


DOT Auto Safety Hotline Vehicle Owner's Questionnaire TO REPORT VEHICLE SAFETY DEFECTS 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY	
 FEB 18 2001 U.S. Department of Transportation National Highway Traffic Safety Administration		Received FEB 11 11:11 DEFECTS... Reference No. <b>564330</b>	
OWNER INFORMATION (Type or Print)			
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO In the absence of your response, NHTSA will provide a copy of this report to the vehicle manufacturer.			
Signature of _____			Date <u>11/24/01</u>
PRODUCT INFORMATION			
Vehicle Identification No. (VIN) (17 Digits) <u>1LNFM91V4WY607361</u>		Make <u>LINCOLN</u>	Model <u>MARIC VIII</u>
Year <u>1998</u>			
Purchased Date <u>2/28/98</u>	Dealer's Name <u>WHITE PLAINS LINCOLN MERCURY</u>		Engine Size (CID/GCM) <input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
Dealer's City <u>WHITE PLAINS</u>	State <u>NY</u>	Zip Code <u>10606</u>	No. Cylinders
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Restraint System <input checked="" type="checkbox"/> Inertia Air Bag <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Passenger Side Air Bag <input checked="" type="checkbox"/> 2-Point Belt <input type="checkbox"/> 3-Point Belt	Vehicle Type <input checked="" type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other
Manufacture Date (on driver's door or pillar) <u>9/97</u>	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drivetrain <input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Body Style <input checked="" type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other
FAILED COMPONENT(S)/PART(S) INFORMATION			
Part Name(s) <u>STEERING Wheel</u>		Location <input type="checkbox"/> Left <input checked="" type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	Failed Part(s) <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement
Handicap Adaptive Equip <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			
TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Brand		Tire Name	
Complete Tire Size		DOT No.	
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s):	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)			
Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured	Number of Facilities
Reported to Manufacturer <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies). <u>Steering wheel makes loud rubbing noise when it telescopes.</u>			
Continue on back.			
The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			