

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

03-JAN-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

716804

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on driver's side) 2B3ED56T5RH114580	Vehicle Make DODGE	Vehicle Model INTREPID	Vehicle Year 1994	Current Odometer Reading
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Purchase Date 01-APR-1999	Dealer's Name _____	Engine Size (CID/CC/L) 3.3L	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☒ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12312000 12364000	Part Name(s) INTERIOR SYSTEMS:TRACKS AND ANCHORS:FRONT SEAT:POWE INTERIOR SYSTEMS:BUCKET:BACK REST	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 27-DEC-1999 Mileage at Failure(s) 68500 Vehicle Speed at Failure(s) 35	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DRIVER'S POWER SEAT CRACKED IN TWO:THE SEAT BACK CRACKED AWAY FROM THE SEAT BACK CAUSING THE SEAT TO LURCH BACKWARD. AT THIS POINT THERE WAS NO SUPPORT ON THE RIGHT SIDE OF THE DRIVERS SEAT. THE MOTION CAUSED ME TO VERE TO THE RIGHT - ALMOST HITTING ANOTHER CAR. THE CAR IS NOW ALMOST UNDRIVABLE DUE TO THE LACK OF SUPPORT THE SEAT IS SUPPOSTED TO DO. WHEN THE SEAT LURCHED BACKWARD, I PULLED MY LOWER BACK IN AN ATTEMPT TO STAY IN AN UPRIGHT POSITION. NOW I KNOW THAT CHRYSLER-DAIMLER DOES NOT CARE ABOUT ME OR MY CAR BECAUSE I HAVE BEEN IN TO THE DEALER WHO WANTS NO RESPONSIBILITY FOR THIS MANUFACTURERS DEFECT. THE DEALER AND THE CUSTOMER ARBITRATION BOARD AT CHRYSLER BOTH WANT NOTHING TO DO WITH ME. I POLITELY ASKED THEM WHY THIS WILL NOT BE RE

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.