

COPIEDU.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od_or

rt_dt

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up_lti

Reference No.

OWNER INFORMATION (Type or Print)

5 2002

563998

Device Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 8/2/01

PRODUCT INFORMATION

Vehicle Identification No. (VIN)
(17 Digits)(Located at bottom of
windshield on driver's side)

Make

Ford

Model

Thunderbird
Sport

Year

19921FAPP60TXNH152311

Purchased Date

5/14/92

Dealer's Name

Sunnyvale Ford

Dealer's City

Sunnyvale

State

CA

Zip Code

94087Engine Size
(CID/CC/L)☐ Turbo☐ Diesel☐ Gas☒ Fuel Injection

No. Cylinders

6Manufacture Date
(on driver's door or pillar)1/16/92

Transmission Type

☐ Manual☒ Automatic

Restraint System

☐ Driver's Side Air Bag☒ Motorcyclist☐ Passenger's Side Air Bag☐ 2-Point Belt☐ 3-Point Belt

Cruise Control

☒ Yes☐ No

Drivetrain

☐ Front☒ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Sport Utility☐ Van☐ Truck☐ Minivan☐ Motorcycle☐ Other

Body Style

☒ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

ABS Hydraulic MasterCylinder & Brake reservoir

Location

☐ Left☐ Right☐ Front☐ Rear

Failed Part(s)

☒ Original☐ Replacement

Handicap Adaptive Equip

☐ Yes☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes☐ No

NHTSA Previously

Contacted?

☐ Yes☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☒ Yes☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Since my Ford Thunderbird was new, I've had repeated problems with the ABS brake system. It has been in for repairs approximately 2 times a year since 1992. The car currently has 82,000 mi on it. On 11/9/2001, I was picking up my son at the airport, circling the terminal at low speed. When I tried to brake the car to a stop, both front and rear brake would not grab at all. I had to stop the car with the transmission.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-356-7882.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

We brought in (towed) the car to the Ford Dealer and he told us the brakes had catastrophically failed. There was absolutely no brake functionality. They said it was the Hydraulic Master Cylinder and it would cost \$2500.00 to repair. I called Ford's factory representative and told him about the problem. He thanked me and admitted it was a design defect and would relay the information back to engineering, but would do nothing to help repair my car. I feel any brake system that has the potential of completely failing front and back is fundamentally defective in design. The brake failure I experienced would have led to a tragic and unnecessary accident if I had been on the freeway at high speed. I think it imperative that you investigate.

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S
QUESTIONNAIRE**

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

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