



Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
 DC METRO AREA (202) 388-0123
 INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue or black ink pen only.
CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received: 2/26/02

Reference No. _____

Order _____
 Risk _____
 Cost _____
 Up-By _____

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER _____

STREET NO. _____ APT. NO. _____
Altrona Pa.
 CITY _____ STATE _____
 ENTER ZIP CODE _____

ZIP CODE - 4 _____ AREA CODE _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? Yes No

In _____ and address to the vehicle manufacturer. 12-14-2001
 SIGNATURE OF OWNER _____ DATE _____

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) 1GNDT13W1T2292501 VEHICLE MAKE Chev. VEHICLE MODEL Blazer MANUFACTURE DATE 071996 MODEL YEAR 1996

VEHICLE MANUFACTURER
 BMW Ford Honda Nissan Subaru Volvo Other _____
 Daimler/Chrysler General Motors Hyundai Saab Toyota VW

PURCHASE DATE 7/1999 New Used DEALER'S NAME Ziegler Chev CITY Clayburg STATE Pa ZIP CODE 16625

ENGINE SIZE (CID/CC) 4.3 FUEL SYSTEM Turbo Fuel Injection FUEL TYPE Diesel Gas TRANSMISSION TYPE Manual Automatic ANTILOCK BRAKES Yes No RESTRAINT SYSTEM Driverside Airbag Passengerside Airbag 3-Point Belt 2-Point Belt Motorbelt CRUISE CONTROL Yes No

DRIVETRAIN Front 4-Wheel Rear VEHICLE TYPE Car Minivan Truck Other _____
 Van Sport Utility Motorcycle DOORS 2-Door 4-Door BODY STYLE Hatchback Sedan Stationwagon
 Pick Up Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT Child Seat Electrical Lights & Alarm Engine & Cooling System Equipment Fuel System, Exhaust Heater, Defrost, Ventilation Interior Steering Structure Suspension Visual Systems Other Wiper Circuits Board

NO. OF FAILURES 7 To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).

INCIDENT DATE Aug. 2000 TIME NAME _____ COMPLETE TIRE SIZE _____

VEHICLE SPEED AT INCIDENT 50 mph TIRE BRAND BF Goodrich Cooper Firestone Goodyear Kelly Springfield Michelin Yokohama Other _____

FAILED PART(S) Original Replacement

HANDICAPPED ADAPTIVE Yes No FAILED PART(S) AVAILABLE? Yes No NHTSA PREVIOUSLY CONTACTED? Yes No

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), and why(ies) on each of the _____.

CRASH Yes No NUMBER OF PERSONS INJURED _____ CAUSE OF INCIDENT Wear/Corroded/Rust Loose Noisy Explosion/Fire Weak/Poor Fit/Loose Short Loss of Control Cut/Torn Locks/Sticks/Grabs Poor Visibility Disconnect/Fall Off Stability/Vibration Inadvertent Start Erratic/Poor Performance Brake Rollover Excessive Effort Stalls Sudden Acceleration

NUMBER OF FATALITIES _____

narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

I have a 1996 Blazer and 1994 Chev Truck Both Vehicles, the Wipers stop. The problem is a plastic Circuit Board on the wiper motor. I have enclosed a Recall letter From my Father Inlaws Blazer which did the same thing and GM replaced it, IF you read the letter you'll see that the years of the vehicles recalled are the same year as my Truck and Blazer. GM says my numbers don't qualify me for the Recall. But both my vehicles do the same thing. They are the same wiper motor. I have enclosed the Recall letter and the number from my Truck.

Continue on additional page if necessary. Thank you
Describe any additional incidents. (include date and mileage)

The Privacy Act of 1974—Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a judicial summary thereof, may be used in support of the agency's action.

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NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 78178 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration
400 Seventh St., S.W.
Washington, D.C. 20590
Official Business
Penalty for Private Use \$300



VEHICLE OWNER QUESTIONNAIRE (VOLUNTARY)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



Complete, sign, and return or place in your car mailbox for future use



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline

1994 Chev. Truck

By General Motors

Vin. 2GCEK19K3R1245192

Built 4/1994

Engine 5.7 8cyl. Auto Trans.

Rear Anti Lock Brakes, Cruise Control

Fuel gas

Purchased used 4/1998

From Stuckey Ford Hollidaysburg Pa. 16648

Continued From Back of Questionnaire

G.M. Should have to Recall

All these wiper motors

These are high priced vehicles

and should be free from these

types of defects.

Central Office
Chevrolet Motor Division
General Motors Corporation
100 Renaissance Center, P.O. Box 100, Detroit, MI 48265-1000



C98043-S

December, 1998

Dear Chevrolet Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall: General Motors has decided that a defect which relates to motor vehicle safety exists in certain 1994-96 Chevrolet CK pickups, Suburbans, and Tahoes, and 1995-96 Chevrolet Blazers and S10 pickups. These vehicles may exhibit a condition in which the windshield wiper motors may fail after a year or more of vehicle operation. These failures are the result of cracked solder joints on the controller circuit board near the wiring harness connector. Depending on which solder joints crack or the severity of the crack, the windshield wipers could work intermittently or not at all. If this were to occur in a severe weather situation, driver visibility could be reduced, which could result in a vehicle crash without prior warning.

What Will Be Done: To prevent the possibility of this condition occurring, your Chevrolet dealer will replace the wiper motor circuit board and cover. This service will be performed for you at no charge.

How Long Will The Repair Take? The length of time required to perform this service correction is approximately 20 minutes. Additional time may be required to schedule and process your vehicle. If your dealer has a large number of vehicles awaiting service, this additional time may be significant. Please ask your dealer if you wish to know how much additional time will be needed.

Reimbursement: If you have already paid for some or all of the cost to have the wiper motor repaired, you should contact your Chevrolet dealer to seek reimbursement. Please provide your dealer with your original paid receipts or invoices verifying the repair, the amount charged, proof of payment, the date of payment of those

charges, and proof of ownership of the vehicle at the time of the repair.

For California, Connecticut, Virginia, and Wisconsin Residents:

To seek reimbursement, write to Chevrolet Customer Assistance Center, PO Box 7047, Troy, MI 48007-7047. Please provide your original paid receipts or invoices verifying the repair, the amount charged, proof of payment, the date of payment of those charges, and proof of ownership of the vehicle at the time of the repair.

Contacting Your Dealer: Please contact your Chevrolet dealer as soon as possible to arrange a service date. Parts and instructions for making this correction have been sent to your dealer. Please ask your dealer if you wish to know how much time will be needed to schedule, process and repair your vehicle. Your Chevrolet dealer is best equipped to obtain parts and provide services to correct your vehicle as promptly as possible. Should your dealer be unable to schedule a service date within a reasonable time, you should contact the Chevrolet Customer Assistance Center at 1-800-222-1020. The deaf, hearing impaired, or speech impaired should call 1-800-833-2438 (utilizes Telecommunication Devices for the Deaf/Text Telephones, TDD/TTY).

If, after contacting the Chevrolet Customer Assistance Center, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, DC 20590 or call 1-800-424-9393 (Washington, DC residents use 202-366-0123).

Customer Reply Card: The enclosed customer reply card identifies your vehicle. Presentation of this card to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the postage paid reply card and returning it to us.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

**Chevrolet Motor Division
General Motors Corporation**

Enclosure