

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

07-APR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

711305

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 2G1WX12XXV9250387	Vehicle Make CHEVROLET	Vehicle Model MONTE CARLO	Vehicle Year 1997	Current Odometer Reading
--	----------------------------------	-------------------------------------	-----------------------------	--------------------------

Purchase Date 01-APR-1997	Dealer's Name _____	Engine Size (CID/CC/L) 3.1 LI	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
--	---	--	--	---	--	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08530000	Part Name(s) ELECTRICAL SYSTEM:IGNITION:WIRING:PRIMARY AND SECONDARY	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 02-SEP-1999 Mileage at Failure(s) 38775 Vehicle Speed at Failure(s) 45	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
---	---	---------------------------------------	----------------------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PROBLEM 1--AN IGNITION WIRE SHORTED OUT WITHIN A YEAR OF PURCHASE AND WAS REPLACED UNDER WARRANTY. AT THAT TIME, DEALERSHIP SERVICE INFORMED ME THERE WAS A TECHNICAL BULLETIN ON THIS PART BUT DEALERSHIP COULD ONLY REPLACE ONE WIRE AT TIME. WITHIN THREE WEEKS, ANOTHER WIRE SHORTED OUT. THIS TIME THE ENTIRE SET OF IGNITION WIRES WERE REPLACED UNDER WARRANTY. AT 38500 MILES ANOTHER IGNITION WIRE FROM THE NEW SET SHORTED OUT AND WAS REPLACED. TWO WEEKS LATER, AT 38900 MILES ANOTHER IGNITION WIRE IS SHORTED OUT. DEALERSHIP NOW CLAIMS THERE ARE NO TECHNICAL BULLETINS ON THIS PART-- ESPECIALLY SINCE THE WARRANTY IS OUT. IGNITION WIRES ARE NOT AVAILABLE AFTER MARKET. PROBLEM 2. ALTERNATOR BURNED UP AT 38775 MILES. I WAS INFORMED THAT SINCE IT WAS PLACED

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.