



DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 TO REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DOT
 1-888-327-4236
 WWW.NHTSA.DOT.GOV/HOTLINE

POSTED

FOR AGENCY USE ONLY

Date Received: _____
 RECEIVED
 NHTSA IS FILED
 OFFICE OF DEFECTS INVESTIGATION
 564709
 Date No. _____
 Vehicle No. _____

OWNER INFORMATION (Type or Print)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: _____

Date: 11/29/2001

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side): 1FALP65345K202504 Make: Ford Model: CONTOUR Year: 95

Purchased Date: 12-18-95 Dealer's Name: John Deas Engine Size (CID/CC/L): 2.0L Turbo Diesel Gas Fuel Injection
 New Used Dealer's City: Grove Hill State: ALA Zip Code: 36451 No. Cylinders: _____ Fuel Injection

Manufacture Date (on driver's door or plate): _____ Transmission Type: Manual Automatic Restraint System: Driverside Air Bag Motorbelt Passengerside Air Bag 2-Point Belt 3-Point Belt Cruise Control: Yes No Drivetrain: Front Rear 4-Wheel Vehicle Type: Car Sport Utility Van Truck Minivan Motorcycle Other Body Style: 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): Passenger Side Location: Left Right Front Rear Failed Part(s): Original Replacement Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: _____ Tire Name: _____ Complete Tire Size: _____

No. of Failures: _____ Date(s) of Failure(s): _____ Mileage at Failure(s): _____ Vehicle Speed at Failure(s): _____ Failed Part(s) Available? Yes No NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash: Yes No Fire: Yes No Number of Persons Injured: _____ Number of Fatalities: _____ Reported to Manufacturer: Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

on the 12-21-2000 I drove my car up to Timberland about the air bag light is on told them an let them look for themselves they did an done nothing about it they call the next day an said it was dangerous I asked them every time I've been on that lot to buy my Vin no to see if there was any more recalls they say no so I told the company that it was because the way they treated me just like I had fill some body all way and for customer 4-5-6-7 but never gotten it I told them that an I allow told the Ford Customer Service center they told me Ford had decided that was nothing they could do that is when they starting

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

dying to me on one of these papers I see Customer Declined at this time I asked them they said they did not they never talk to me or my husband I believe they talk to Ford they are the only one every worked on the 95 Contour, if they saw they send out recall everyday they they all ready saw every thing about the car I made sure that car was on the lot. it's something about the electrical system, I believe it's something wrong with the motor, they have been trying to get me out of that car, look at the Miles on Dates when it was up there. There is a statute of limitations that will apply to this case, the car is still up at Timberland, I ask them for a report on the car to get a police report, saying that there is nothing wrong with it. give me something in writing we did not get this car 4-11-95, we got this car 12-18-95 I don't want my case to be closed, because of Ford or Timberland, because too much time has passed. 12-4-2001

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

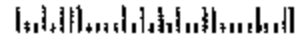
Official Business Penalty for Private Use \$300

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (VQQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH 2 DOT

and dial toll free at

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National Highway Traffic Safety Administration

www.nhtsa.dot.gov/hotline