



FROM : STEWARD

PHONE NO. : 949 713 5519

Apr. 02 2001 04:20PM P1

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564763

To: US Department of Transportation
National Highway Traffic Safety Administration
202-366-7882

From:



OFFICE
DEFECTS INVESTIGATION

02 MAR 19 10:10:23

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I emailed this complaint last week and asked for confirmation of receiving it. This will be the third time in almost two years that I have filed a complaint and still have not seen anything done.

Please inform me of what else I need to do!

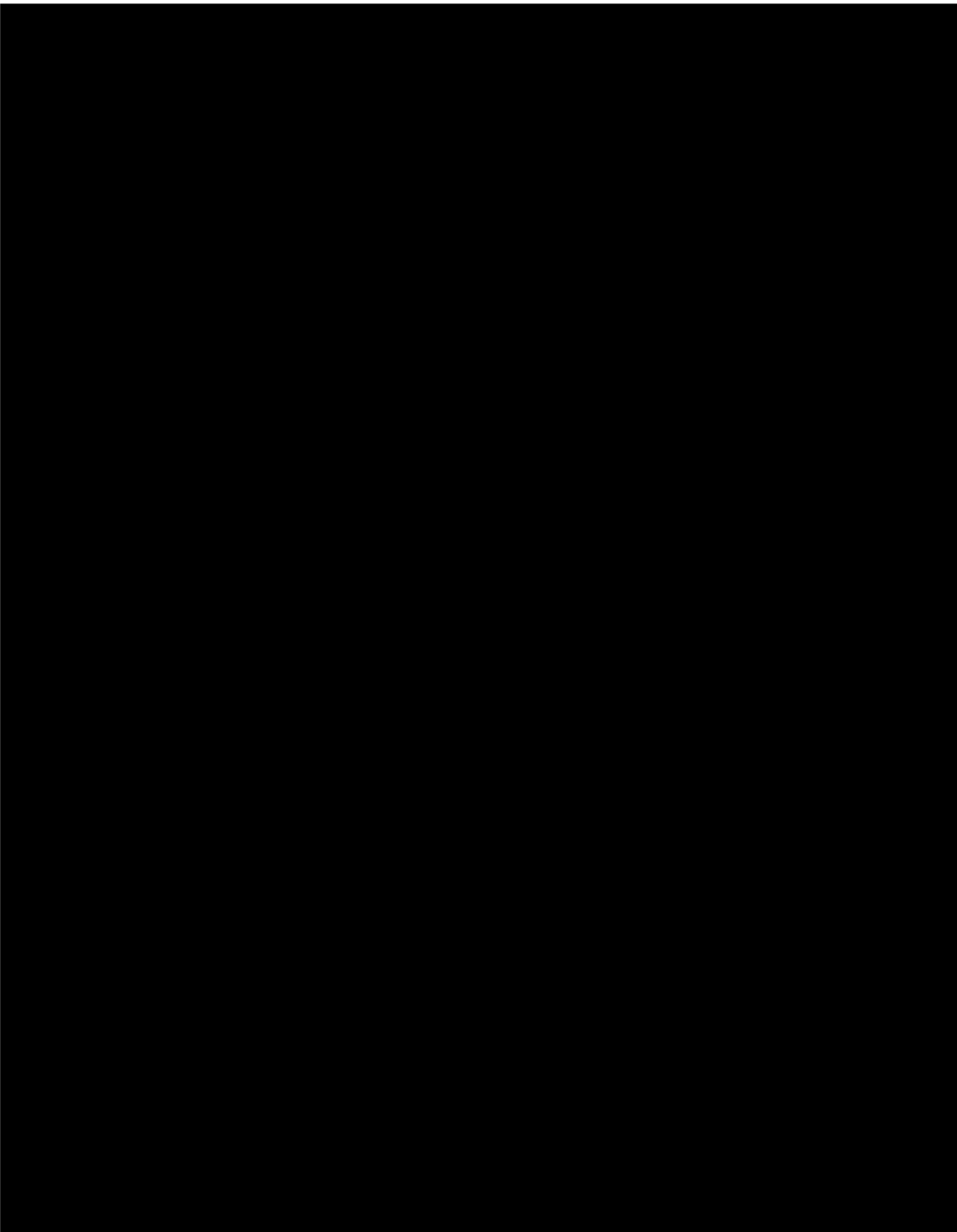
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5 pages
including cover

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INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)**

(Page 1 through Page 5)





the 1990s, the number of people in the UK who are aged 65 and over has increased from 10.5 million to 13.5 million (1990-2000) (Office for National Statistics 2001).

There is a growing awareness of the need to address the health care needs of the elderly population. The Department of Health (2000) has set out a strategy for the care of the elderly, which includes a commitment to improve the quality of care for the elderly. This strategy is based on the following principles:

- To ensure that the elderly are treated as individuals and not as a homogeneous group.
- To ensure that the elderly are given the opportunity to express their views and preferences.
- To ensure that the elderly are given the opportunity to participate in decisions about their care.
- To ensure that the elderly are given the opportunity to live in their own homes, wherever possible.

The Department of Health (2000) also states that the following are the key areas for action:

- Improving the quality of care for the elderly.
- Improving the access to care for the elderly.
- Improving the support for carers of the elderly.
- Improving the information available to the elderly.

The Department of Health (2000) also states that the following are the key areas for research:

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The Department of Health (2000) also states that the following are the key areas for legislation:

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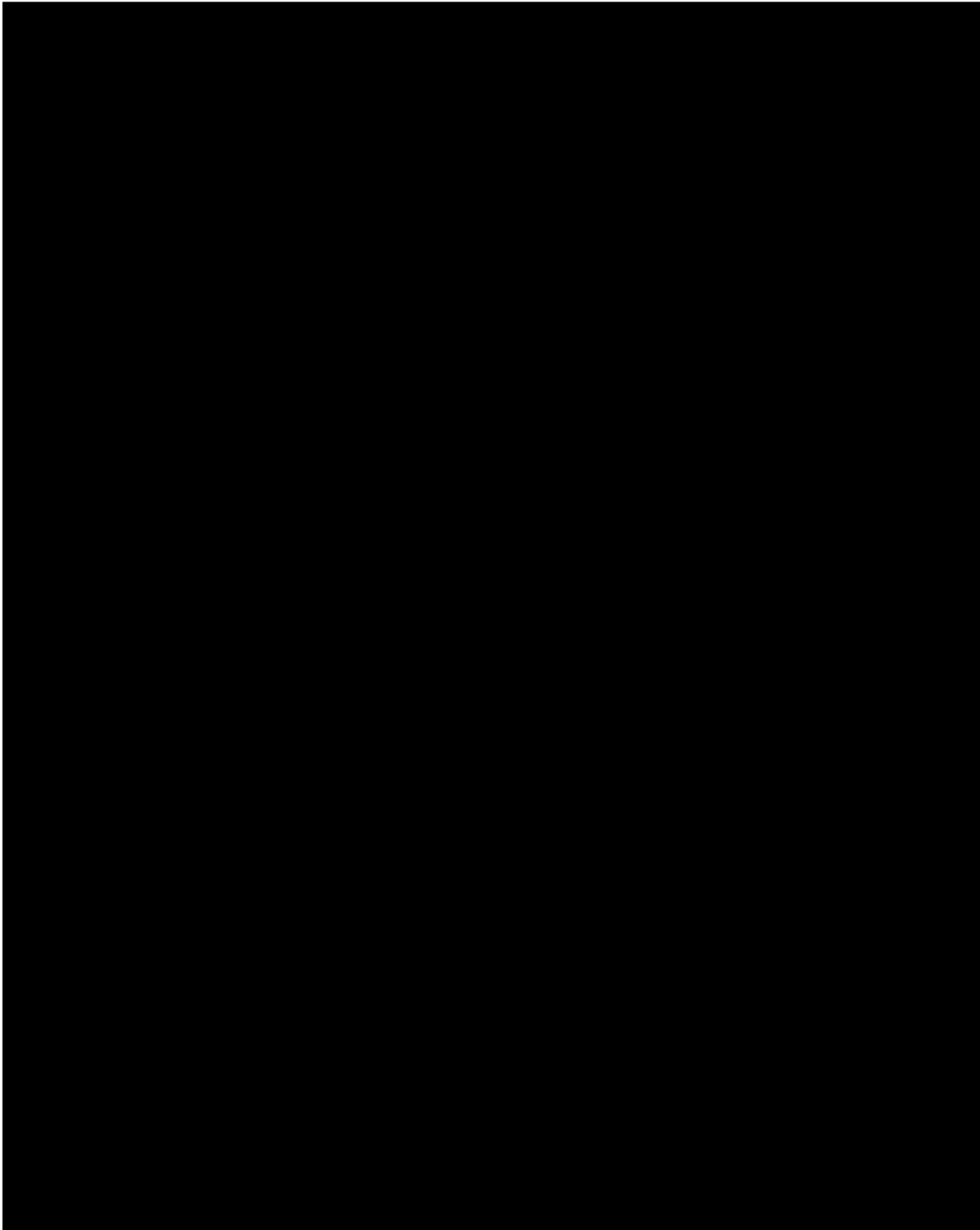
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Tuesday, March 20, 2001 | Business 51

Feds probe air-bag complaints in DaimlerChrysler minivans

Safety • Mechanism that powers steering wheel functions may not be working properly.

By NEDRA PICKLER
The Associated Press Writer

WASHINGTON

The government is stepping up its investigation into 2.8 million DaimlerChrysler AG minivans with air bags that may not deploy in crashes.

At least 164 people have complained about a problem with the clockspring assembly, the system that provides electricity for the driver-side air bag, horn and cruise control.

Most said the air-bag-readiness indicator lamp came on, and some said the horn or cruise control did not work. National Highway Traffic Safety Administration investigators said in a report issued

In two cases, minivans crashed and the air bags did not deploy. Two people were injured in the crashes.

The probe involves 1996 through 2000 models of the Dodge Caravan and Grand Caravan, Plymouth Voyager and Grand Voyager and Chrysler Town and Country.

DaimlerChrysler sold 124,511 replacement parts for the clockspring assembly on those models besides the complaints, according to the report. The automaker did not immediately respond to a call for comment Monday.

A report of the agency's actions taken in February, which was distributed to the media Monday, showed that the NHTSA closed an in-

vestigation into 699,617 General Motors Corp. cars because they are being recalled.

The investigation involved 1993-1995 models of the Pontiac Grand Am, Oldsmobile Cutlass and Buick Skylark because an electrical problem could start fires in the steering columns. GM will provide free replacement parts at authorized dealers.

The agency also upgraded an investigation into the 1999-2001 models of the Ford Explorer XLS because of a complaint that the seat belt webbing did not work during a crash. A passenger was killed when a 2000 model rolled over, and a person was thrown out of the vehicle, the agency said.

