



DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 TO REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

Date Received: 4/9/02

File No: **564979**

Ref No. _____

POSTED
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OWNER INFORMATION (Type or Print)

[Redacted Owner Information]

Daytime Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 4/9/02

PRODUCT INFORMATION

Vehicle Identification No. (VIN): 4Y4ND4JH1Y2773861 (Located at bottom of windshield on driver's side)

Make: VOLVO Model: VN 660 Year: 2000

Purchased Date: _____ Dealer's Name: SAUK RAPIDS GATE VOLVO Engine Size (CID/CC/L): _____ Turbo Diesel Gas Fuel Injection

New Used Dealer's City: SAUK RAPIDS State: WA Zip Code: _____ No. Cylinders: _____

Manufacture Date (on driver's door or pillar): _____ Transmission Type: Manual Automatic

Restraint System: Driverside Air Bag Motorcalt Passenger Air Bag 2 Point Belt 3 Point Belt

Crutch Control: Yes No

Drivetrain: Front Rear 4-Wheel

Vehicle Type: Car Sport Utility Van Truck Minivan Motorcycle Other

Body Style: 2-Door 4-Door Station wagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): _____ Location: Left Right Front Rear

Failed Part(s): Original Replacement

Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: _____ Tire Name: _____

Complete Tire Size: _____ DOT No: _____

No. of Failures: 1 Date(s) of Failure(s): 3/12/02 Failed Part(s) Available? Yes No

Mileage at Failure(s): 250,000 MILES NHTSA Previously Contacted? Yes No

Vehicle Speed at Failure(s): _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash: Yes No

Fire: Yes No

Number of Persons Injured: 0 Number of Fatalities: 0 Reported to Manufacturer: Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies):

WHILE TRAVELING ON HIGHWAY AT 65 MPH, RIGHT FRONT WHEEL + TIRE SEPARATED FROM VEHICLE (STEER AXLE). ~~LOOSE~~ AXLE SPINDLE DROPPED TO ROAD SURFACE CAUSING DAMAGE AND LOSS OF ADDITIONAL PARTS. AS TIRE SEPARATED FROM VEHICLE, BODY DAMAGE WAS INFLICTED. NO PRIOR REPAIRS, PROBLEMS OR WARNING OF IMPENDING FAILURE.

Car trace on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882