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Form Approved: O.M.B. No. 2127-0006

Posted AUTO SAFETY HOTLINE VEHICLE OWNER'S QUESTIONNAIRE NATIONAL HIGHWAY Traffic Safety Administration NATIONALWIDE 1-800-424-9383 DC METRO AREA 202-368-0123		COPIED		FOR AGENCY USE ONLY DATE RECEIVED _____ DEFECT INVESTIGATION REFERENCE NO. _____ 564567 (CODE)	
OWNER INFORMATION (TYPE OR PRINT)					
NAME and ADDRESS					
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☐ NO ☐ In the absence of an address to the vehicle manufacturer, _____					
SIGNATURE OF OWNER				DATE <u>11/20/02</u>	
VEHICLE INFORMATION					
VEHICLE IDENTIFICATION NO. <u>1FAFP13P3XW296424</u>		VEHICLE MAKE <u>Ford</u>		VEHICLE MODEL <u>Escort</u>	
MODEL YEAR <u>1999</u>					
*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE					
CURRENT ODOMETER READING <u>17980</u>	DATE PURCHASED <u>11/99</u>	DEALER'S NAME, CITY & STATE <u>Gold Brothers Ford Randolph, MA</u>		ENGINE SIZE (CID/CC/L) <u>L</u>	
☒ NEW ☐ USED			NO. CYLINDERS <u>4</u>		☐ TURBO DIESEL ☒ GAS FUEL INJECTN
TRANSMISSION TYPE ☐ MANUAL ☒ AUTOMATIC	ANTILOCK BRAKES ☐ YES ☒ NO	RESTRAINT SYSTEM ☒ DRIVERSIDE AIRBAG ☐ MOTORBELT ☒ PASSENGERSIDE AIRBAG ☐ 3-POINT BELT ☒ 2-POINT BELT		CRUISE CONTROL ☐ YES ☒ NO	DRIVETRAIN ☒ FRONT ☐ REAR ☐ 4-WHEEL
BODY STYLE STAWAG <u>4 DR</u> HATCH BK _____ 2 DR _____ VAN _____ PK UP TRK _____ OTHER _____					
FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)					
COMPONENT <u>Pass. & driver air-bags</u>	PART NAME(S)	LOCATION ☒ LEFT FRONT ☐ RIGHT REAR		FAILED PART(S) ☒ ORIGINAL REPLACEMENT	
NO. OF FAILURES <u>2 (two)</u>	DATE(S) OF FAILURE(S) <u>12/25/01</u> <u>(at) 12:30pm</u>	MANUFACTURER CONTACTED ☒ YES ☐ NO		NHTSA PREVIOUSLY CONTACTED ☐ YES ☒ NO	
MILEAGE AT FAILURE(S) <u>approx. 17,980</u>		VEHICLE SPEED AT FAILURE(S) <u>40 MPH</u>			
APPLICABLE ACCIDENT INFORMATION					
ACCIDENT ☒ YES ☐ NO	FIRE ☐ YES ☒ NO	NUMBER PERSONS INJURED <u>2</u>	NUMBER OF FATALITIES <u>0</u>	PROPERTY DAMAGE ESTS _____	POLICE REPORTED ☒ YES ☐ NO
NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)					
Driver & passenger airbags failed to deploy causing driver to sustain injuries to neck & back, upon impact hitting vehicle from rear (at) approx. 40 m.p.h.					
CONTINUE ON BACK IF NEEDED					
The Privacy Act of 1974 Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may			be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.		