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US Department of Transportation  
National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE  
VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9393  
DC METRO AREA 202-368-0123

MAR 20 2002

DATE RECEIVED

od, or  
rt, dt  
od-rt  
up-kr

REFERENCE NO.

RECEIVED

2002 MAR -7 P 3

564613

DEFERRED SERVICE OF  
DAY TIME TELEPHONE NO. INVESTIGATION

OWNER INFORMATION (TYPE OR PRINT)

NAME and ADDRESS



Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES  NO   
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER



DATE 2/6/02

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.:

5C8FY68872T21825

VEHICLE MAKE

Chrysler

VEHICLE MODEL

P.T. Cruiser

MODEL YEAR

2002

\*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

00000

DATE PURCHASED

002

NEW  USED

DEALER'S NAME, CITY & STATE

PARK Cities Dallas Texas  
Chrysler Jeep

ENGINE SIZE (CID/GCC)

NO. CYLINDERS

TURBO  
 DIESEL  
 GAS  
 FUEL INJECTN

TRANSMISSION TYPE

MANUAL  
 AUTOMATIC

ANTILOCK BRAKES

YES  
 NO

RESTRAINT SYSTEM

DRIVERSIDE AIRBAG  MOTORBELT  
 PASSENGERSIDE AIRBAG  
 3-POINT BELT  2-POINT BELT

CRUISE CONTROL

YES  
 NO

DRIVETRAIN

FRONT  
 REAR

BODY STYLE

STAWAG 4 DR  HATCH BK  
2 DR  VAN  
OTHER  PK UP TRK

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT

Air bags

PART NAME(S)

Air BAGS Deployed when they should not have

LOCATION

LEFT FRONT  RIGHT REAR

FAILED PART(S)

ORIGINAL  
 REPLACEMENT

NO. OF FAILURES

Undercarriage of car was damaged on RR tracks

DATE(S) OF FAILURE(S)

2nd week of December

MILEAGE AT FAILURE(S)

About 1000

VEHICLE SPEED AT FAILURE(S)

5 MPH

MANUFACTURER CONTACTED

YES  NO

NHTSA PREVIOUSLY CONTACTED

YES  NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

YES  NO

FIRE

YES  NO

NUMBER PERSONS INJURED

1

NUMBER OF FATALITIES

0

PROPERTY DAMAGE ESTS

7500

POLICE REPORTED

YES  NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

Car got stuck on RR tracks (RR tracks) - I tried to reverse & forward several times, which damaged the under carriage of car. I got off the tracks was driving about 1 mph & felt Pt fire damage then Both Air bags deployed - I was knocked unconscious, accident was for 20 minutes & I got out was beat up bad. For next 20 minutes I was in hospital, but could not get out. CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974  
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

UNDERCARRIAGE IMPACT ON

while Drive through RR Tracks, Not At

Abuse  
Car  
is  
still  
in  
shop  
for  
work  
on  
RR  
tracks

Work  
on  
RR  
tracks  
for  
20  
min  
I  
was  
knocked  
out  
for  
20  
min  
I  
was  
in  
hospital  
for  
20  
min  
I  
was  
beat  
up  
bad  
for  
next  
20  
min



**THE FOLLOWING PAGES ARE WITHHELD TO  
PROTECT UNWARRANTED INVASION OF  
PERSONAL PRIVACY PURSUANT TO  
EXEMPTION 6 OF THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)**

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