



U.S. Department of Transportation
National Highway Traffic Safety Administration

VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9393
DC METRO AREA 366-0123

Rec'd

REFERENCE NO.

564879

FOR AGENCY USE ONLY

DATE RECEIVED

POSTED

RECEIVED

OWNER INFORMATION (TYPE OR PRINT)

12 APR

SIGNATURE OF OWNER

[Redacted Signature]

DATE

12-28-01

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.

VEHICLE MAKE & MODEL

MODEL YEAR

1MELN6632SK60T762

Mercury Mystique

1995

* LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

DATE PURCHASED

Nov. 1994

DEALER'S NAME, CITY, & STATE

Severson Ford
Albert Lea, MN

ENGINE SIZE (CID/CC/L)

NO. CYLINDERS

- TURBO
 DIESEL
 GAS
 FUEL INJECTED

TRANSMISSION TYPE

MANUAL

AUTOMATIC

CRUISE CONTROL

Yes No

POWER STEERING

Yes No

POWER BRAKES

Yes No

AIR CONDITIONED

Yes No

BODY STYLE

STAVAG

4 DR

2 DR

HATCH BK

VAN

PK UP TRK

OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT/PART NAME(S)

Gas Tank (Seal)

LOCATION

Left Right

Front Rear

FAILED PART(S)

ORIGINAL

REPLACEMENT

NO. OF FAILURES

2

DATE(S) OF FAILURE(S)

Nov. 1994 and July 12, 2001

MILEAGE(S) AT FAILURE(S)

NEW and 82317

VEHICLE SPEED AT FAILURE(S)

0 (parked)

MANUFACTURER CONTACTED

YES NO

NHTSA PREVIOUSLY CONTACTED

YES NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

YES NO

FIRE

had high potential

YES NO

NUMBER PERSONS INJURED

N/A

NUMBER OF FATALITIES

N/A

PROPERTY DAMAGE (Est.) \$

N/A

POLICE REPORT FILED

YES NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

The original fuel tank was replaced prior to its release to me upon purchase in Nov. 1994. In letters dated Feb. '95 and Jan. '96, I was notified of defects related to motor vehicle safety addressing the fuel filler opening reinforcement. (Recalls # 94597 and 95530). On July 12, 2001, the Ford dealership in Red Wing, MN "found a leak to be a seal in the gas tank." The gas tank was replaced at my expense. This is now the third gas tank for this vehicle for what appears to be the same related problem. I was also not able to drive this car until tank was replaced due

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA

In determining whether a manufacturer should take appropriate action to correct a safety defect, if the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.:

DOT

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

to the high fire risk involved. Evidently this was a large leak, which resulted in coating the entire bottom of the tank with a layer of gasoline.

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400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATION HIGHWAY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Auto Safety Hotline, NEF-11 HL 400 7th Street, SW Washington, DC 20590



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PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)**

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