

Ready

Posted



MAR 20 2002

COPIED

U.S. Department of Transportation
National Highway Traffic Safety Administration

VEHICLE SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE
NATIONWIDE 1-800-424-9393
DC METRO AREA 388-0123

FOR AGENCY USE ONLY
REFERENCE NO. 564611
DATE RECEIVED
MAR 20 2002

OWNER INFORMATION (TYPE OR PRINT)

LAST NAME
STREET
SIGNATURE
DATE 13 Dec. 2001

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. WVWGF31J1KW326757
VEHICLE MAKE & MODEL (diesel) Volkswagen Golf GLS TDI
MODEL YEAR 99
CURRENT ODOMETER READING 63000
DATE PURCHASED July 31 2001
DEALER'S NAME CITY, & STATE Capito Cities Glenmont, NY
ENGINE SIZE (CID/CC/L) 1.9L
NO. CYLINDERS 4
TRANSMISSION TYPE 5 (Speed)
CRUISE CONTROL
POWER STEERING
POWER BRAKES
AIR CONDITIONED
BODY STYLE Hatch BK

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT/PART NAME(S) Power supply relay, 1J0-906-381-A
LOCATION Front
FAILED PART(S) ORIGINAL
NO. OF FAILURES 1
DATE(S) OF FAILURE(S) intermittent, 31 Jul - 13 Sept 01
MILEAGE(S) AT FAILURE(S) 53,000 - 57,982
VEHICLE SPEED AT FAILURE(S) any (random)
MANUFACTURER CONTACTED YES
NHTSA PREVIOUSLY CONTACTED NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT NO
FIRE NO
NUMBER PERSONS INJURED 0
NUMBER OF FATALITIES 0
PROPERTY DAMAGE (Est.) \$ 200
POLICE REPORT FILED NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

(Note: this problem fixed under warranty, 13 Sept. 2001. This is for safety information only.) Caused damage to underside of car. While at high speeds, engine would shut off (not stall) at seemingly-random, unpredictable times. Hazardous - at one point, this happened on a rainy evening on a back road with no shoulder and a tractor trailer behind me. My car suddenly lost ALL power, forcing me to drive off road to avoid tractor trailer. The cause was the "power supply relay, 1J0-906-381-A" for the diesel engine.

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA

in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's activity.