



COPIED
DOT Auto Safety Hotline
Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DOT
 (1-888-327-4236)
 MAR 20 2002 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY
 Date Received _____
 RECEIVED
 OFFICE OF DEFECTS INVESTIGATION
 Reference No. **564517**
 3/14/02

OWNER INFORMATION (Type or Print)
 Name _____
 Street _____
 City _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
 Signature of Owner _____ Date 2/11/02

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) KNAFB121BXS776648 Make Kia Model Sephia Year 1999
 Purchased Date 4-17-1999 Dealer's Name Brooklyn Park Imports Engine Size (CID/CC/L) _____ Turbo Diesel Gas Fuel Injection
 New Used Dealer's City Brooklyn Park State KN Zip Code 55445 No. Cylinders 4
 Manufacture Date (on driver's door or pillar) 10-15-98 Transmission Type Manual Automatic Restraint System Driverside Air Bag Motorball Passengerside Air Bag 2-Point Belt 3-Point Belt Cruise Control Yes No Drivetrain Front Rear 4-Wheel Vehicle Type Car Sport Utility Van Truck Minivan Motorcycle Other Body Style 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) Brakes Rotors + Pads Location Left Right Front Rear Failed Part(s) Original Replacement Handicap Adaptive Equip Yes No
Transmission + 2nd + 3rd gear shift ratio
(not being taken care of)

BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand _____ Tire Name _____ Complete Tire Size _____
 No. of Failures _____ Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____
 Failed Part(s) Available? Yes No NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION
 (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash Yes No Fire Yes No Number of Persons Injured _____ Number of Fatalities _____ Reported to Manufacturer Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).
- Car has lost power while pulling out on to road ways, more than once. Have mentioned it to them at least 1-2 times and nothing has been done about that either.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.