

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Car became difficult to start. One day upon trying to start car, smoke came from the area - steering column. I had car towed to my mechanic. He replaced the ignition & starter. The car had a recall on this problem. I had the harness relay installed at Malestrom's Pontiac. The harness relay was free. Prior I pd my mechanic Lobato 103 W. Suffolk Ave Central Islip N.Y. (722-(631) 851-1988 NY IP # 2083029 Invoice # 4408 (\$3,287.76) Parts, labor, wire, short & Towing fees I want my money refunded.

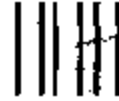
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

**QUESTIONNAIRE
(V00)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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National Highway Traffic Safety
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www.nhtsa.dot.gov/hotline