

POSTEDU.S. Department
of TransportationNational Highway
Traffic Safety
Administration**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire**

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

APR 28 2002

OWNER INFORMATION (Type or Print)

FC

565001

Date received

APR 11 PM 2:02

OFFICE
DEFECTS INVESTIGATIONrt_u
nd_r
up_ltr

Reference No.

Dealing Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 4/1/02

VEHICLE INFORMATION

Vehicle Identification No. (VIN) (17 Digits)		(Located at bottom of windshield on driver's side)		Make	Model	Year
1FALP32U7SA260307				Ford	TAURUS	1995
Purchased Date	Dealer's Name		Engine Size (CID/CC/L)		☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
5/95	HYANNIS FORD		6			
☐ New ☐ Used	Dealer's City		State	Zip Code	No. Cylinders	
	HYANNIS		MA		6	
Manufacture Date (on drivers door or pillar)	Transmission Type	Restraint System		Cruise Control	Drivetrain	Vehicle Type
	☐ Manual ☒ Automatic	☒ Underside Air Bag ☐ Motorbelt ☒ Passengerside Air Bag ☐ 2-Point Belt ☐ 3-Point Belt		☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☒ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other
						Body Style
						☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)	Location	Failed Part(s)	Handicap Adaptive Equip
SPEEDOMETER	☐ Left ☐ Right ☐ Front ☐ Rear	☒ Original ☐ Replacement	☐ Yes ☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name
Complete Tire Size	DOT No.
No. of Failures	Date(s) of Failure(s)
	Mileage at Failure(s)
	Vehicle Speed at Failure(s)
	Failed Part(s) Available?
	☐ Yes ☐ No
	NHTSA Previously Contacted?
	☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer
☐ Yes ☐ No	☐ Yes ☐ No			☐ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

THE SPEED INDICATOR SWINGS MADLY BACK & FORTH,
FAILS TO INDICATE TRUE SPEED
THIS OCCURS USUALLY WHEN THE CRUISE CONTROL IS USED. I WAS
INFORMED BY A DEALER THAT THERE WAS A RECALL BUT THE TIME HAD
EXPIRED TO FIX IT (1998). I NEVER REC'D A NOTICE OF THIS
RECALL.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-368-7882