

Chevrolet Motor Division
Chevrolet Customer Assistance Center
P.O. Box 33170
Detroit, MI 48232-5170

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OFFICE
DEFECTS INVESTIGATION

To whom this may concern

This is to inform you that I intend to exercise my right to use the Texas Lemon Law.

I purchased a new 2001 Chev Venture from [REDACTED] Chev in Hemstead Texas on 6-6-01

Shortly after I purchased the vehicle the brake light fuses started to burn out and I would not have brake lights

This of course was a safety hazard so I returned the vehicle to my dealer [REDACTED]

[REDACTED] Chev for repairs. After the car was returned to me the fuse blew again so I returned it to my dealer several more times but the dealer did not correct the problem. It was about 35 miles to return my vehicle to the dealer so I decided to take my vehicle to my local dealer in my town which is only 10 miles away. Before I could get my vehicle to my local dealer I had to go ~~to~~ down town Houston to a meeting while there I was driving around to find a parking place ~~and~~ smoke ~~was~~ coming out from under the dash. I did not park since I didn't want to be stranded some 50 miles from my house so I started driving home knowing I did

initial

not have brake light. I got home safely but it was quite an experience since I was in traffic and if I had to stop suddenly the driver behind me would have to lock his wheels to avoid hitting me. on one occasion the driver could not stop in time and tapped my rear bumper no real damage was done except a few scratches on my rear bumper

After arriving home I found that both wires on the brake pump switch was burned off. The next day I returned my vehicle to our local dealer for repairs. After several attempts to repair, the brake lights are still not working. I called Customer Service and requested them to see if they could send a representative to assist my dealer to correct the problem. Case # [REDACTED]

File # [REDACTED] I also asked my dealer service manager to seek help from GM. I have had my vehicle returned for repairs at least (6) separate times but my brake lights are still not working.

I do not feel safe driving this vehicle and am requesting the vehicle be repurchased.



Sealy, TX

Phone # [REDACTED]