



National Highway Traffic Safety Administration

DOT Auto Safety Hotline 566155
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DO (1-888-327-4236)
 INTERNET: www.nhtsa.gov/hotline

FDR AGENCY USE ONLY

Od or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No. _____

RECEIVED
 2002 OFFICE
 DEFECTS INVESTIGATION

COPIED

OWNER INFORMATION (Print or Type)

Name: _____
 Street: _____ Apt. No. NONE
 City: TUCSON State: AZ Zip Code: _____
 Daytime Telephone Number: _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: _____ Date: 5/29/02

PRODUCT INFORMATION

Vehicle Identification No. (VIN): (Located at bottom of windshield on driver's side) 1ACAA43S1CK122586 Make: DODGE Model: GRAND CARAVAN SE Year: 1996

Purchased Date: Sept 15 99 Dealer's Name: Jim Click Engine Size (CID/CC/L): _____
 Turbo Diesel Gas Fuel Injection
 New Used Dealer's City: TUCSON State: AZ Zip Code: _____ No. Cylinders: 6

Manufacture Date (on driver's door or pillar): _____ Transmission Type: Manual Automatic
 Restraint System: Driverside Air Bag Motorbelt Passengerside Air Bag 2-Point Belt 3-Point Belt
 Cruise Control: Yes No Drivetrain: Fwd. Rear 4-Wheel
 Vehicle Type: Car Sport Utility Van Truck Minivan Motorcycle Other _____
 Body Style: 2-Door 4-Door Stationwagon Pick Up Truck Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): ENGINE V6 + Trans Location: Left Right Front Rear
 Failed Part(s): Original Replacement Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: _____ Tire Name: _____ Complete Tire Size: _____

No. of Failures: _____ Date(s) of Failure(s): _____ Mileage at Failure(s): _____ Vehicle Speed at Failure(s): _____
 Failed Part(s) Available? Yes No NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash: Yes No Fire: Yes No Number of Persons Injured: _____ Number of Fatalities: _____ Reported to Manufacturer: Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies):
The service bulletins on engine oil gallery plug, fuel tank bonding strap and others you listed, I am unaware whether these have ever been performed on the above indicated vehicle VIN# can you possibly help less. this up with said manufacturer for any recalls / Campaign Nos. 895, 491, 845, 721, 695, 671, 670, 650, 665, 664 (transmission has been replaced) enclosing copies of these items by fax to you, by mail (original)

Continues on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Transmission has been replaced three years ago at a cost of \$500 by dealer replacement of transmission, fractured gears and (P) reverse in transmission. In my estimation, the piston rings in this engine are excessively worn, loss of compression is very evident possibly because of insufficient lubrication to vital engine parts. Until I hear positive information I can use I am totally in the dark as to whether manufacturers Campaigns have been accomplished on the aforementioned vehicle in question.

The author

P.S. Am retaining a copy of this report for records

NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



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www.nhtsa.dot.gov/hotline