



DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Qced

FOR AGENCY USE ONLY

Od_or _____
rt_dt _____
od rt _____
up_ltr _____

Reference No.

OWNER INFORMATION (Type or Print)

Name _____
Street _____
City _____

Defects _____
Date _____
Time _____
Phone Number _____

364136

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____

Date _____

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) 4C3A05244YE073422		Make CHRYSLER	Model SEBRING	Year 2000
Purchased Date 4-25-00	Dealer's Name TATE DODGE CHRYSLER PLYMOUTH ANNAPOLIS 1728 WEST STREET		Engine Size (CID/CO/L) 2.5 L 152	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☐ Used	Dealer's City ANNAPOLIS	State MD	Zip Code 21401	No. Cylinders 6
Manufacture Date (on driver's door or pillar)	Transmission Type ☐ Manual ☒ Automatic	Restraint System ☒ Driverside Air Bag ☐ Motorbelt ☐ Passengerside Air Bag ☒ 2-Point Belt ☐ 3-Point Belt	Cruise Control ☒ Yes ☐ No	Drivetrain ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☒ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other		Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) POWER STEERING PUMP WHEEL - SPEED SENSOR, WIRING HARNESS TRANSMISSION - INTERNAL GEAR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement	Handicap Adaptive Equip ☐ Yes ☐ No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s):	Failed Part(s) Available? ☐ Yes ☐ No
		NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash ☐ Yes ☐ No	Fire BURNING WIRES ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer ☐ Yes ☐ No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies):
Wiring Harness - replaced - burning wires - new wheel - Power Steering Pump - Rear brakes Pads, + transmission, Speed Sensor Vibration in front end - ongoing transmission ongoing problems - Skips & grinds Manufacturer states Normal - Side gear & bearing noise - quite loud and abnormal - 2 transmission specialists confirmed excessive side gear noise Colon Buckle Transmission & Colon Auto-Backup

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882