



FEB 18 2002

DOT Auto Safety Hotline

Postcard Vehicle Owner's Questionnaire

U.S. Department of Transportation

National Highway Traffic Safety Administration

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

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Date Received

Od\_or  
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FEB -6 PM 1:36

Reference No.

DEFECTS... 564212

OWNER INFORMATION (Type or Print)

Name  
State  
City

Do you own this vehicle?  YES  NO  
Is it a vehicle manufacturer's product?  
Signature

Date 12/26/01

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) 1HGCG5648WA221625  
Make HONDA Model ACCORD LX Year 1998

Purchased Date 7/98 Dealer's Name HONDA PARAGON  
Dealer's City WOODSIDE State NY Zip Code 11377  
Engine Size (CID/CC/L) No. Cylinders 4  
 Turbo  Diesel  Gas  Fuel Injection

Manufacture Date (on driver's door or pillar) Transmission Type  Manual  Automatic  
Restraint System  Driverside Air Bag  Motorbelt  Passengerside Air Bag  2-Point Belt  3-Point Belt  
Cruise Control  Yes  No  
Drivetrain  Front  Rear  4-Wheel  
Vehicle Type  Car  Sport Utility  Van  Truck  Minivan  Motorcycle  Other  
Body Style  2-Door  4-Door  Stationwagon  Pick Up Truck  Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) FRONT SUSPENSION BALL JOINTS Location  Left  Right  Rear  
Failed Part(s)  Original  Replacement  
Handicap Adaptive Equip  Yes  No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand Tire Name Complete Tire Size  
No. of Failures Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)  
Failed Part(s) Available?  Yes  No  
NHTSA Previously Contacted?  Yes  No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured Number of Fatalities Reported to Manufacturer  Yes  No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).  
The car produces a loud rattle after going over a little pothole the ride now is very harsh and rough

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.