

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

07-APR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

711182

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed attempt at windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTZR15X0XTA99551	FORD TRUCK	RANGER	1999	

Purchase Date 01-JUL-1999	Dealer's Name _____	Engine Size (CID/CC/L) 4.0 L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02100000 03250000 03273000	Part Name(s) SUSPENSION:INDEPENDENT FRONT BRAKES:HYDRAULIC:ANTI-SKID SYSTEM BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 2	Date(s) of Failure(s) 06-JUL-1999 Mileage at Failure(s) 50 Vehicle Speed at Failure(s) 10	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SUSPENSION ALIGNMENT-DEALER HAS MADE TWO ATTEMPTS TO CORRECT CONSTANT WANDERING OF VEHICLE TOWARD LOW SIDE OF ROAD. UNABLE TO CORRECT, VEHICLE DRIFTS UNLESS CONSTANTLY CORRECTED. BRAKE SYSTEM-FIRST REPORTED TO DEALER AS SEVERE GRABBING/PULLING TO RIGHT (VEHICLE WILL ALMOST CHANGE LANES). ROTORS MACHINED, THEN PULLED LEFT. DEALER TRIED SAME REMEDY AGAIN, RETURNED TO PULLING RIGHT. LAST ATTEMPT, TRIED TO CORRECT SUSPENSION/FRONT-END ALIGNMENT PROBLEMS TO ALLEVIATE BRAKING PROBLEMS. HEAD LIGHTS-FAILED WITHOUT WARNING AT INTERSTATE SPEED. RUNNING LIGHTS CONTINUED TO OPERATE. SPONTANEOUSLY TURNED ON AGAIN AFTER ABOUT THREE MINUTES. DEALER UNABLE TO DIAGNOSE/CORRECT FAILURE. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.