

THOMAS J. MILLER
ATTORNEY GENERAL



CONSUMER PROTECTION DIVISION
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Department of Justice

COPIED

May 28, 2002

566288

[REDACTED]
Waterloo, IA [REDACTED]

RE: [REDACTED] vs General Motors Corporate
File # 2002-27632

(Please refer to the above file number when communicating with our office.)

Dear [REDACTED]

We have received and reviewed your letter about the above referenced matter. From the information you provided, it appears your inquiry may more appropriately be reviewed for possible action by the agency listed below. Therefore, by copy of this letter, your information was forwarded to that agency for review. We anticipate the agency will respond to you after reviewing the information.

The agency may or may not take action based on your complaint. If the agency decides not to take action, you may wish to consult with a private attorney of your choice or consider filing a small claims court lawsuit. A lawsuit may be pursued in small claims court without the assistance of a private attorney if your claim is within the monetary limit for small claims court jurisdiction. In Iowa that limit is \$4,000.00. If your small claims lawsuit is to be filed in another state, you may wish to consult the appropriate clerk of court in that state.

If your search for an attorney is difficult, you may wish to ask friends for recommendations. In addition, the Iowa State Bar Association operates a Lawyer Referral Service. You may call that service at 800-532-1108 (Iowa only) or 515-280-7429 for more information. As another option,

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telephone directories typically have listings for lawyers in the yellow pages section under "Attorneys." Thank you for contacting us regarding this matter.

Sincerely,

A handwritten signature in black ink that reads "Stephen Switzer". The signature is written in a cursive style with a large initial 'S'.

STEPHEN SWITZER
Investigator

cc: National Highway Safety Administration
400 7th Street, S.W.
Washington, DC 20590

May 10, 2002

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N DIV.

Dear [REDACTED]

On April 14th 2002 around 7:00 PM

I was a passenger in [REDACTED] Chevy van 2002. There were five other people in the car. I was sitting on the right side of the car, in the second row. I went to open the side door, my hand was on the handle, and the electric door opener took off, lodging my elbow into the back of the opening of the door. I broke my wrist in three places.

[REDACTED] took the van into Community Motors dealership, and they checked the door, finding a malfunction. This was on the 17th or 18th of April.

They told [REDACTED] that a representative from GM would contact him within 24 to 48 hours. As of this date to my understanding no one has made contact with him.

I was told to report this

To you and ask what direction
I should go. I feel they should
be liable for my accident. Please
advise me.

Sincerely

[REDACTED]
[REDACTED]
Waterloo, IA
[REDACTED]