Form Approved: O.M.B. No. 2127-0008

US Department of Transportation

National Highway Traffic Safety Administration

# DOT Auto Safety Hotline
# Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

COPIED

FOR AGENCY USE ONLY

Date Received: POSTED

Od_or ___ ___
rt_dt ___ ___
od_rt ___ ___
up ltr ___ ___

Reference No

563902

## OWNER INFORMATION (Type or Print)

[redacted]

Daytime Telephone Numb [redacted]

*Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?* ☒ YES ☐ NO
*In the absence* [redacted] *vide your name or address to the vehicle manufacturer.*

Signature of Own [redacted] Date 10/15/01

## PRODUCT INFORMATION

| Vehicle Identification No. (VIN.) (17 Digits) (Located at bottom of windshield on driver's side) | Make | Model | Year |
|---|---|---|---|
| 1J4FJ78L7LL579040 | JEEP | CHEROKEE | 1990 |

| Purchased Date | Dealer's Name | Engine Size (CID/CC/L) | |
|---|---|---|---|
| 8-27-00 | INDIVIDUAL - STEVEN PEARLAND (OWNER) | 4L | ☐ Turbo ☐ Diesel |
| ☐ New ☒ Used | Dealer's City: LINCOLN / State: NE / Zip Code: (68502) | No. Cylinders 12 | ☒ Gas ☒ Fuel Injection |

| Manufacture Date (on driver's door or pillar) | Transmission Type | Restraint System | Cruise Control | Drivetrain | Vehicle Type | Body Style |
|---|---|---|---|---|---|---|
| 6/90 | ☐ Manual ☒ Automatic | ☐ Driverside Air Bag ☐ Motorbelt ☐ Passengerside Air Bag ☐ 2-Point Belt ☒ 3-Point Belt | ☒ Yes ☐ No | ☐ Front ☐ Rear ☒ 4-Wheel | ☐ Car ☒ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other | ☐ 2 Door ☒ 4 Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other |

## FAILED COMPONENT(S)/PART(S) INFORMATION

| | Part Name(s) | Location | Failed Part(s) | Handicap Adaptive Equip |
|---|---|---|---|---|
| | BRAKES | ☐ Left ☐ Right ☐ Front ☐ Rear | ☒ Original ☒ Replacement | ☐ Yes ☒ No |

## TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

| Tire Brand | Tire Name |
|---|---|
| Complete Tire Size | DOT No. |

| No. of Failures | Date(s) of Failure(s) / Mileage at Failure(s) / Vehicle Speed at Failure(s): | Failed Part(s) Available? | NHTSA Previously Contacted? |
|---|---|---|---|
| | | ☐ Yes ☐ No | ☐ Yes ☐ No |

## APPLICABLE INCIDENT INFORMATION

*(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)*

| Crash | Fire | Number of Persons Injured | Number of Fatalities | Reported to Manufacturer |
|---|---|---|---|---|
| ☒ Yes ☐ No | ☐ Yes ☐ No | NO INJURY 1-TREATMENT SOUGHT | 0 | ☒ Yes ☐ No |

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

MULTIPLE OCCASIONS "CHECK ABS" AND "BRAKE" LIGHTS HAVE COME ON SINCE NOVEMBER 2000 AS WELL AS BRAKE FAILURE WITH MOST RECENT COUPLE WAS INVOLVED IN AN ACCIDENT -- VEHICLE HAS BEEN IN TO DEALER MULTIPLE TIMES FOR REPAIRS, REPLACEMENT PART, ETC (AS WELL AS HISTORY OF RECALLS FOR SAME PROBLEMS). PLEASE SEE ACCOMPANYING DETAILED HISTORY, WORK ORDERS, INVOICES, ETC.

Continue on back.

Carlos Pendle 10-15-01

**The Privacy Act of 1974 - Public Law 93-579** *This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.*

**Mail postage free or fax to 202-366-7882**

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

ORIGINALLY REPORTED 9/25/01 VIA PHONE TO "BRONY" -- HAVE NOT YET RECEIVED REPORT FOR SIGNATURE SO AM FILING THIS REPORT RATHER THAN WAITING ANOTHER 30 DAYS [redacted]

ATTACH ADDITIONAL SHEETS IF NECESSARY


US Department of Transportation

**National Highway Traffic Safety Administration**

400 Seventh St., S.W.
Washington, D.C. 20590


Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

**Complete and return or place in your car manual for future use**

# VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

## DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

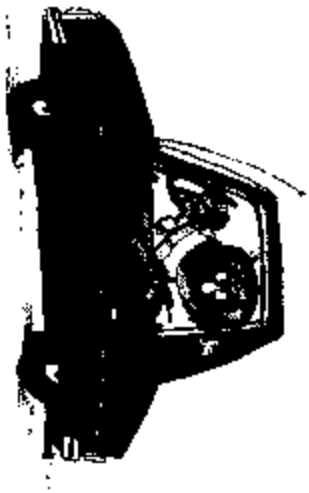
**DASH 2 DOT**

and dial toll free at

**1-888-DASH-2-DOT**

*1-888-327-4236*

DOT Auto Safety Hotline
(DASH) 2 DOT



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THE FOLLOWING PAGES ARE WITHHELD TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT, 5 U.S.C. 552(b)(6)

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CUSTOMER INVOICE

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[redacted]

[redacted]

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