

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od_or

rt_dt

od_rt

up_ltr

Reference No.

OWNER INFORMATION (Type or Print)

2 2 2002

564336

Decline Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of your signature, your name or address to the vehicle manufacturer.

Signature of Owner

Date 10/3/01

PRODUCT INFORMATION

Vehicle Identification No. (VIN.)
(17 Digits)(Located at bottom of
windshield on driver's side)

Make

Model

Year

1 G 1 W P 5 2 1 5 W F 2 2 2 3 0 9 Pontiac Grand Prix 98

Purchased Date

Dealer's Name

Engine Size
(CID/CC/L)☒ Turbo☐ Diesel☐ Gas☒ Fuel Injection☐ New ☒ Used

Dealer's City

State

Zip Code

No. Cylinders

Manufacture Date
(on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

09/97

☐ Manual☒ Automatic☒ Uniside Air Bag☐ Motorbelt☒ Passengerside Air Bag☒ 3-Point Belt☒ Yes☐ No☐ Front☐ Rear☐ 4-Wheel☒ Car☐ Sport Utility☐ Van☐ Truck☐ Minivan☐ Motorcycle☐ Other☐ 2-Door☒ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

Failed Part(s)

Handicap Adaptive Equip

Power-Operated Windows

☒ Left☒ Front☒ Right☒ Rear☒ Original☐ Replacement☐ Yes☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

NHTSA Previously

Contacted?

N/A

N/A

☒ Yes ☐ No☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☐ Yes ☒ No☐ Yes ☒ No

N/A

N/A

☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Sitting At A Light. When I went to roll the window up you could just hear the motor turning. (Front passenger window) and the window behind the driver's side. When I rolled down the street the window would not go back up, you couldn't hear the motor turning at all. The driver's window would not go down at all and the back passenger window sticks at times it will go down and other times it won't move at all. You can hear the motor.

Continue on back.

The Privacy Act of 1974, Public Law 93-579. This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

In a emergency situation it becomes a health and safety issue. If you cannot get out of the vehicle using the windows. When they are factory tinted. When driving a vehicle that windows are stuck you put yourself in AERIS WAY and everyone who rides in that vehicle. I have a small child, and in a emergency situation can't get the windows down. If the doors are stuck.

Not being able to benefit from the windows is a major problem. I enjoy the comfort + class the Pontiac gives. But, if this problem isn't corrected I will never purchase a Pontiac, nor will family or friends

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



HAPPY
VACATION
U.S. Postal Service

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

20590+0001



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

QUESTIONNAIRE

(V00)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

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