

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

POSTED

Need

MAY 01 2002

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AG

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Reference No.

 RECEIVED
 APR 21 PM 3:32
 OFFICE
 DEFECTS INVESTIGATION

OWNER INFORMATION (Type or Print)

Daytime Telephone Number

 Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
 In the absence of _____ provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 4/21/02

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of windshield on driver's side)		Make	Model	Year
1B3EJ46XXTNZ9Z604		DODGE	STRATUS	1996
Purchased Date 6-30-99	Dealer's Name LAKE SHORE FORD MERCURY		Engine Size (CID/CCL)	☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection
☐ New ☒ Used	Dealer's City CHESTERTON	State IN	Zip Code 46304	No. Cylinders 4
Manufacture Date (on driver's door or pillar) 5-96	Transmission Type ☐ Manual ☒ Automatic	Restraint System ☒ Driverside Air Bag ☐ Motorbelt ☒ Passengerside Air Bag ☐ 2-Point Belt ☐ 3-Point Belt	Cruise Control ☒ Yes ☐ No	Drivetrain ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☒ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other		Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) CYLINDER HEAD GASKET	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement	Handicap Adaptive Equip ☐ Yes ☐ No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name
Complete Tire Size	DOT No.
No. of Failures	Date(s) of Failure(s)
	Mileage at Failure(s)
	Vehicle Speed at Failure(s)
Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer ☐ Yes ☐ No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Vehicle was leaking oil profusely when I had gasket changed (expensive repair) and mechanic told me that gasket was a bad design. He also informed me that Chrysler had changed the design of the gasket because of so many failures. Oil was leaking out the pressure gallery hole where the oil, under pressure, is delivered to the cylinder head. The oil then was flung all over the bottom of the car because it was dripping on the right transaxle and ~~the~~ the smell of burning oil on the exhaust components was a possible fire hazard.

Continue on back

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882