

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

03-JAN-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

716794

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 3B7KF23D4VM517923	Vehicle Make DODGE TRUCK	Vehicle Model RAM 2500	Vehicle Year 1997	Current Odometer Reading
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Purchase Date 01-MAR-1999	Dealer's Name _____	Engine Size (CID/CC/L) 5.9	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02100000 03250000	Part Name(s) SUSPENSION:INDEPENDENT FRONT BRAKES:HYDRAULIC/ANTI-SKID SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1000	Date(s) of Failure(s) 20-MAR-1999 Mileage at Failure(s) 5157C Vehicle Speed at Failure(s) 50	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE MAKES A HARD LEFT TURN WHEN BRAKING. DEALER ADVISED IT TO BE FRONT END ALIGNMENT, (WHICH THEY DON'T DO) OR BRAKES OR TIRE PROBLEM. BRAKES WERE REPLACED, FRONT END ALIGNED, TIRES WERE REPLACED WITHOUT ANY IMPACT ON CONDITION. FURTHER RESEARCH AND TIME AND \$ SPENT FINDS CHRYSLER HAS A TSB #05-03-97 THAT TELLS YOU TO PUT A SPACER BETWEEN THE HUB AND WHEEL OF VARYING SIZES UNTILL YOU FIND ONE THAT CHANGES THE FRONT END GEOMETRY TILL IT NO LONGER PULLS. THIS IS AFTER YOU HAVE FILED BRAKE COMPONETS. IF THIS DOES NOT CURE THE PROBLEM, THEN YOU ARE TO REPLACE THE ENTIRE HUB ASSY WHICH THEN MAY CAUSE YOU TO HAVE TO GO THROUGH THE TRIAL AND ERROR SHIM BUSINESS AGAIN. THIS VEHICLE IS DANGEROUS TO DRIVE AND WARRANTY INCLUDING CHRYSLERS MAXIMUM WF

CONTINUED ON BACK (RELEAS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.