



DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov

FOR AGENCY USE ONLY **YD**

Date Received _____

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No. _____

COPIED JAN - 3 11:11 AM
DEFECTS 363894

OWNER INFORMATION (Type or Print)

[Redacted Owner Information]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of _____, NHTSA will not provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 10/30/01 **JAN 09 2002**

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) _____ (Located at bottom of windshield on driver's side)

Make **FORD** Model **CROWN VIC** Year **1999**
FORD **CROWN VIC** **2000**

Purchased Date _____ Dealer's Name **WAYNE AKERS / Bev SMITH** Engine Size (CID/CC/L) ? Turbo Diesel Gas Fuel Injection
 New Used Dealer's City **W. PALM BEACH** State **FL** Zip Code **33411** No. Cylinders **6** Fuel Injection

Manufacture Date (on driver's door or pillar) _____ Transmission Type Manual Automatic Restraint System Driverside Air Bag Motorbelt Passengerside Air Bag 2-Point Belt 3-Point Belt Cruise Control Yes No Drivetrain Front Rear 4-Wheel Vehicle Type Car Sport Utility Van Truck Minivan Motorcycle Other Body Style 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) _____ Location Left Right Front Rear Failed Part(s) Original Replacement Handicap Adaptive Equip Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand _____ Tire Name _____ Complete Tire Size _____

No. of Failures _____ Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____ Failed Part(s) Available? Yes No NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash Yes No Fire Yes No Number of Persons Injured _____ Number of Fatalities _____ Reported to Manufacturer Yes No

Narrative Description of incident(s), Failure(s), Crash(es) and Injury(ies):

I bought a 1999 Crown Vic rated at 28 MPG AND A 2000 Crown Vic rated at 29 MPG BOTH CARS ON CRUISE FROM FLORIDA TO NEW YORK ON I 95 (UNLOADED) NEVER GOT BETTER THAN 21 MPG. FORD MISREPRESENTS Mileage Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I brought car back to Bev Smith + given
back to me NO BETTER.

I had traded Bev Smith Ford INTO
WAYNE ACKERS 19-29 Rated MPG 2000 CAR.

THAT PROVED ONLY UP TO 21 MPG on
cruise to ^{Staker}
2 LEMON'S FORD LEVING on MPG

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

**QUESTIONNAIRE
(V00)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

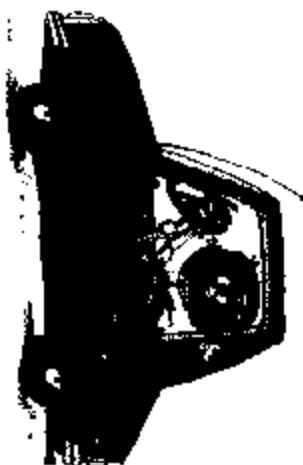
DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline