



**NATIONAL GRANGE MUTUAL
INSURANCE COMPANY**

55 West Street, PO Box 2015, Keene, NH 03431
Tele: 800-258-5310 FAX: 603-358-1419

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02 JUN 19 AM 10:51

OFFICE
DEFECTS INVESTIGATION

INTERCOMPANY REIMBURSEMENT NOTIFICATION

566144 ↓

DATE: 6/5/02
OUR INSURED:
OUR ADDRESS:
SKOWHEGAN ME



GENERAL MOTORS CORPORATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
400 SEVENTH STREET SW
WASHINGTON DE 20590

YOUR INSURED: BUICK MOTOR DIVISION
ADDRESS:

DATE OF ACCIDENT: 7/18/02
LOCATION: NOTCH ROAD

SKOWHEGAN ME

Our investigation of this accident indicates liability rests with your insured. We request reimbursement under the provisions of the Personal Injury Protection Law for benefits and expenses paid, and/or for amounts paid under physical damage coverages.

PRELIMINARY FINAL FINAL BEFORE ARBITRATION AMENDED

I. PERSONAL INJURY PROTECTION/MEDICAL PAYMENT PENDING

OUR FILE NUMBER	NAME OF INJURED	AGE	BENEFITS			EXPENSE		TOTAL
			MEDICAL	WAGE	OTHER	UNALLOCATED	ALLOCATED	

II. COLLISION/LIMITED COLLISION HOMEOWNER COMPREHENSIVE FIRE

OUR FILE NUMBER 01F23374-01-530	TOTAL AMOUNT OF DAMAGE \$ 1875.00	TOTAL LOSS? YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>		
YOUR FILE NUMBER RECALL NOTICE		BAILMENT CLAIMED? YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>	SUPPORTING PAPERS? YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	LOSS OF USE PAID \$

SUPPORTS ATTACHED

Very truly yours,

VIRGINIA SMITH smithv@msagroup.com
SUBROGATION REPRESENTATIVE X 1415



ClaimSearchSM
PRODUCTION SERVICES
 10330 S. ROBERTS ROAD
 PALOS HILLS, IL 60465-1997
 PHONE: 1-800-399-2585
 FAX: 708/430-5025

COMPUTERIZED DATA REQUIRES COMPLETENESS AND ABSOLUTE ACCURACY -
 PLEASE PRINT OR TYPE

We must have the following requested information in order to properly process your report.

SAVAGE REPORT

ON CURRENT AND FOUR PRECEDING MODEL YEARS
 (SEE REPORTING INSTRUCTIONS ON REVERSE SIDE)

89 Buick Regal Custom 2G4W614W1K1
 YEAR VEHICLE MAKE MODEL STYLE VEHICLE IDENTIFICATION NUMBER
 CHASSIS TRANSMISSION MILEAGE 138392

YES NO
 VIN plate removed and surrendered to the state when the vehicle was sold?
 VIN plate missing when vehicle was sold?
 engine missing when vehicle was sold?
 transmission missing when vehicle was sold?
 salvage left in the possession of the assured/owner after claim settlement?
 Date of sale of salvage 9/31/80
 Actual cash value prior to loss \$ 2195.00
 Amount received for salvage sale \$ 300.00
 Adjusted value of salvage \$ 390.00

Code of Loss: CODE 1 - COLLISION CODE 2 - THEFT/STRIP CODE 3 - FIRE CODE 4 - FLOOD/WATER CODE 5 - VANDALISM CODE 6 - OTHER*
 Category: DRIVER MISSING DEPLOYED INTACT
 PASSENGER MISSING DEPLOYED INTACT
 SIDE MISSING DEPLOYED INTACT

MARKS _____

Wally Stetkis Box 33 Skowhegan ME 04996
 SALVAGE BUYER STREET CITY STATE ZIP CODE
 Wendy Stetkis Skowhegan ME
 INSURED CITY STATE
 11/31/92 4498199 ME 209 858-0240
 BIRTH DATE SOCIAL SECURITY NUMBER DRIVER'S LICENSE NO. PHONE

INSURANCE INFORMATION — THIS SECTION MUST BE COMPLETED TO PROCESS CLAIM

[Redacted] 08/19/00 800-343-0562 114
 CLAIM, POLICY OR REFERENCE NUMBER DATE OF REPORT YOUR OFFICE PHONE NUMBER EXT.
 3. Eckel NO2600010 508-832-4189
 CLAIM REP NAME ISO REPORTING OFFICE CODE REQUIRED FAX NUMBER

NATIONAL Grange Mutual
 INSURANCE COMPANY (NOT PARENT COMPANY OR GROUP) REPORTING OFFICE
 27 Midstate Dr Auburn MA 01501
 REPORTING OFFICE ADDRESS CITY STATE ZIP CODE

BISHOP
ADJUSTMENT
SERVICE, INC.

P.O. Box 7739
Lewiston, ME 04243-7739
(207)784-3551 or 1-800-244-3835

Insured: _____ Claim No. _____

Claimant: _____ Policy No.: UNIT

Date of Loss: 7/18/00 Location: Rindy's Automotive

Our File No.: 20-46301-AP15 Stowbridge Me.

Photo

①
Engine sub F



Photo ③

L grt rott
+ Deck Lid
Scratch

10-3074

No.: UNIT

Location: Rindy's Automobilia
Stowbridge Me.

Our File No.: 40-46201-AP15

Photo

①
Engine sub F

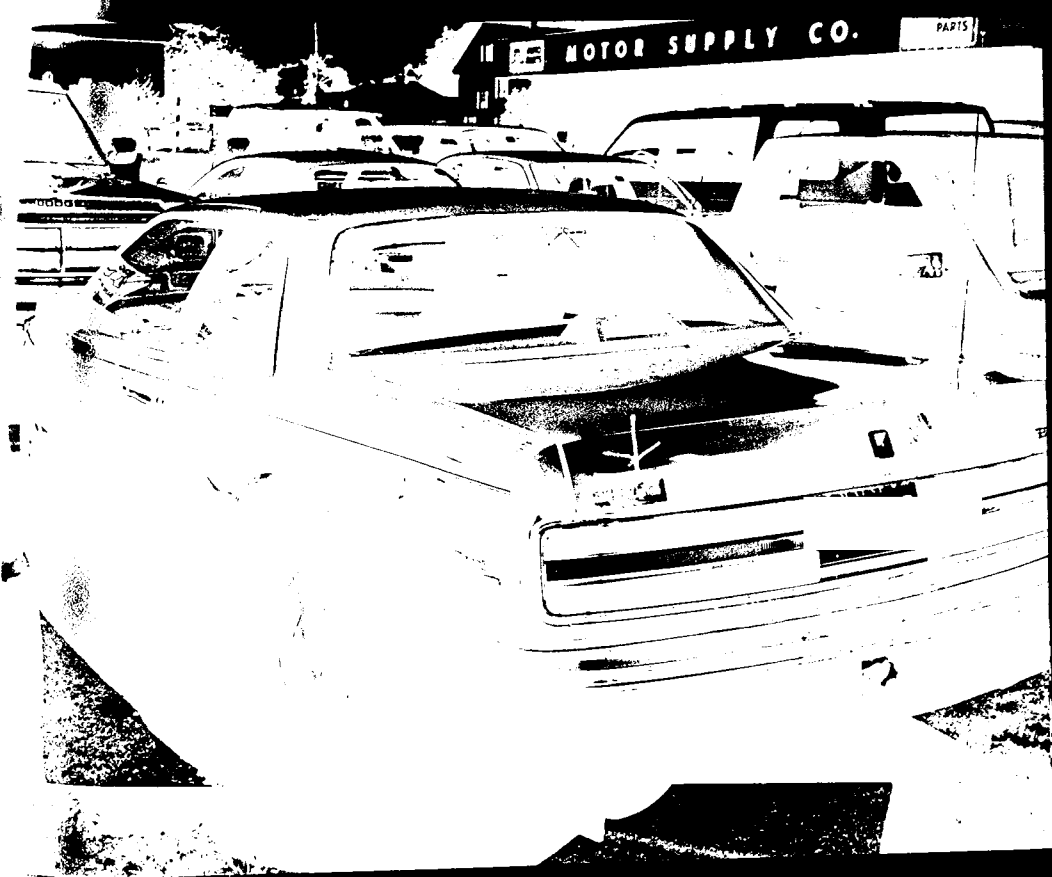


Photo ③

L gtr rott
+ Deck lid
Scratch

**BISHOP
ADJUSTMENT
SERVICE, INC.**

P.O. Box 7739
Lewiston, ME 04243-7739
(207)784-3551 or 1-800-244-3835

Insured: [REDACTED] Claim No.: [REDACTED]

Claimant: _____ Policy No.: UNIT

Date of Loss: 7/18/00 Location: Randy's Automotives

Our File No.: LO-46301-AP15 Stowbridge Me.

Photo

①
Engine sub box



Photo ③

L qtr rott
+ Deck lid
Scratches

**BISHOP
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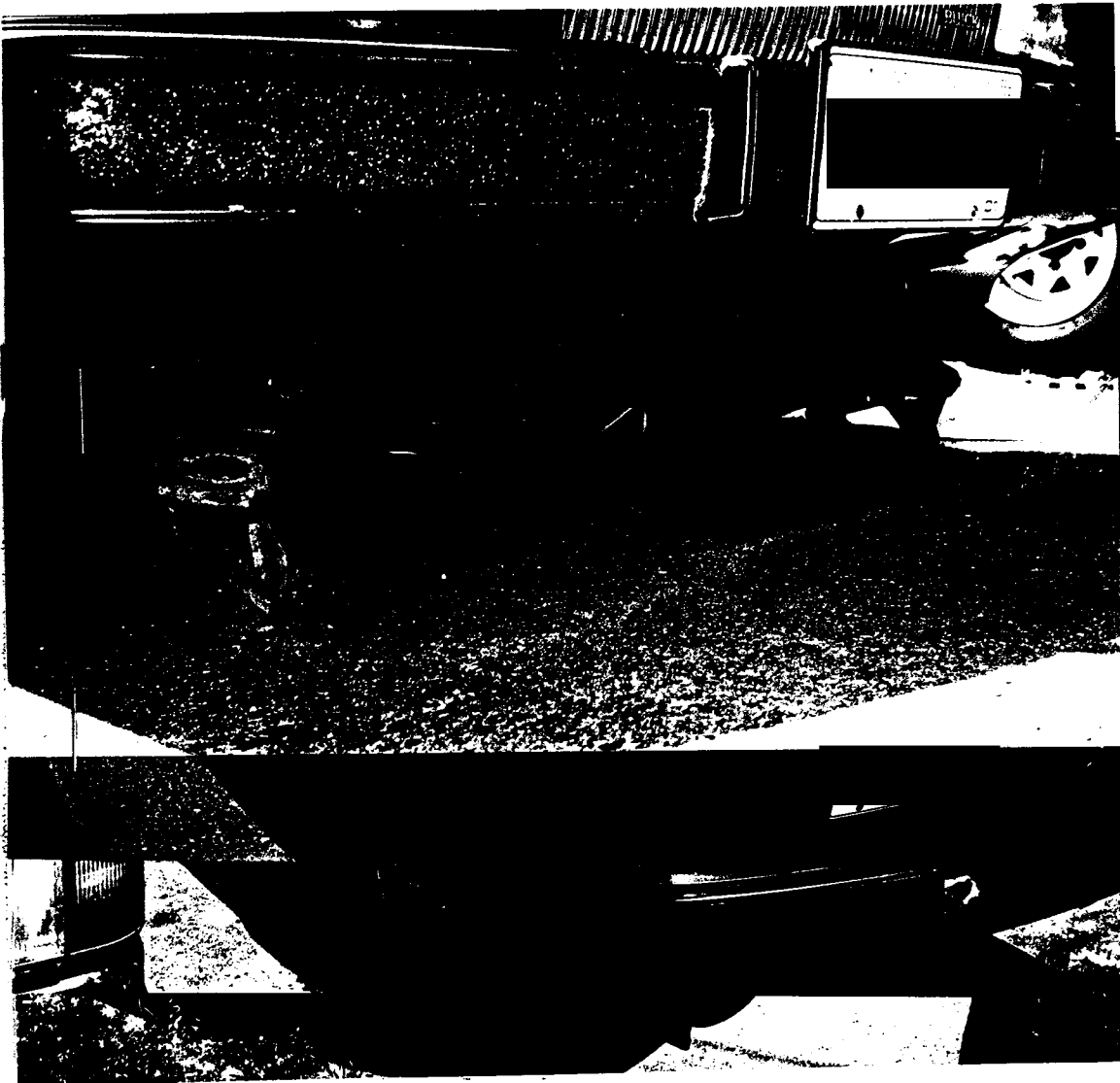
P.O. Box 7739
Lewiston, ME 04243-7739
(207)784-3551 or 1-800-244-3835

Insured: [REDACTED] Claim No.: [REDACTED]

Claimant: _____ Policy No.: UNIT

Date of Loss: 7/18/00 Location: Randy's Automotives

Our File No.: 20-46301-AP15 Stowbridge Me.



Photo

①

Engine Sub Fan

Photo ③

L grt rott

+ Deck Lid
Scratch



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National Grange Mutual Insurance (603) 352-4000
55 West Street
Keene, NH 03431

DATE OF VALUATION: 07/25/2000
CLAIM REPRESENTATIVE: Gleason,
INSURED'S NAME: [REDACTED]

VALUATION#: 25082495
CLAIM #: [REDACTED]
DATE OF LOSS: 07/18/2000

INFORMATION ABOUT YOUR VALUATION

National Grange Mutual Insurance has selected CCC Information Services to provide a fair and accurate market value for your 1989 Buick Regal Custom 2 door coupe. CCC provides local market values for over 1.7 million automobiles, trucks, recreational vehicles, heavy equipment, and marine craft each year.

CCC's values take into consideration all aspects affecting the value of a vehicle, including its age, mileage, options, and condition. Since its founding in 1980, CCC has valued over 22.4 million vehicles for insurance companies, banks, and government agencies.

CCC establishes vehicle valuations by physically inspecting vehicles for sale at local auto dealers in your area, researching local newspapers and automobile publications and storing this information in a state-of-the-art database. This database allows CCC to continuously track the local market value of your vehicle. CCC's vehicle database contains specific local market information for more than 400 areas across North America. CCC Field Inventory Representatives regularly inspect more than 600,000 vehicles from over 4,000 auto dealers while maintaining 2.5 million vehicle advertisements published in more than 1,500 newspapers and other local publications.

CCC's exclusive VINGuard system utilizes the Vehicle Identification Number from your vehicle to accurately identify your vehicle. VINGuard has determined your vehicle to be a 1989 Buick Regal Custom 2 door with a 6 cylinder 2.8 liter engine. The primary valuation database used for your valuation was Waterville, ME. CCC also searched 2 additional adjacent local market databases in your area. CCC maintains a database of inspected dealer vehicles from 11 dealers in your area, consisting of 1,412 inspected dealer vehicles. CCC processes advertisements from 25 publications in your area including 13,292 locally advertised vehicles. Based on the fair market value of your 1989 Buick Regal Custom 2 door coupe in Skowhegan, ME, a settlement amount of \$2,020.20 is recommended.

CCC's inventory of cars can also help you locate your next vehicle. In your area, CCC maintains relationships with 11 dealers. Once you have finalized your claim with National Grange Mutual Insurance, please contact AutoSearch, at 1-800-633-7834. Our personal auto consultants can help you locate your next vehicle, FREE OF CHARGE. When contacting AutoSearch, please use the Valuation Request Number listed at the top of this page.

Your valuation has been prepared in accordance with the laws of your state.

NO CLAIMS
AUG 25 2000



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NATIONAL GRANGE MUTUAL INSURANCE
55 WEST STREET
KEENE, NH 03431
(603) 352-4000

User id: 29623 Valuation - Request: 26082496 07/25/2000 08:55 *INSTANT*

Adjuster name: GLEASON,	Loss date: 07/18/2000
Adjuster id:	VIN: 2G4WB14W1K [REDACTED]
Claim reference: [REDACTED]	Claims class: [REDACTED]
Insured: [REDACTED]	Owner: [REDACTED]

===== VINGuard =====

Insurer Description	VINGuard Analysis
Year 1989	1989
Make Buick	Buick
Model Regal Custom	Regal Custom
WB1	WB1
Body style 2d	2d
Engine 6-2.8l-Fi	6-2.8l-Fi
Trans Automatic Transmission	
Overdrive	
Restraints	Automatic Belt
Odometer 138392	
This vehicle was assembled in	OSHW #2, ONTARIO

VINGuard message(s):
VINGuard has decoded this VIN without any errors.



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Valuation request: 26082496 (continued) 1989 BUIC REGAL CUSTOM

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===== Vehicle Valuation Summary =====

DESCRIPTION	OPTION	LOCAL MARKET VALUE
Base value **		\$ 2,420.00
Odometer	138,392	- 141.00
Vehicle equipment:		
STD	AT - Automatic Transmission	INCLUDED
STD	OD - Overdrive	INCLUDED
STD	PS - Power Steering	INCLUDED
STD	PB - Power Brakes	INCLUDED
	PW - Power Windows	+ 21.00
	PL - Power Locks	+ 21.00
STD	AC - Air Conditioning	INCLUDED
	RD - Rear Defogger	+ 21.00
STD	TW - Tilt Wheel	INCLUDED
	CC - Cruise Control	+ 21.00
STD	CS - Cloth Seats	INCLUDED
STD	DM - Dual Mirrors	INCLUDED
STD	AM - AM Radio	INCLUDED
STD	FM - FM Radio	INCLUDED
STD	ST - Stereo	INCLUDED
	CA - Cassette	+ 21.00
	AW - Aluminum Wheels	+ 41.00
STD	BN - Body Side Moldings	INCLUDED
	IW - Intermittent Wipers	INCLUDED
STD	RL - Reclining/Lounge Seats	INCLUDED
STD	TG - Tinted Glass	INCLUDED
CCC Valuation Amount		\$ 2,425.00
Actual Cash Value		\$ 2,425.00
Prior Damage		- 501.00
Pre-tax amount		\$ 1,924.00
Sales tax 5.00%		+ 96.20
Adjusted vehicle valuation amount		\$ 2,020.20

** The base value is the local market value of a vehicle of the same year, make, and model as the loss vehicle, including average mileage, and all standard (STD) and predominant (PREDOM) options. As such, the vehicle equipment listing reflects proper deductions for all standard or predominant option(s) which are not present on the loss vehicle. In cases where a standard or predominant option is superseded by a replacement or upgrade, a corresponding addition will appear for the option which supersedes the standard/predominant option.



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Valuation request: 26082496 (continued) 1989 BUIC REGAL CUSTOM

PAGE 3

===== Valuation Processing Notes =====

Included in our backup are similar models to the loss vehicle.

Proper adjustments were made for this valuation.

Your primary valuation market selected for comparable vehicles is

WATERVILLE, ME

We extended the search into surrounding markets for additional comparable vehicles.

We have added the following standard options to the loss vehicle: Body Side Moldings, Dual Mirrors, Reclining/lounge Seats, Tinted Glass, Overdrive

Your valuation has been prepared in compliance with all local rules and regulations.

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Valuation request: 26082496 (continued) 1989 BUICK REGAL CUSTOM

PAGE 4

===== Valuation Methodology =====
 CCC based the valuation of your 1989 Buick Regal Custom on the local market of Skowhegan, ME.

CCC searched 3 local vehicle databases in the preparation of your valuation.

The primary local vehicle database searched was Waterville, ME.

In this area CCC maintains a database of 52 inspected dealer vehicles located at 1 dealerships and 2,723 advertised vehicles taken from 8 local newspapers and magazines. This local database also includes 148 valuations recently completed in this area.

The secondary local vehicle database searched was Lewiston/Auburn, ME.

In this area CCC maintains a database of 2,874 advertised vehicles taken from 7 local newspapers and magazines. This local database also includes 149 valuations recently completed in this area.

The third local vehicle database searched was Portland, ME.

In this area CCC maintains a database of 1,360 inspected dealer vehicles located at 10 dealerships and 7,695 advertised vehicles taken from 10 local newspapers and magazines. This local database also includes 471 valuations recently completed in this area.

CCC searched the above databases for comparable vehicles based on the year, make, model, body style and engine configuration of your vehicle. Adjustments were made to the value of each comparable vehicle to compensate for differences in year, model, body style, engine configuration, packages, options, and mileage. From these local databases CCC identified 4 advertised vehicles as sufficiently similar to your 1989 Buick Regal Custom to be considered as comparable vehicles. CCC selected 3 advertised vehicles as the most comparable and used their values to determine your valuation.

Your valuation was prepared automatically by our expert system. The valuation was based on advertised vehicles. Advertised vehicles include both dealer and private advertisements.

The valuation for your 1989 Buick Regal Custom was adjusted to reflect the mileage, options and packages of your vehicle. This information was provided as part of the request for valuation. Additionally, CCC decoded the Vehicle Identification Number (VIN) to verify that your vehicle is a 1989 Buick Regal Custom 2 door with a 6 cylinder 2.8 liter engine.

Adjustment amounts are based on a combination of factors including the region of the country, the age of the vehicle, and the type of vehicle. Your vehicle has been valued in the Eastern region as a older passenger car in average private condition with 10% greater than average mileage.



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Valuation request: 26082496 (continued) 1989 BUIC REGAL CUSTOM

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===== Vehicle Condition =====
This vehicle has been valued with a condition rating of Average private.



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Valuation request: 26082496 (continued) 1989 BUICK REGAL CUSTOM

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===== Vehicle Valuation Comparison =====

Loss Vehicle	Advertisement	Advertisement	Advertisement
1989 Buick Regal Custom 2d 6-2.8l-Fi Auto Trans-OD	1989 Buick Regal Custom 2d Cpe 6 Auto Trans Gran Sport	1989 Buick Regal Custom 2d Cpe 6 Auto Trans	1989 Buick Regal Limited 2d Cpe Auto Trans
Air Conditioning AM/FM With Tape Cassette	Air Conditioning AM/FM	Air Conditioning AM/FM Stereo Seek	Air Conditioning AM/FM Stereo Seek
Opts On Comp Veh: Opts Not On Comp:	Sunroof Alloy Wheels Power Windows Power Locks Rear Defogger Aluminum Wheels	Power Windows Power Locks Rear Defogger Cruise Control Aluminum Wheels	Power Windows Power Locks Rear Defogger Cruise Control Aluminum Wheels
Miles: 138,392	97,000	108,000	64,000
	Pub Date 7/05/2000	Pub Date 5/17/2000	Pub Date 5/20/2000
Location:	Belgrade	Dixfield	Lewiston
Distance From:Skowhegan	19	40	53
Phone Number:	207/495-2369	207/562-7458	207/783-0380
	Take \$ 2,750	Take \$ 3,000	Take \$ 2,800
Adjustments			
Model/Year			- 325
Radio Options	+ 21	+ 21	+ 21
Roof	- 41		
Opts On Comp Veh:	- 41		
Opts Not On Comp:	+ 104	+ 125	+ 125
Odometer	- 434	- 334	- 586
Adjusted Value	\$ 2,359	\$ 2,812	\$ 1,935

===== Supplemental Local Advertisements =====

Source/Location/Year Model	Phone/ Odometer Date	Price	Compared To Loss
Uncle Henry's Weekly Belgrade, ME. 19 Miles From Skowhegan 1989 Regal Custom	(207) 495-2369 97,000 07/05/2000	\$ 2,750	\$ 2,359



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Valuation request: 26082496 (continued) 1989 BUIC REGAL CUSTOM PAGE 7

===== Supplemental Local Advertisements (continued) =====

Source/Location/Year Model	Phone/ Odometer Date	Price	Compared to Loss
Uncle Henry's Weekly Dixfield, ME. 40 Miles From Skowhegan 1989 Regal Custom	(207) 562-7458 108,000 05/17/2000	\$ 3,000	\$ 2,812
Lewiston Sun Journal Lewiston, ME. 53 Miles From Skowhegan 1989 Regal Limited	(207) 783-0380 64,000 05/20/2000	\$ 2,800	\$ 1,935

===== Recent Valuations =====

Year	Model	Condition	Odometer	Valuation Amount	Adjusted Value
1989	REGAL LIMITED	AVG PRIV.	72K	\$ 3,143	\$ 2,169

Based on comparison to loss vehicle adjusted for differences in year, model, mileage, equipment, and condition.

===== Vehicle History =====

The year 1988 saw a completely restyled Regal. This front-wheel drive intermediate, is shorter and not as heavy as the old Regal. The base custom and the limited are offered in this sleeker, roomier Coupe. The optional Grand touring package improves driveability, while performance is average.

===== Vehicle Recalls =====

The National Highway Traffic Safety Administration has issued 5 safety related recall notices that may apply to the above valued vehicle. For additional information or assistance, call CCC customer service at 1-800-621-8070 and follow the automated operator's instructions. Please use your valuation request number for reference.

NHTSA ID: 95V115000 Issued: 06/01/1995 No. of vehicles: 22,361
Cracks develop in the wheel mounting surface. If these cracks become severe enough, the wheel will completely separate from the vehicle. If wheel separation occurs while the vehicle is in motion, loss of steering and brake control of the vehicle occurs, and a vehicle crash could result without prior warning.
Dealers will inspect the manufacturing date codes stamped on each wheel of the vehicle and if a wheel falls within the specified date code range, the dealer will replace that wheel assembly.
System: Wheels.
Vehicle Description: Passenger vehicles equipped with kelsey hayes



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Valuation request: 25082496 (continued) 1989 BUIC REGAL CUSTOM

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===== Vehicle Recalls (continued)=====

steelwheels; models rpo PB9 14" and pgl 15".

Note: Vehicles previously inspected that had less than four wheels replaced in recall campaign 94V-041 are to be reinspected.

Note: Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time, should contact Chevrolet at 1-800-222-1020; Buick at 1-800-521-7300; Pontiac at 1-800-762-2737; or Oldsmobile at 1-800-442-6537. Also contact the national highway traffic safety administration's auto safety hotline at 1-800-424-9393.

NHTSA ID: 94V041000 Issued: 02/14/1995 No. of vehicles: 198,163
Cracks develop in the wheel mounting surface. If these cracks become severe enough, the wheel will completely separate from the vehicle. If wheel separation occurs while the vehicle is in motion, loss of steering and brake control of the vehicle occurs, and a vehicle crash could result without prior warning. Dealers will inspect the manufacturing codes stamped on each wheel of the vehicle and if a wheel falls within the specified date code range, the dealer will replace that wheel assembly.

System: Wheels.

Vehicle Description: Passenger vehicles equipped with Kelsey Hayes steelwheels; models rpo PB6 14" and rpo pgl 15".

Note: If your vehicle is presented to an authorized dealer on an agreed upon service date and the remedy is not provided free of charge within a reasonable time, please contact Chevrolet at 1-800-222-1020; Oldsmobile at 1-800-442-6537; Pontiac at 1-800-762-2737; or Buick at 1-800-521-7300. Also contact the national highway traffic safety administration's auto safety hotline at 1-800-424-9393.

NHTSA ID: 90V185000 Issued: 10/16/1990 No. of vehicles: 475,422
Brake stoplamps may not illuminate or, in some cases, stoplamps will not stay illuminated all the time when brakes are applied due to a faulty stoplamp switch. Also in vehicles equipped with cruise control, a faulty stoplamp switch can result in resumption of the cruise control function upon release of the brake pedal. A trailing vehicle may not recognize a braking action in time to respond appropriately. Also, cruise control will reengage upon release of the brake pedal and resume the set speed. In either case, it could result in a crash without prior warning. Install an improved design stoplamp switch.
System: Brake stoplamp switch.
Vehicle Description: Passenger cars.
Note: Also see nhtsa recall 92V086000.

NHTSA ID: 90V054000 Issued: 03/14/1990 No. of vehicles: 673,000
Front shoulder belt guide loop attachment fastener may pull through door mounted anchor plate.
Seat belt may not sustain loads required by FMVSS 210, and in a vehicle accident, the seat belt may not properly restrain a

LM31
LM31 01 01F23374 071800

CHECK STATUS

CHECK STATUS SCREEN
DATA= DATA-COLL

NO. CL47
DATE 06/05/02

CHECK ACTUAL	AMOUNT	STATUS INDICATOR	STATUS DATE
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6622237	1,625.00	C	080700
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IRS #: IND:

INV #: EXP:

POL RPT: N

PAYEE NAME 1: [REDACTED]
 PAYEE NAME 2:
 MAIL TO ADDRESS 1: [REDACTED]
 MAIL TO ADDRESS 2:
 CITY: SKOWHEGAN ST: ME ZIP: [REDACTED] USA

6678321	98.00	C	092500
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IRS #: 010383998 IND: I

INV #: LEW05607 EXP: 0 POL RPT: N

PAYEE NAME 1: BISHOP ADJUSTMENT SERVICE
 PAYEE NAME 2:
 MAIL TO ADDRESS 1: 497 MAIN ST.
 MAIL TO ADDRESS 2: P.O. BOX 7739
 CITY: LEWISTON ST: ME ZIP: 04243 -

IRS #: IND:

INV #: EXP:

POL RPT:

PAYEE NAME 1:
 PAYEE NAME 2:
 MAIL TO ADDRESS 1:
 MAIL TO ADDRESS 2:
 CITY: ST: ZIP: -

PF1=END PF3=CLEAR PF15=DPF PF16=LA PF17=LD PF18=LI PF19=LJ PF20=LK PF21=LF PF22=LO PF23=LP PRESS ENTER TO CONTINUE
 ERRORS:

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).