

THIS IS A GREAT VAN - ONLY PROBLEM I HAVE

### VEHICLE OWNER'S QUESTIONNAIRE

#### FOR AGENCY USE ONLY

DATE RECEIVED

od. or

ri. dt

od. ft

od. st

REFERENCE NO.

609207

DAY TIME TELEPHONE NO. (AREA CODE)

#### OWNER INFORMATION (TYPE OR PRINT)

POSTED

NAME & ADDRESS



Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES  NO   
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

#### VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.

2FMZA5146WBD74425

VEHICLE MAKE

FORD

VEHICLE MODEL

WINDSTAR

MODEL YEAR

1998

\* LOCATED AT BOTTOM OF WINDSHIELD OR DRIVER'S SIDE

CURRENT ODOMETER READING

10,250

DATE

PURCHASED

NEW  USED

DEALER'S NAME, CITY, & STATE

HANSEL FORD  
PEORIA, ILL

ENGINE SIZE (CID/CC/L)

3.8

NO. CYLINDERS

6

TURBO

DIESEL

GAS

FUEL INJECTION

TRANSMISSION TYPE

MANUAL  
 AUTOMATIC

ANTILOCK BRAKES

YES  
 NO

RESTRAINT SYSTEM

DRIVER SIDE AIRBAG  MOTOR BELT  
 PASSENGER SIDE AIRBAG  
 3-POINT BELT  2-POINT BELT

CRUISE CONTROL

YES  
 NO

DRIVETRAIN

FRONT  
 REAR  
 4-WHEEL

BODY STYLE

STAWAG  HATCH BK  
 2 DOOR  VAN  
 4 DOOR  PICK UP TRK  
 OTHER

#### FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT

NONE

PART NAME(S)

LOCATION

LEFT  RIGHT  
 FRONT  REAR

FAILED PART(S)

ORIGINAL  
 REPLACEMENT

NO. OF FAILURES

NONE

DATE(S) OF FAILURE(S)

MILEAGE AT FAILURE(S)

VEHICLE SPEED AT FAILURE(S)

MANUFACTURER CONTACTED

YES  NO

NHTSA PREVIOUSLY CONTACTED

YES  NO

#### APPLICABLE ACCIDENT INFORMATION

ACCIDENT

Yes  No

FIRE

Yes  No

NUMBER OF PERSONS INJURED

NUMBER OF FATALITIES

PROPERTY DAMAGE

DOLLARS

POLICE REPORT FILED

YES  NO

#### FAILED TIRE INFORMATION ONLY

TIRE IDENTIFICATION NO.\*

DOT: P215/H70

MANUFACTURER TIRE NAME

MICHELIN  
LEFT REAR TIRE HAD SIDEWALL SEPARATION & BLEW OUT AT 10,000 MILES

SIZE

WARRANTY  
REVOKED

\* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

#### NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES) ON THE BACK

The Privacy Act of 1974  
Public Law 93-502

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to:

assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect; if the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

TIRE DEALER SMD THAT THEY ARE  
HAVING A LOT OF TIRE SEVEREATION PROBLEMS  
ON RECENT MICHELIN TIRES, AND DO NOT  
RECOMMEND THEM ~~ANYMORE~~ CONSIDER.

with brand name  
with 5% more tread

AMERICAN TIRES

INDIO OK

INSTALLED NEW REPLACEMENT L.R. TIRE  
ON VAN IN OCT 98 --

NUMBER

609207

CHANGED

TO

6900293