

COPIED

People Saving People

1-888-DASH-2-1001

Vehicle Owner's Questionnaire

Office of Defects Investigation

3/14-11
POSTED

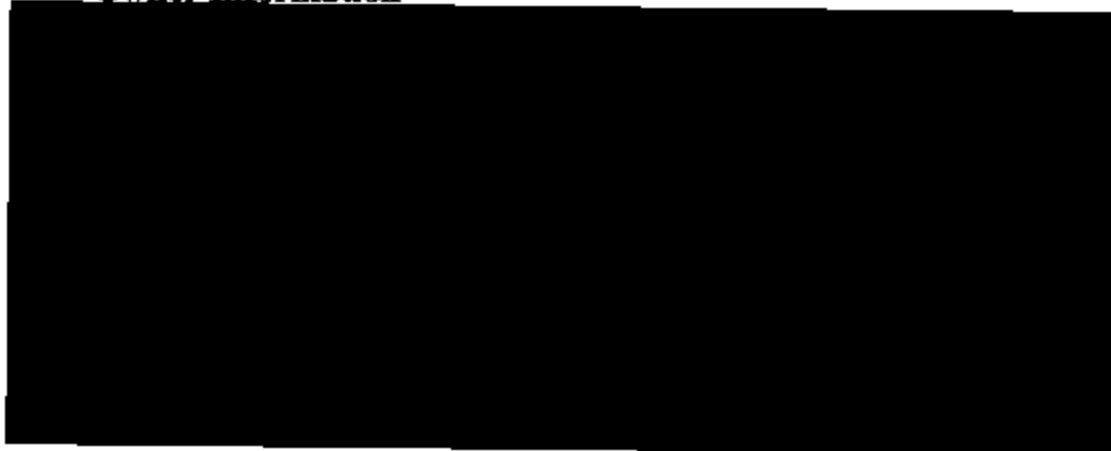
Qced SJ

MAR 20 2002

VOQ Confirmation**564538**

JL (VOQ)

[Please proceed to the end of this page, after confirming your input, and select the "Submit VOQ to NHTSA" button. NHTSA will not receive a record of your complaint unless this button is selected.]

Owner InformationDEFECTS INVESTIGATION
OFFICE
MAR 20 2002

Would you like to receive a mailed signature card authorizing release of your vehicle information to manufacturers? Yes

Vehicle Information

Vehicle Identification Number (VIN): 1FMEU17L7VLB75671

Vehicle Make:	Ford	Vehicle Model:	Expedition
Vehicle Year:	1997	Current Odometer Reading:	74000
Purchase Date:	07/97	New or Used:	New

Engine Size:	Antilock Brakes:	Yes
No. Cylinders:	Driverside Airbag:	Yes
Fuel Injection: No	Passengerside Airbag:	Yes
Turbo: No	Side Airbag - Driver:	No
Fuel Type: Gas	Side Airbag - Passenger:	No
Drivetrain: Front	3-Point Belt:	Yes
Cruise Control: Yes	Motor Belt:	No
Body Style: Hatch Back	2-point Belt:	No

Dealer Information

Name: Central Ford
Address: Westheimer
City: Houston
State: TX
Zip: 77027
Phone: (713) 960-9800

Failed Component/Part Information

Major Assembly	Description	Location Left-Right	Location Front-Rear	Part Type	Num. Failures	Failure Date	Failure Mileage	Failure Speed	Mfg Contacted	NHTS Contacted
	Crash	Fire	Driver Airbag Deployed	Driver Sidebag Deployed	Passenger Airbag Deployed	Passenger Sidebag Deployed	Num. Injured	Num. Fatalities	Est. Damage	Police Report
FUEL THROTTLE LINKAGES AND CONTROL	NA	NA	NA	Original	1	12/24/2001	73700	1	Yes	No
	Yes	No	No	NA	No	NA	1	0	\$7,000	No

Information on Tire Failure

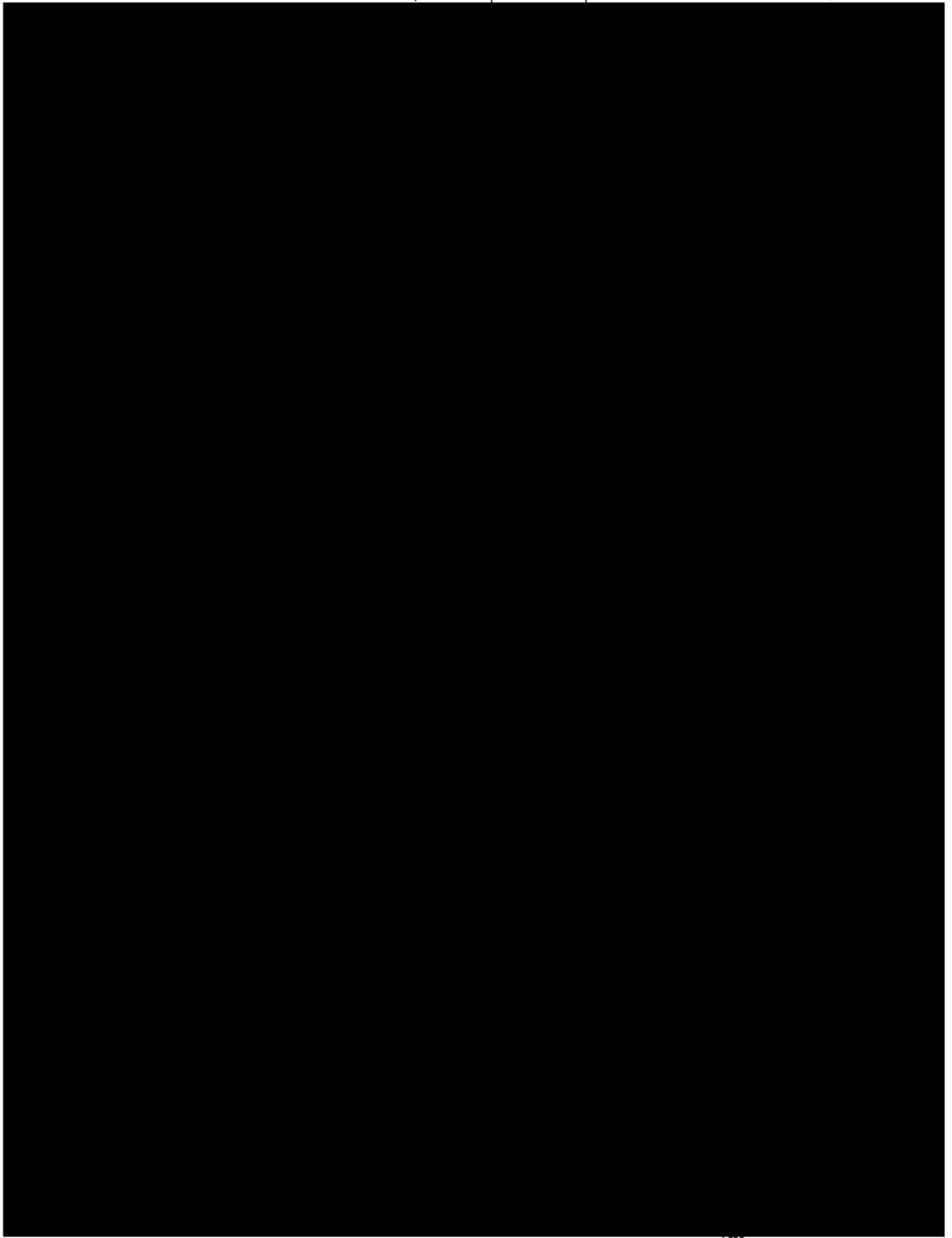
DOT Number: NA
Manufacturer: NA
Tire Name: NA
Complete Tire Size: NA

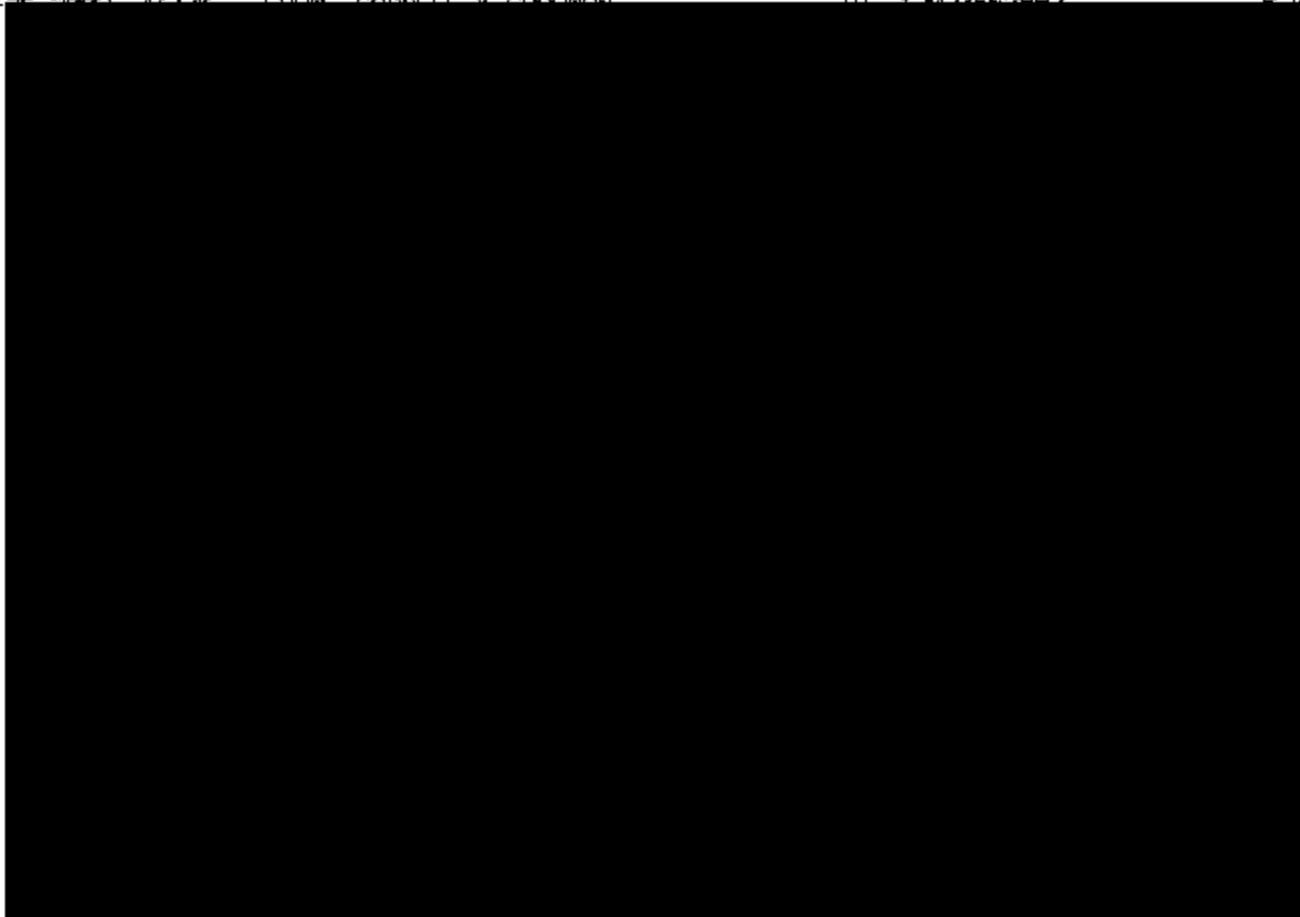
Comments: The vehicle was placed in reverse for parallel parking. The accelerator was tapped for momentum. The engine raced, and the vehicle surged backward. Application of the brake pedal did not slow the vehicle. The car jumped the curb and slammed into a column (insurance adjuster estimated speed at 10 mph or more).

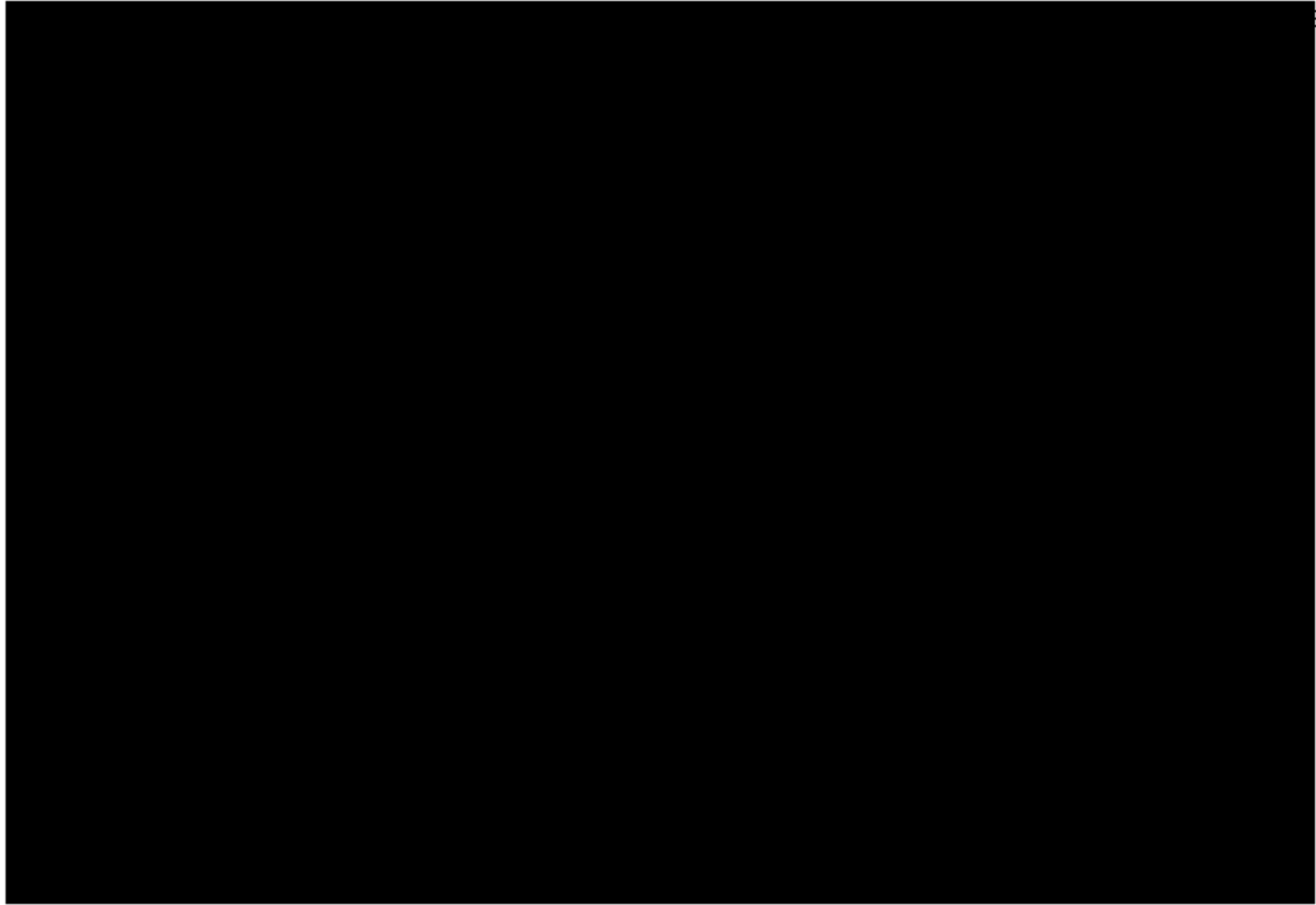
Submit VOQ to NHTSA

**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)**

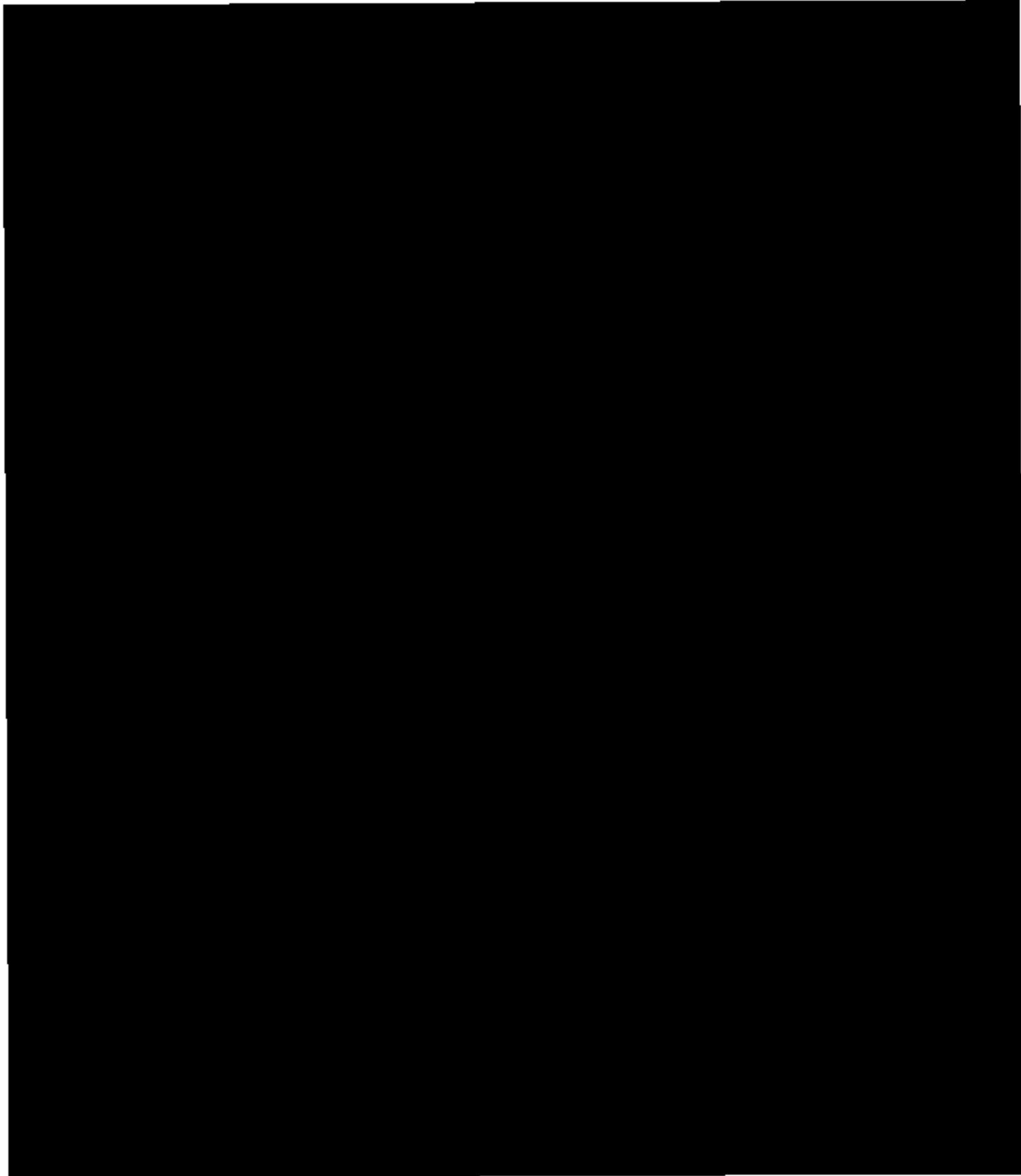
(Page 1 through Page 21)

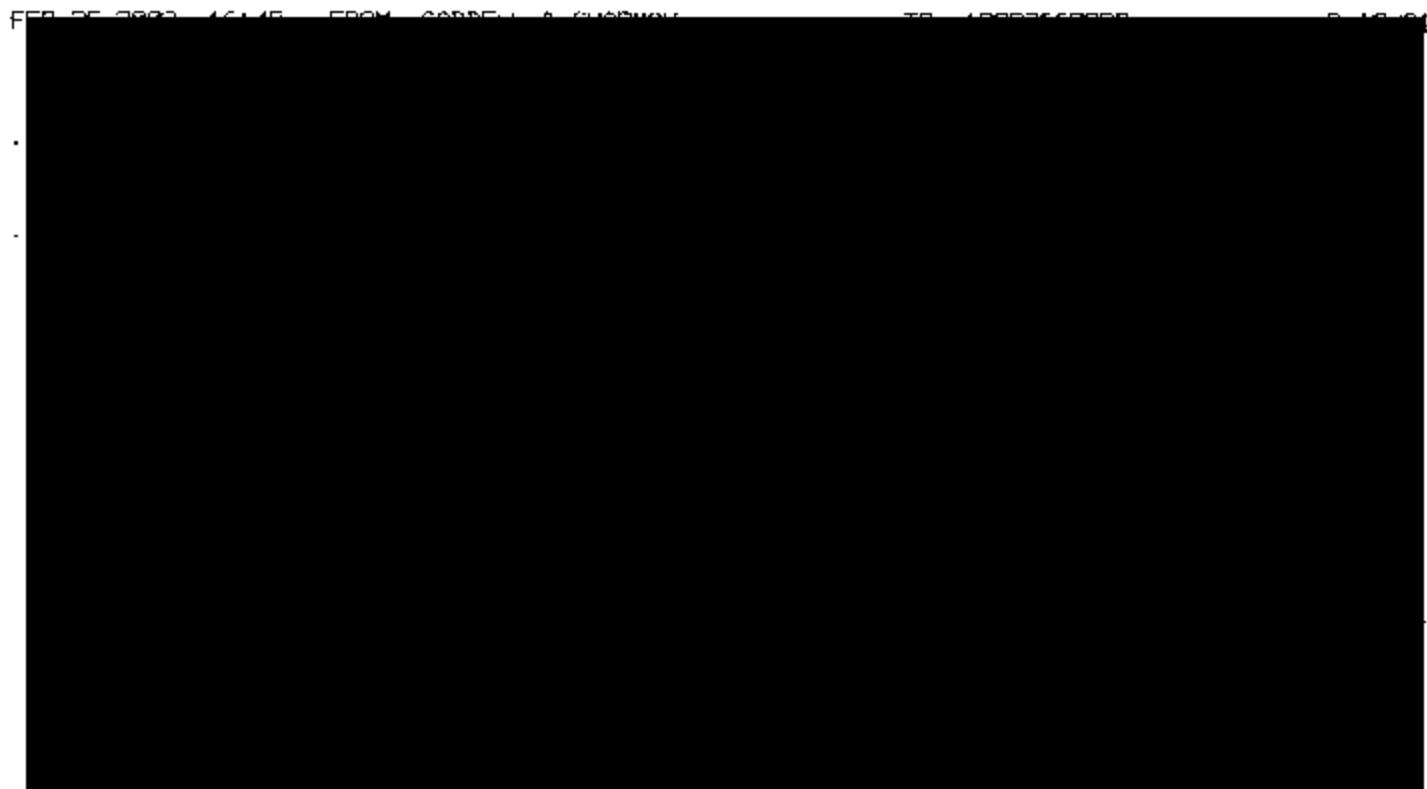


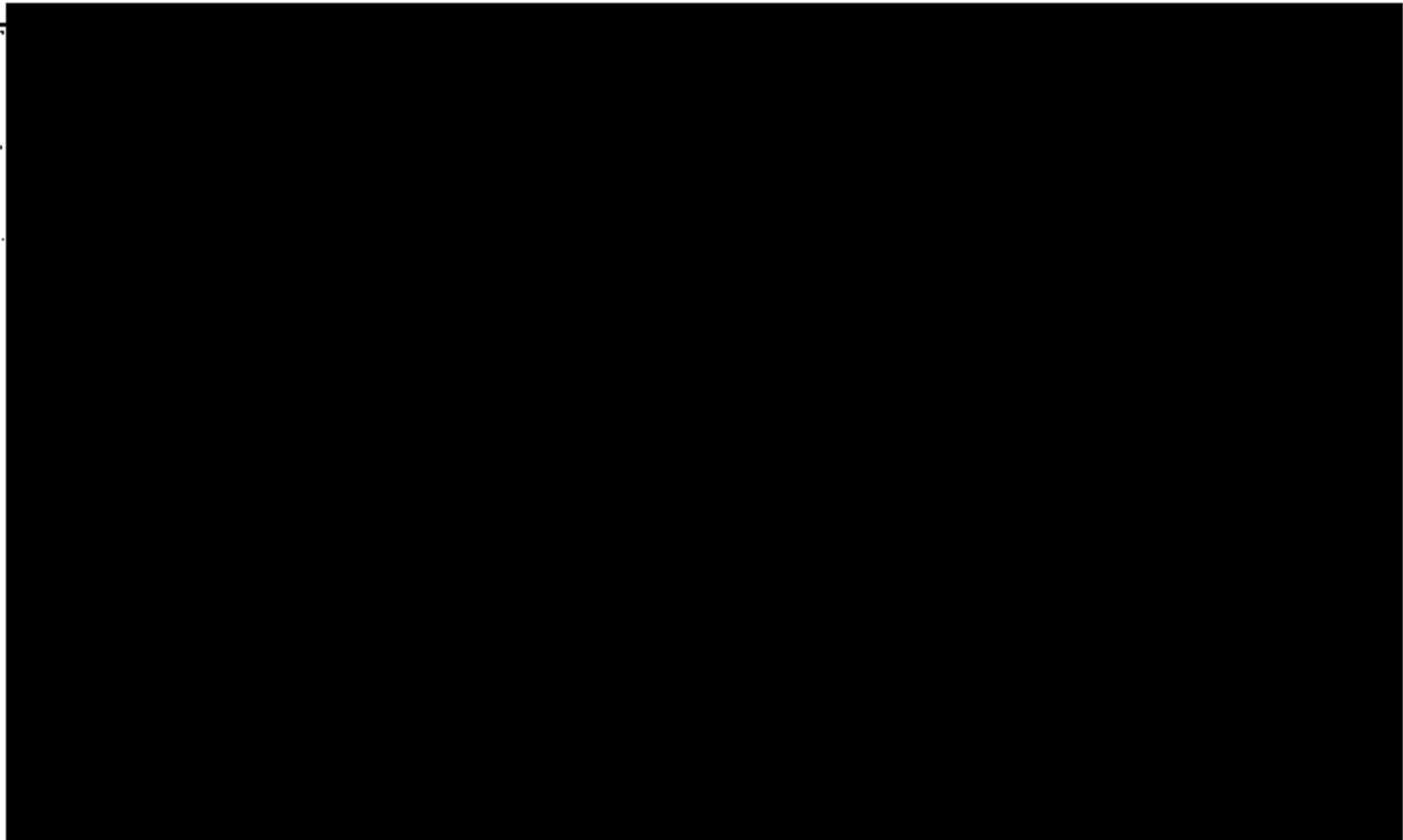


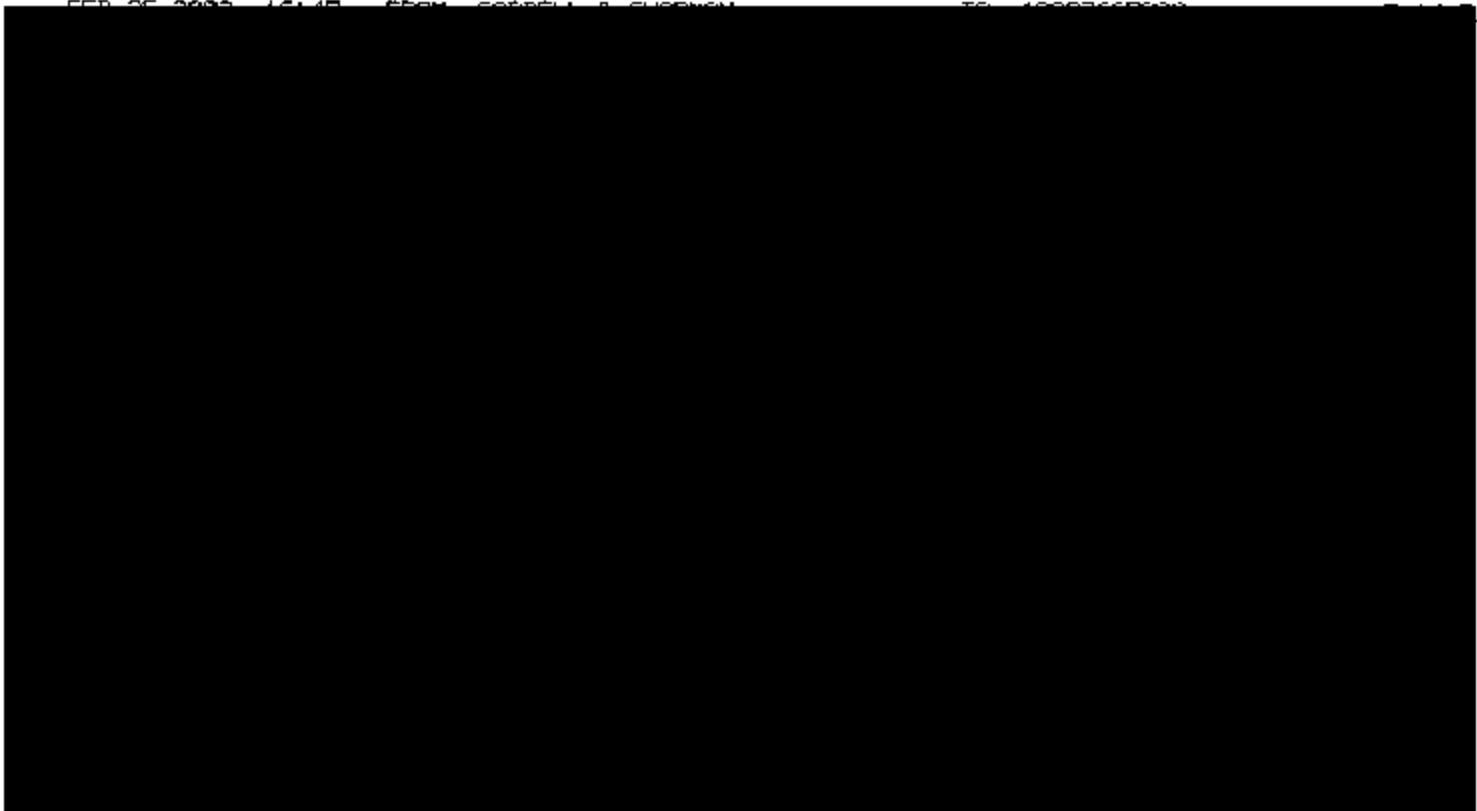


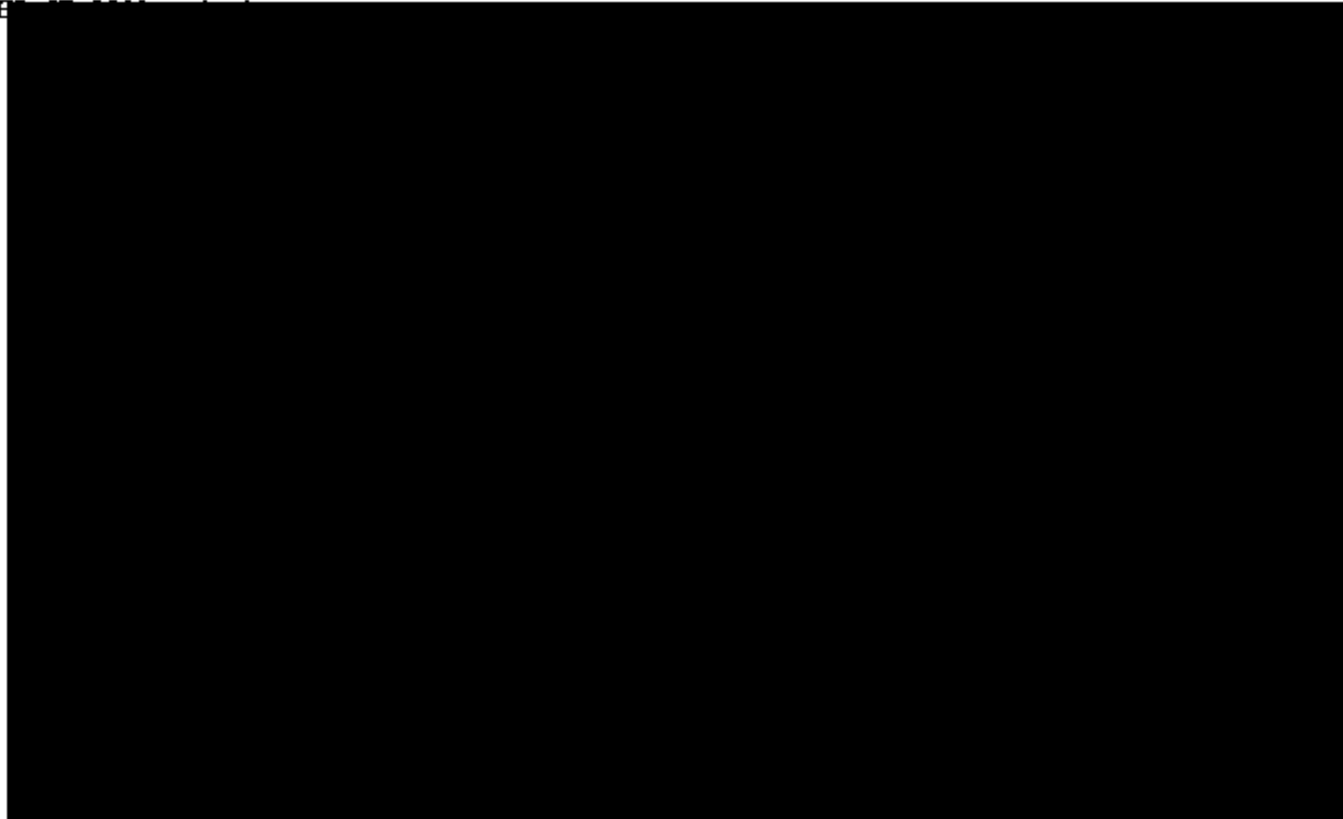




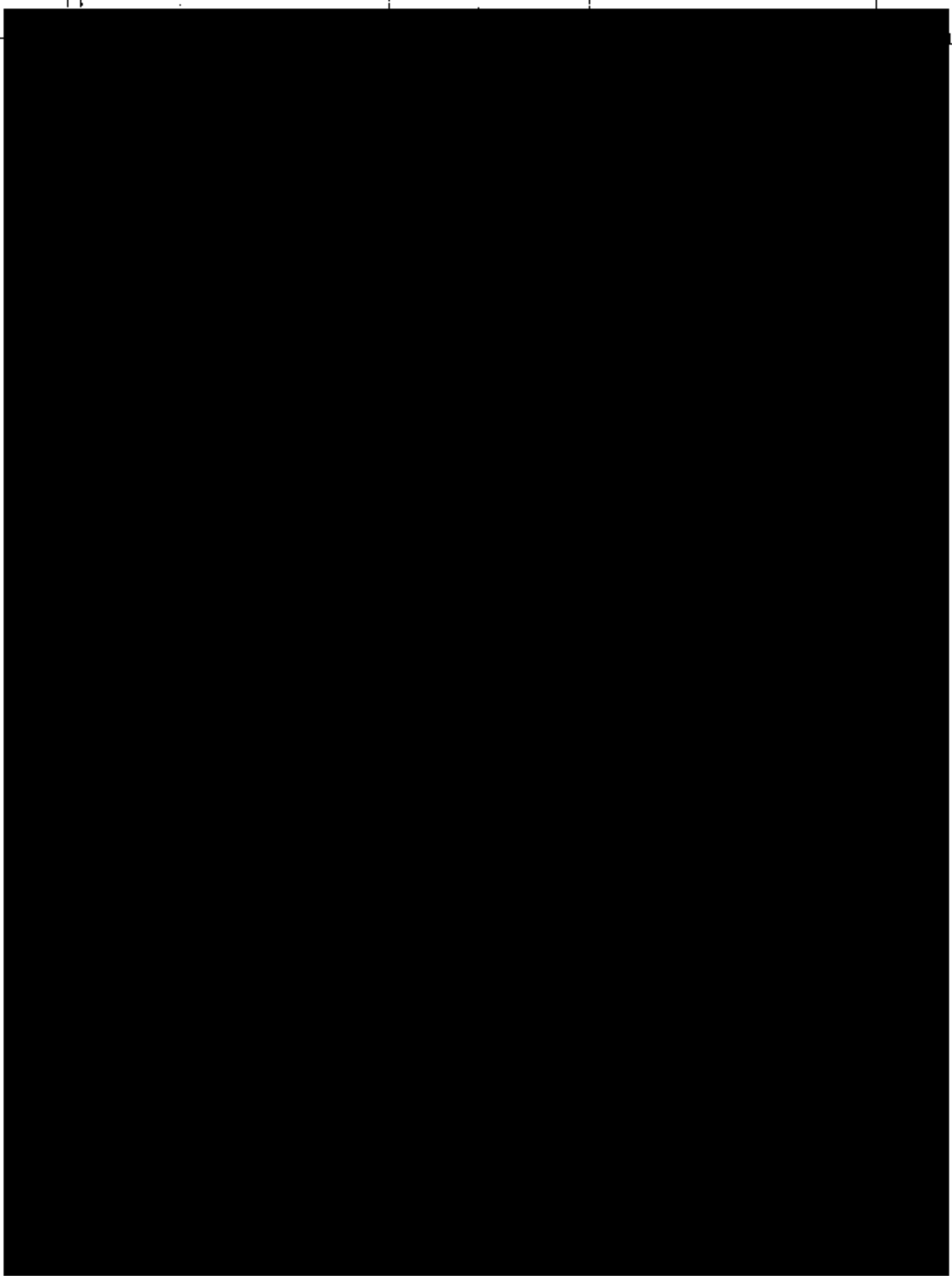


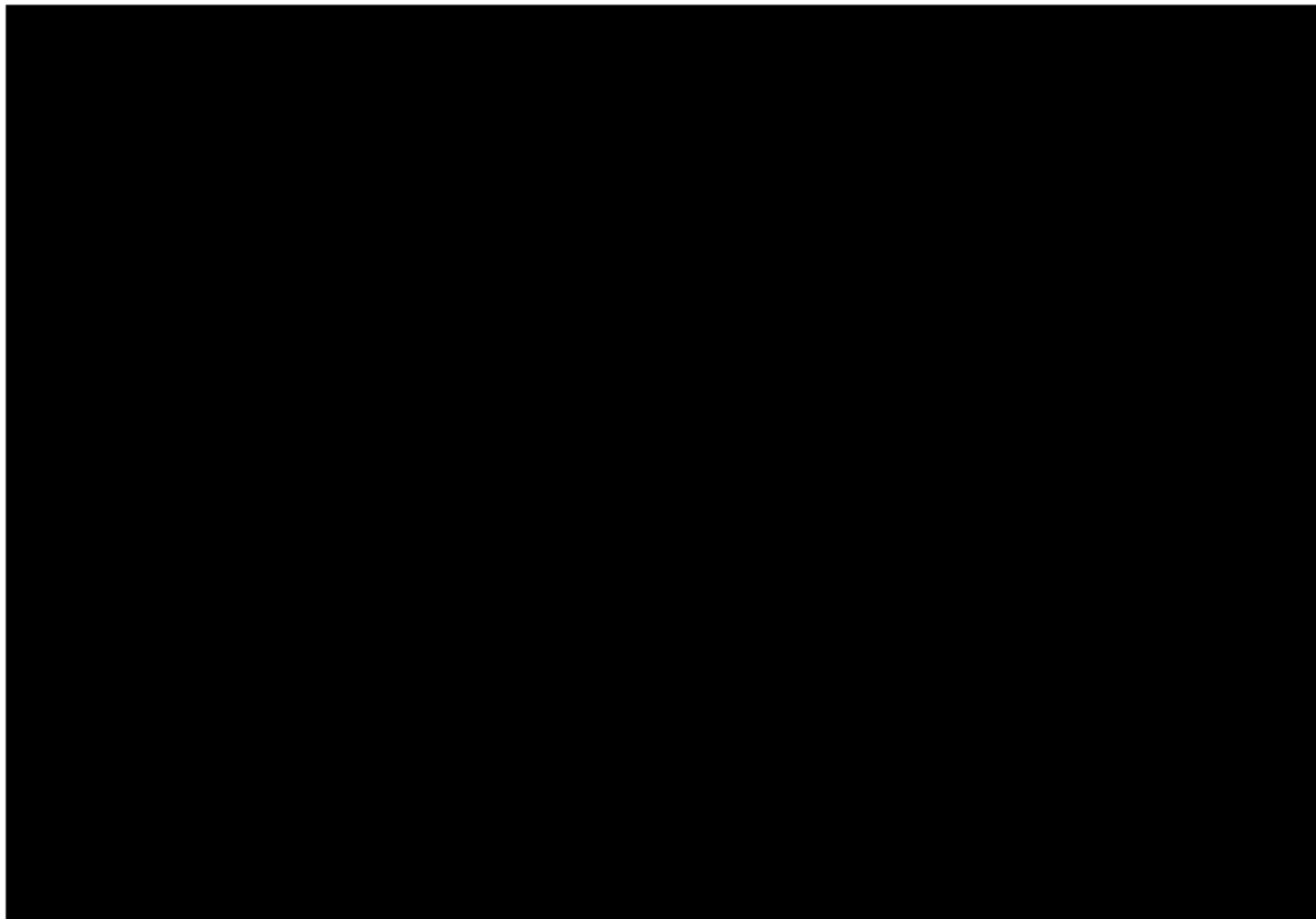




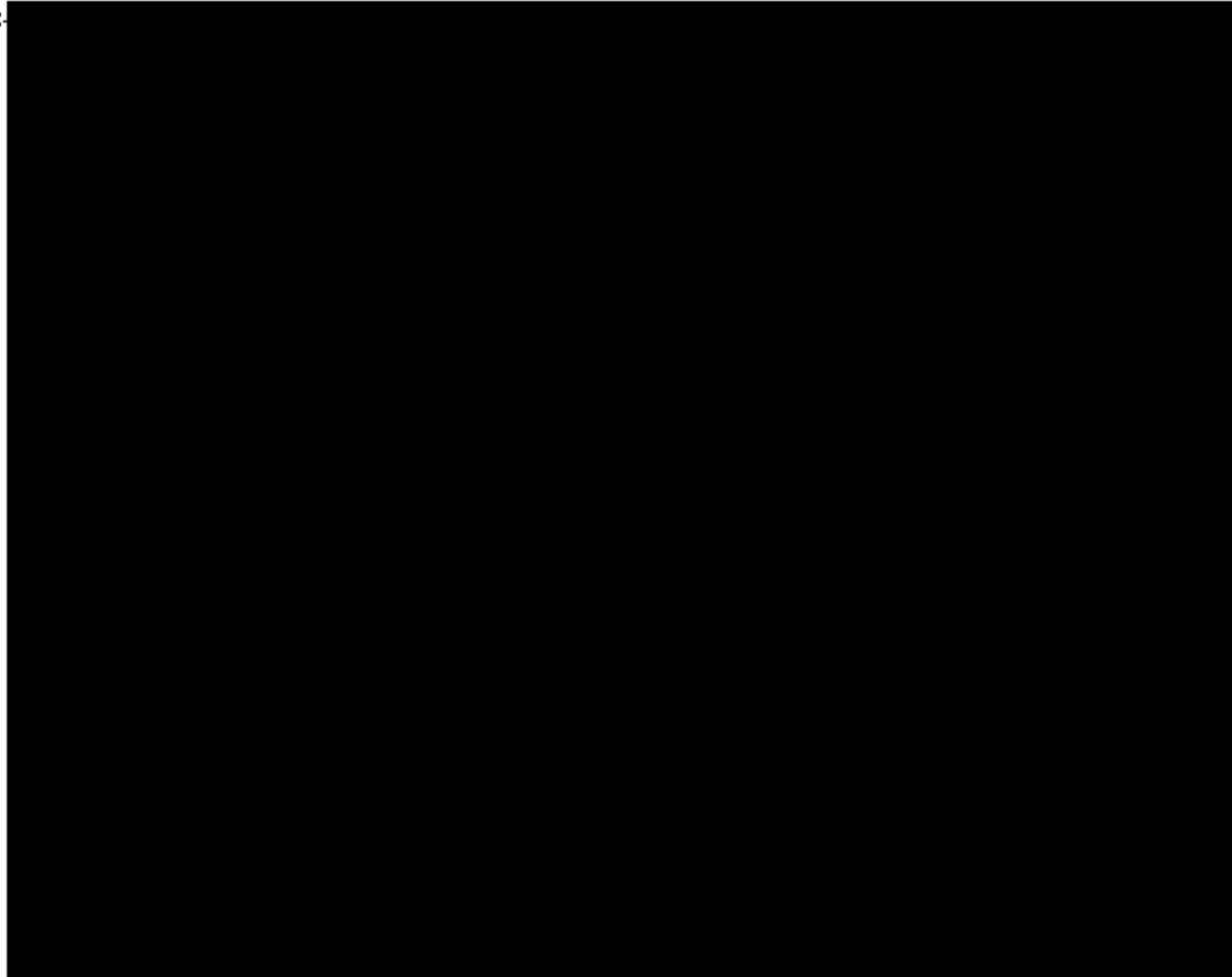


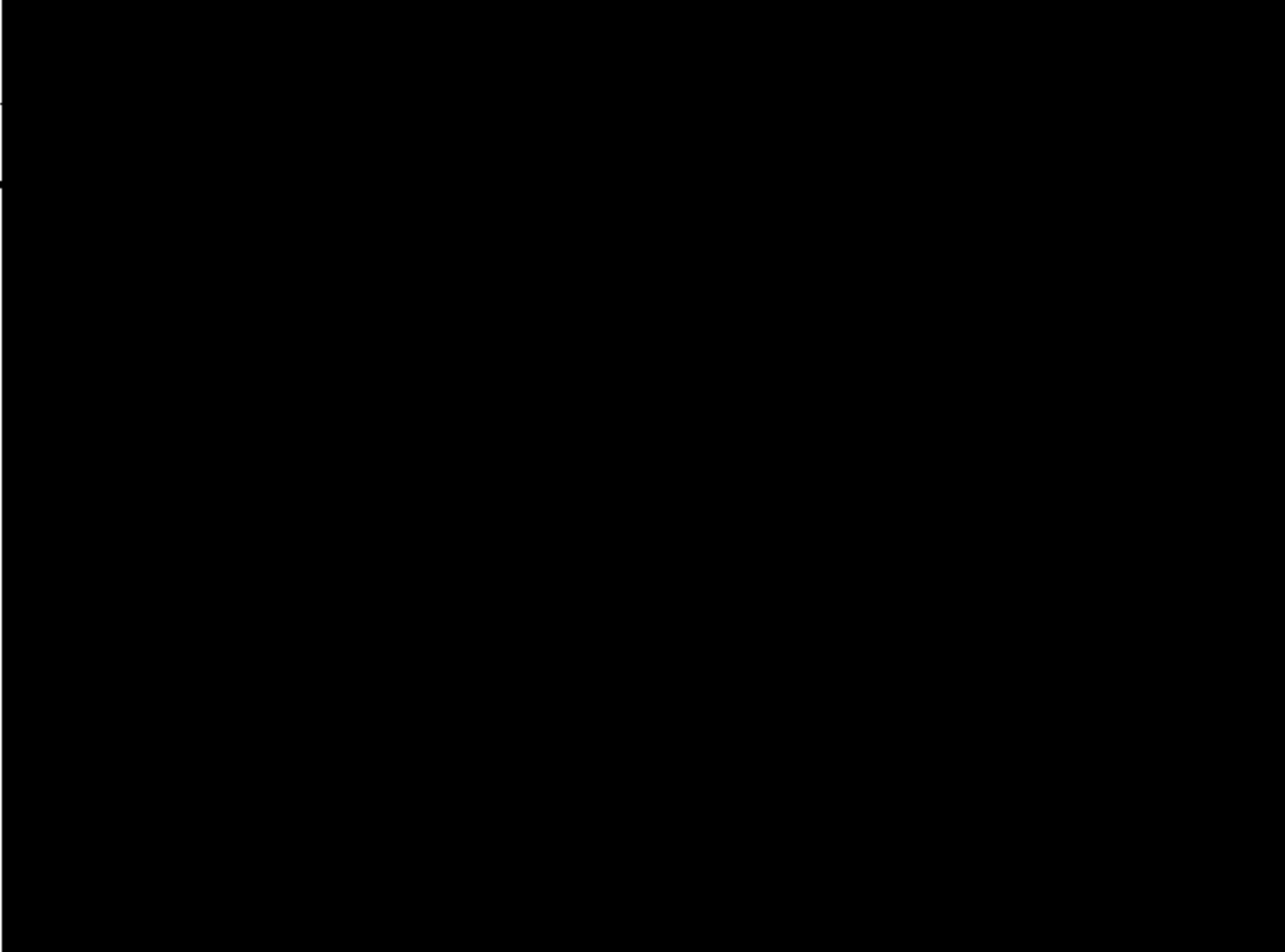












FEB-25-2002 16:45 FROM CADDELL & CHAPMAN

TO 12023667882

P.01/21

