

COPIED JAN 24 2001 **POSTED**

U.S. Department of Transportation
National Highway Traffic Safety Administration

**AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE**

NATIONWIDE 1-800-424-9393
DC METRO AREA 202-366-0123

FOR AGENCY USE ONLY

DATE RECEIVED: *JAN 17 AM 9:40*

DEFECTS: _____

od_or _____
rt_dt _____
od_rt _____
up_hr _____

REFERENCE NO.
584006

DAY TIME TELEPHONE NO. (AREA CODE) _____

OWNER INFORMATION (TYPE OR PRINT)

NAME AND ADDRESS
[REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER: [REDACTED] DATE: *10/26/01*

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.*: *2MEFM74W2YK613987* VEHICLE MAKE: *Mercury Gr. Marquis* VEHICLE MODEL: *4 Door* MODEL YEAR: *2000*
*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING: *17158* DATE PURCHASED: *5/4/01* DEALER'S NAME, CITY & STATE: *TOM BUSH AUTO 9875 ATLANTIC BND Jacksonville, FL 32225* ENGINE SIZE (CID/CC/L): _____ NO. CYLINDERS: _____ TURBO DIESEL GAS FUEL INJECTN

TRANSMISSION TYPE: MANUAL AUTOMATIC ANTILOCK BRAKES: YES NO RESTRAINT SYSTEM: DRIVERSIDE AIRBAG PASSENGERSIDE AIRBAG 3-POINT BELT 2-POINT BELT CRUISE CONTROL: YES NO DRIVE TRAIN: FRONT HEAR 4-WHEEL BODY STYLE: STAWAG HATCH BK VAN PK UP TRK OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT	PART NAME(S)	LOCATION	FAILED PART(S)
<i>Power Steering</i>	<i>Power Ste Pump</i>	<input type="checkbox"/> LEFT FRONT <input type="checkbox"/> RIGHT REAR	<input checked="" type="checkbox"/> ORIGINAL <input type="checkbox"/> REPLACEMENT

NO. OF FAILURES: *1* DATE(S) OF FAILURE(S): *JUNE-25, 01* MILEAGE AT FAILURE(S): *13,000* VEHICLE SPEED AT FAILURE(S): *57 MPH*

MANUFACTURER CONTACTED: YES NO *Danlon* NHTSA PREVIOUSLY CONTACTED: YES NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: YES NO FIRE: YES NO NUMBER PERSONS INJURED: _____ NUMBER OF FATALITIES: _____ PROPERTY DAMAGE EST\$: _____ POLICE REPORTED: YES NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

Turning Left or Right - Steering would not return to center w/out hard labor - Drove to OHIO & when straight drove ok - Took to Ford Dealer in Norwalk Ohio - He drove & said he wouldn't have me drive car - (it locked in left turn & wouldn't return to center. diagnose as Power Steering pump failure - Replaced at 13,922 - ok now - over -

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 Public Law 93-579
This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

