

COPIED DOT Auto Safety Hotline **POSTED**
Vehicle Owner's Questionnaire
 TO REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

U.S. Department of Transportation
 National Highway Traffic Safety Administration

JAN 24 2002

FOR AGENCY USE ONLY

Date Received _____

Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No. _____

OWNER INFORMATION (Type or Print)

Name: [Redacted]
 Address: [Redacted]
 City: [Redacted] State: [Redacted] Zip: [Redacted]

563999

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of your authorization, NHTSA will provide a copy of this report to the vehicle manufacturer.

Signature of Owner: [Redacted] Date: 1/10/01

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side): 1J4GZ68S3TC206143 Make: Jeep Model: Cherokee Year: 1996

Purchased Date: 2-1-99 Dealer's Name: Antioch Dodge Dealer's City: Antioch State: CA Zip: 94509

Engine Size (CID/CC/L): _____ Turbo Diesel Gas Fuel Injection
 No. Cylinders: _____

Manufacture Date (on driver's door or pillar): 1996 Transmission Type: Manual Automatic

Restraint System: Driverside Air Bag Motorbelt Passengerside Air Bag 2-Point Belt 3-Point Belt

Cruise Control: Yes No Drivetrain: Front Rear 4-Wheel Vehicle Type: Car Sport Utility Van Truck Minivan Motorcycle Other Body Style: 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): Brakes / rotors Location: Left Right Front Rear Failed Part(s): Original Replacement Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: _____ Tire Name: _____ Complete Tire Size: _____

No. of Failures: _____ Date(s) of Failure(s): _____ Mileage at Failure(s): _____ Vehicle Speed at Failure(s): _____

Failed Part(s) Available? Yes No NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash: Yes No Fire: Yes No Number of Persons Injured: _____ Number of Fatalities: _____ Reported to Manufacturer: Yes No Dealer

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies):
 when I test drove this Jeep, I said the brakes do not feel right, salesman laughed at me. Purchased Jeep on 2/1/99, since that date I have put front brakes on 3-4 times since that date, first time was 8/99. Now I have a front right defective rotor. Asked to repair emergency brake, still not fixed. Had new steering column put on, never 4 wheel drive.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Vehicle is all rusted under body. Dealer sprayed with coating, said it would be better. I was told because of the rust, this can cause my brakes to be repaired so often, mechanics will not even work on my Jeep due to rust, do not want to be responsible for part being broken due to rust.

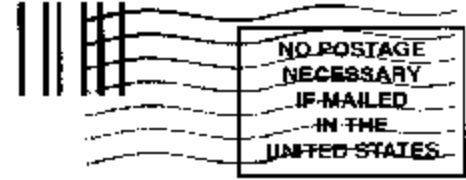
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

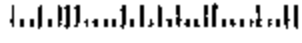
Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use

VEHICLE OWNER'S QUESTIONNAIRE (VOQ)



DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

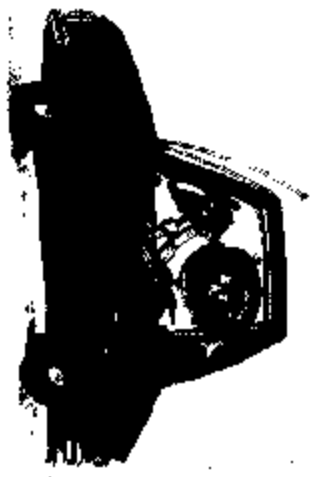
DASH 2 DOT

and dial toll free at

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(DASH) 2 DOT



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