



POSTED

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

COPIED

FOR AGENCY USE ONLY

Date Received

Ord. or

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Reference No.

OWNER INFORMATION (Type or Print)

564327

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature

Date **12/05/01**

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17-Digits) JT3YR26W8G5025B13		Make TOYOTA		Model VAN WAGON		Year 1996	
Purchased Date Fall 1997		Dealer's Name EDEN AUTOMOTIVE		Engine Size (CID/CC/L) 4		☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection	
☐ New ☒ Used		Dealer's City EDEN		State VT		Zip Code 05652	
Manufacture Date (on driver's door or pillar) N/A.		Transmission Type ☐ Manual ☒ Automatic		Restraint System ☐ Driverside Air Bag ☐ Passengerside Air Bag ☐ 3-Point Belt ☒ 2-Point Belt		Cruise Control ☒ Yes ☐ No	
				Drivetrain ☐ Front ☒ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	
						Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other Van	

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)		Location ☐ Left ☐ Right ☐ Front ☐ Rear		Failed Part(s) ☐ Original ☐ Replacement		Handicap Adaptive Equip ☐ Yes ☐ No	
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand		Tire Name		Complete Tire Size	
No. of Failures	Date(s) of Failure(s)			Failed Part(s) Available?	
	Mileage at Failure(s)			☐ Yes ☐ No	
	Vehicle Speed at Failure(s)			NHTSA Previously Contacted?	
				☐ Yes ☐ No	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash ☐ Yes ☒ No		Fire ☒ Yes ☐ No		Number of Persons Injured 1		Number of Fatalities		Reported to Manufacturer ☒ Yes ☐ No	
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies). **AT APPROX 10:15 PM ON 11/15/01 I PARKED MY VAN, WENT INSIDE, WHEN I LEFT THE BLDG. AT APPROX 10:45 I NOTICED FIRE COMING OUT OF THE FRONT WHEELWELLS OF THE VAN. I ATTEMPTED TO EXTINGUISH THE FIRE WHEN THERE WAS AN EXPLOSION. I ATTEMPTED TO ACCESS THE VAN ON THE DRIVER SIDE BUT COULDN'T. THE VAN WAS ELECTRIC EVERYTHING TURNED OFF. A SECOND EXPLOSION SO I GOT AWAY. THE FIRE LEFT MARKS BUT IT WAS TOO LATE THE VAN WAS FULLY INCARCERATED. I LOST EVERYTHING. I WOULD SAY REPLACEMENT.**

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

VALUE AT VAN & CONTENTS 50 THOUSAND OR MORE
AT THE TIME OF THE SECOND EXPLOSION I HAD BURNS
ON MY LEFT HAND.

THE FIRE TOOK PLACE A 45 ROOSEVELT HWY IN COLCHESTER
VERMONT. WPT 25 PARKING LOT.

I AM A FREELANCE PHOTOJOURNALIST AND I LOST ALL
OF MY EQUIPMENT.

THE FIRE INVESTIGATOR WAS UNABLE TO FIND THE CAUSE

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
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IF MAILED
IN THE
UNITED STATES

Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

QUESTIONNAIRE

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

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