Form Approved: O.M.B. No. 2127-0042

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received: 07-APR-2000

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
up_ltr ____ ____

Reference No. 711269

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B7HF13Y5VJ507826	DODGE TRUCK	RAM PICKUP	1997	

Purchase Date: 01-AUG-1996 ☒ New ☐ Used

Dealer's Name _____
City _____ State _____ Zip Code _____

Engine Size (CID/CC/L) 318
No Cylinders _____

☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☒ 4-Wheel	☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Par. Name(s)	Location	Failed Part(s)
13173000	**STRUCTURE:BODY:CAB TRUCK** (8/82)	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failures	Date(s) of Failure(s) / Mileage at Failure(s) / Vehicle Speed at Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
5	15-AUG-1996 / 14 / 0	☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☐ No	☐ Yes ☒ No	0	0		☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

EVERY TIME IT RAINS, I HAVE STANDING WATER IN THE CAB OF THE TRUCK ON THE PASSENGER SIDE. I HAVE HAD THIS PROBLEM "REPAIRED" 4 TIMES, AND IT HADS OCCURED AGAIN. IT IS ONLY A MATTER OF TIME TILL THE ELECTRICAL COMPONENTS OF THE TRUCK FAIL DUE TO EXPOSURE TO WATER. I AM EXTREMELY FRUSTRATED WITH THE DODGE TRUCK, AND ACCORDING TO THE DEALER , THIS IS NOT AN ISOLATED PROBLEM, AS THEY HAVE HAD MANY TRUCKS WITH THE SAME TROUBLE IN THEIR AREA, NOT TO MENTION COUNTRY WIDE. THEY HAVE DONE EVERYTHING FROM CHANGING OUT THE REAR WINDOW (3 TIMES), TO REPLACING THE SEAL AND HOUSING SURROUNDING THE BRAKE LIGHT ABOVE THE REAR WINDOW. ALL OF THESE 'ATTEMPTS' HAVE FAILED TO FIX THE PROBLEM. WE NEED HELP IN GETTING THIS POTENTIALLY DANGEROUS PROBLEM REMEDIED PROMPTLY , BEFORE MORE DA

CONTINUED ON BACK PANEL