

New Orleans, LA

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March 20, 2002

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OFFICE
DEFECTS INVESTIGATION

Chevrolet Motor Division
Chevrolet - customer Assistance Center
P.O. Box 7047
Troy, MI 48007-7047

1997 Chevy VAN

RE: VIN 1GBFG15WXV1086111

Dear Sir/Madam

This is my second letter regarding the inaccurate reading of my gas gauge.

I had brought my van to the dealership the first time (Leson) and nothing could be found. Later down the line, I received a recall notice concerning the fuel line and I had that done at Leson.

Now I am again experiencing the inaccurate gas readings again. My needle will show a full tank of gas one minute, then when you start the car again, it is less than one-half.

On another occasion it read one notch before empty. I ~~had~~ ^{took} test this when it read the latter and put five dollars (\$5) in the tank. It went from one notch

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from empty to past one half. We both know that is impossible with the gas prices.

I cannot drive this van much longer. As stated in my previous letter, this van may abruptly stop while I am on the highway or street because of these inaccurate readings.

Since this has happened again, I am requesting this van be replaced or I be reimbursed my monies paid as I will not become a statistic driving this van and a recall be made after injury or my death.

Your cooperation in the above is appreciated. A copy is being sent to NHTSA since I know the above defect could cause serious injury or death while on the road.

Your immediate response is appreciated before I consult for legal advice.

Sincerely

1-personal file

① NHTSA, U.S. Department of Transportation
Washington, DC 20590