

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

COPIED

FOR AGENCY USE ONLY

Date Received

JAN 28 AM 9:50
DEFECTS

Od, or

rt, dt

od, rt

up, ltr

Reference No.

564139

OWNER INFORMATION (Type or Print)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☐ NO
in the absence of the vehicle manufacturer.

Signature

Date 11/2/01

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) 1C3XMK6P2KW325246		Make CHRYSLER		Model FIFTH AVENUE		Year 1989	
Purchased Date 8-29-00		Dealer's Name DEANIER CHRYSLER		Engine Size (CID/CC/L) 318		☐ Turbo ☐ Diesel ☒ Gas	
☐ New ☒ Used		Dealer's City ALBURN		Zip Code 45321		No. Cylinders 8 ☐ Fuel Injection	
Manufacture Date (on driver's door or pillar) 11-88		Transmission Type ☐ Manual ☒ Automatic		Restraint System ☒ Driverside Air Bag ☐ Passengerside Air Bag ☐ 3-Point Belt		Cruise Control ☒ Yes ☐ No	
		Drivetrain ☐ Front ☒ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other		Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other	

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) AIR BAG WAS NOT MARKED IN STEERING WHEEL AT ALL		Location ☐ Left ☐ Right ☐ Front ☐ Rear		Failed Part(s) ☒ Original ☐ Replacement		Handicap Adaptive Equip ☐ Yes ☒ No TAGS	
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand		Tire Name	
Complete Tire Size		DOT No.	
No. of Failures	Date(s) of Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
	Mileage at Failure(s)	☐ Yes ☐ No	☐ Yes ☐ No
	Vehicle Speed at Failure(s)		

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured 1	Number of Fatalities 0	Reported to Manufacturer ON 9-27-01 ☒ Yes ☐ No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies): FILE NO - 9186550, AT CHRYSLER.
WE BOUGHT THIS CAR USED, & WE NEVER KNEW THERE WAS AN AIR BAG
IN THIS CAR. THE ACCIDENT HAPPENED ON GIST RD, IN WESTMINSTER
MD, CARROLL COUNTY, THE PICTURES I'M SENDING WILL SHOW THAT
THE AIR BAG DID INFLATE PICTURES DON'T LIE. I ALSO FEEL THESE
CARS SHOULD HAVE BEEN RECALLED, BUT WASN'T. HOW MANY OTHER
PEOPLE HAS GOTTEN HURT OR SERIOUSLY HURT BY CHRYSLER FAULT.
I KNOW I'M STILL NOT DOING WELL, I'M STILL DOCTORING SENSE THIS
ACCIDENT, & CHRYSLER WILL NOT DO ANYTHING ABOUT MY CAR (OVER)

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your responses may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

code? Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Fix the steering wheel, or replace my car, or pay us for their mistakes, & I feel everyone should be paid or their cars should be recalled, & fixed, it's a shame to be hurt this way, & Chrysler does not feel responsible for these air bags, placed in the 89- fifth Avenue Chrysler's. We expect to be paid for this, & I'm very concerned for about other people, who own these cars, for the past 12 yrs. Because these air bags was not marked, SRS- or no other markings & that's not right, we had our Chrysler fixed, back, but something should be done about Chrysler, just because there was an air bag light that came on, that meant nothing to us, it still should have been marked, but it wasn't, this is the fault of Chrysler (over.) ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

Attn: Mr. John Lee

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

QUESTIONNAIRE

(V00)

DOT AUTO SAFETY HOTLINE

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COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

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1-888-327-4236

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(DASH) 2 DOT



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**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)**

(Page 1 through Page 9)

I pray to the Lord you will do something
about this, not only for myself but for
all of the other people who have owned these
Cars. Thank you very much Lee, & Lord
Bless each & everyone.

P.S.

Mr. Roy Porterfield from:
Sack North.

Called & left a 17620-Loane Crest Dr.

message on my Gauthersburg, Md. 20877-3714.

machine on 11-2-01. Home Phone No.

It's not the 301-963-2298.

Question is: rather

the sub has inflated.

The question is: it was not marked on the
steering wheel properly, it wasn't marked
period. Sir.











