



DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received: JAN 17 2002

COPIED

Reference No. 563958

Daytime Telephone Num. 117 2002

OWNER INFORMATION (Date of Birth)

[Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: [Redacted] Date: 11.9.01

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (17 Digits)		(Located at bottom of windshield on driver's side)		Make	Model	Year
				<u>FORD</u>	<u>TARUS GL</u>	<u>1996</u>
Purchased Date <u>MARCH 2001</u>	Dealer's Name		Engine Size (CID/CC/L)		<input type="checkbox"/> Turbo	
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's City		No. Cylinders		<input type="checkbox"/> Diesel	
State <u>NY</u>		Zip Code		<input type="checkbox"/> Gas		<input type="checkbox"/> Fuel Injection
Manufacture Date (on driver's door or pillar)	Transmission Type	Restraint System		Cruise Control	Drivetrain	Vehicle Type
	<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input type="checkbox"/> Driverside Air Bag <input type="checkbox"/> Waterbelt <input type="checkbox"/> Passengerside Air Bag <input type="checkbox"/> 2-Point Bel. <input type="checkbox"/> 3-Point Belt		<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Sport Utility <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other
						Body Style
						<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)	Location	Failed Part(s)	Handicap Adaptive Equip
	<input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	<input type="checkbox"/> Original <input type="checkbox"/> Replacement	<input type="checkbox"/> Yes <input type="checkbox"/> No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
No. of Failures	Date(s) of Failure(s)	Failed Part(s) Available?
	Mileage at Failure(s)	<input type="checkbox"/> Yes <input type="checkbox"/> No
	Vehicle Speed at Failure(s)	NHTSA Previously Contacted?
		<input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<u>NOT APPLICABLE</u>	<u>N/A</u>	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <u>NOT APPLICABLE</u>

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies): SINCE vehicle was purchased, I had to change the heads indicator, heater computer unit, anti freeze bottle for key unit, when the car is in park, it's very difficult and hard to engage the drive functions lever. It make a very loud sound and jerks, as to the whole front end shakes. At times you can hear heavy engine noises emitting from area. The front end shakes and wobbled upon highway driving at approx 40-60 mph. I had the heads replaced, replaced all filter (a) tires and put BRAND NEW ones. The braking system had been replaced. The vehicle is under 80,000 miles. There is a strange clunking noise emitting from the front steering mechanism that makes loud noise upon turning the wheel left or right. I have

→ Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Contacted my local Ford Dealership (Greenwood Rd. and Coney Island Ave - Palmer Ford, AND they could not give me a satisfactory or applicable answer when I fill up my tank, there is a heavy smell of Gasoline

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

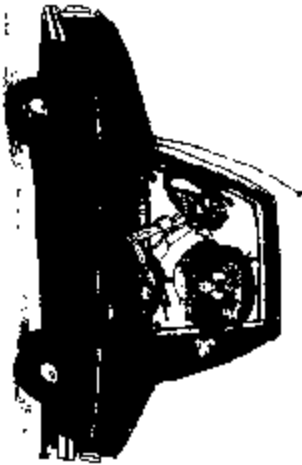
DASH 2 DOT

and dial toll free at

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