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U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

RECEIVED 01 DEC 19 10 AM 9:39 DEFECTS UNIT STIGAL

Od, or r\_dt od\_rt up\_ltr

Reference No.

563848

OWNER INFORMATION (Type or Print)

Name, Street, City (Redacted)

Home Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

Signature of Owner

Date 10/14/01

PRODUCT INFORMATION

Vehicle Identification No. (VIN) 1G4GZ1344M0412700 Make BUICK Model RIVIERA Year 1991 Dealer's Name FRANKEL NOW ARRIVED Dealer's City ARDMORE State PA Zip Code 19003 Engine Size (CID/CC/L) Turbo Diesel Fuel Injection New Used Transmission Type Manual Automatic Restraint System Driver's Air Bag Motor Belt Passenger's Air Bag 2-Point Belt 3-Point Belt Cruise Control Drive Train Vehicle Type Body Style

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s), Location (Left, Right, Front, Rear), Failed Part(s) (Original, Replacement), Handicap Adaptive Equip (Yes, No)

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand, Tire Name, Complete Tire Size, LOT No., No. of Failures, Date(s) of Failure(s), Mileage at Failure(s), Vehicle Speed at Failure(s), Failed Part(s) Available?, NHTSA Previously Contacted?

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash (Yes/No), Fire (Yes/No), Number of Persons Injured, Number of Fatalities, Reported to Manufacturer (Yes/No)

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies): On hot weather engine overheats but does not fail even in runs over 50 miles. When I stop at times it will not start for 10 minutes. Three weeks ago I got stuck at a toll road crossing (freight train) shut off engine, after engine train passed I got stuck. I could not start engine - heat disabled car to side of road & engine started after 10 minutes. Two weeks ago check engine light control went bad & engine accelerated out of control. In the past three years I have changed anti freeze 3 times.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

replaced. When started, lub. indicator showed  
defunct engine, fuel, trans. pistons checked, air  
conditions serviced. Lub. and working of  
ignition switch. Could be starting up because  
of hearing as it has happened. Will some  
Ford Cars.

These conditions seem to occur when the engine  
gets very hot. They don't seem to occur locally  
for in cold weather.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



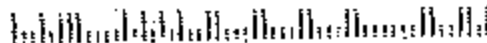
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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NSA-10.01  
400 7th Street, SW  
Washington, DC 20590

20590+0001



Complete and return or place in your car manual for future use



**VEHICLE  
OWNER'S**

**QUESTIONNAIRE  
(V00Q)**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DASH 2 DOT**

and dial toll free at

**1-888-DASH-2-DOT**

**1-888-327-4236**

DOT Auto Safety Hotline  
(DASH) 2 DOT



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[www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)