

FOR AGENCY USE ONLY

COPIED**POSTED**

AUTO SAFETY HOTLINE

REFERENCE NO.

DATE RECEIVED

U.S. Department
of Transportation
Federal Highway
Traffic Safety
Administration

VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-6303
DC METRO AREA 388-0123

564014

OWNER INFORMATION (TYPE OR PRINT)

LAST NAME

FIRST NAME & MIDDLE INITIAL

TELEPHONE NO. (Area Code)

SIGNATURE OF OWNER

DATE 12/7/01

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. *

VEHICLE MAKE & MODEL

MODEL YEAR

1FALP6535WK124007

FORD CONTOUR

1998

* LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER
READINGDATE MAY 8, 97
PURCHASEDDEALER'S NAME, CITY, & STATE
Westfield FORD
Countryside ILL.ENGINE SIZE
ICID/CC/IN
NO. CYLINDERS 4

TLRBO
DIESEL
GAS
FUEL INJECTED

TRANSMISSION TYPE

MANUAL
3 4 5 (Speed)
X AUTOMATIC

CRUISE
CONTROL
X Yes ☐ NoPOWER
STEERING
X Yes ☐ NoPOWER
BRAKES
X Yes ☐ NoAIR
CONDITIONED
X Yes ☐ NoBODY STYLE
STATION
4 DR
2 DRHATCH BK
VAN
PK UP 1PK
OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT/PART NAME(S) ① Rear Drum Brakes
② Bolt on Exhaust System Bracket High Temp Coated
③ Seat Belt Warning Light Shorts ④ Windshield Washer Shorts

LOCATION
Left Right
Front Rear

FAILED PART(S)
X ORIGINAL
LI REPLACEMENT

NO. OF FAILURES

DATE(S) OF FAILURE(S)

VARIOUS

MILEAGE(S) AT FAILURE(S)

VARIOUS from 3000

VEHICLE SPEED AT FAILURE(S)

VARIOUS

MANUFACTURER

CONTACTED

YES ☒ NO

NHTSA PREVIOUSLY

CONTACTED

YES ☐ NO ☒

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

☐ YES ☒ NO

FIRE

☐ YES ☒ NONUMBER PERSONS
INJURED

NUMBER OF FATALITIES

PROPERTY DAMAGE
(Est.)

\$

POLICE REPORT

FILED

☐ YES ☒ NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

① Rear Brakes - Assembled Backwards - Small Shoe faces Rear
Large Shoe faces Front, Brake partially fail at higher
Speeds. Dealer knew about problem failed to fix.
ON wet Pavement car can pull into oncoming lanes.

② Bolt on exhaust High Temp Coated Socket Brake off
almost causing exhaust System to break off at High Speed.

③ Passenger Seat belt Warning Light Shorts out sometimes
indicating belt not secure. It keeps blinking and is a
distraction. (OVER)

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway
Traffic Safety Act and subsequent amendments. You are under no obligation
to respond to this questionnaire. Your response may be used to assist the NHTSA

in determining whether a manufacturer should take appropriate action to cor-
rect a safety defect. If the NHTSA proceeds with administrative enforcement
or litigation against a manufacturer, your response, or a statistical summary
thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

- ④ Sometimes when ~~cleaning~~ using waster selection, wiper will not stop. A distraction when driving.
- ⑤ Door locking mechanism shorts when getting out of car ^{once in awhile} requiring extra keys be carried.
- If you get out of your car with the engine running and you have a child in the car and the door locks it could be a big problem -

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NHTSA, HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Auto Safety Hotline, NEF-11 HL
400 7th Street, SW
Washington, DC 20590

