



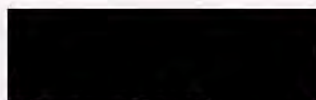
U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

8-15-2002
CL-565713-2506

400 Seventh Street, S.W.
Washington, D.C. 20590

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

AUG 15



Yaphank, NY

Dear

*I now live
at a new address
note on front
of Envelope.*

NSA-10.01 mjj
Ref. # 565713

Thank you for your correspondence dated April 19, 2002, concerning the National Highway Traffic Safety Administration's (NHTSA) recall, Campaign Number 95V-103-003 (summary enclosed), of defective seat belt buckles in your model year (MY) 1987 Plymouth Colt. Due to limited resources we were not able to respond to you in a more timely manner. We regret any inconvenience our delay may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, sufficient data must exist to warrant the expenditure of agency resources. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and compiled into a database to assist us in identifying potential recall inadequacies and safety defects to determine whether an investigation is warranted.

We sympathize with you concerning the injuries you received during a crash that occurred prior to receiving notice. We are sorry that we cannot assist you in your request for compensation of those injuries alleged to be caused by the failure of the seat belt. Our statute does not require manufacturers to reimburse owners for the cost of repairs or corrective action prior to initiating the recall or for any additional costs associated with a safety recall (such as lost wages, car rentals, repair performed by other than authorized dealership, damage caused by the defect, etc.). Nor does the statute authorize the Federal government to reimburse vehicle owners for any costs associated with safety recalls or assist vehicle owners in obtaining reimbursements for costs associated with an alleged defect. If you have not done so, you may consider retaining an attorney to proceed against the DaimlerChrysler Corporation under New York State law.



NHTSA
People Saving People
www.nhtsa.dot.gov

DOT AUTO SAFETY HOTLINE
888-DASH-2-DOT
888-327-4236

NM
1.14.20
WD

1/1/2012
To Whom Concerned

Over the last almost 18 years ^{now}
I've tried to seek legal
Representation to date no
attorneys seem to want
to take my case on.

I would appreciate some
Governmental direction &
contacts so I can pursue
forward. I sent you
a copy of my first request
you sent me why back in
8/15/2002. I've been in pain
over these many years caused by
a defective product.

Middle Island, NY

MID-ISLAND NY 117

02 JAN 2020 FRI 3 L



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Washington D.C. 20590
National Highway Traffic
Safety Administration

20590-

