



DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received: _____
 Ref: _____
 Ref: _____
 Ref: _____
 Ref: _____

Reference No. _____

563694

OFFICE OF DEFECTS INVESTIGATION

Daytime Telephone Number: _____

OWNER INFORMATION (Type or Print)

Name: _____
 Street: _____
 City: _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 in the absence of an authorized representative of the vehicle manufacturer.

Signature of Owner: _____ Date: 10/3/01

PRODUCT INFORMATION

Vehicle Identification No. (VIN): 1G1JL5241L7227773 (Located at bottom of windshield on driver's side)
 Make: CHEVROLET Model: CAVALIER Year: 2001
 Purchased Date: 06/25/01 Dealer's Name: Bob Peck Chevrolet
 Dealer's City: Arlington State: Va. Zip Code: 22203
 Engine Size (CID/CC/L): 2.2L Turbo Diesel Gas Fuel Injection
 No. Cylinders: 4
 Transmission Type: Manual Automatic
 Restraint System: Driverside Air Bag Motorball Passengerside Air Bag 2-Point Belt 3-Point Belt
 Cruise Control: Yes No
 Drivetrain: Front Rear 4-Wheel
 Vehicle Type: Car Sport Utility Van Truck Minivan Motorcycle Other
 Body Style: 2-Door 4-Door Stationwagon Pick Up Truck Other
 Manufacture Date (on driver's door or pillar): 10/00

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): Window washer SPRAYER
 Location: Left Right Front Rear
 Failed Part(s): Original Replacement
 Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: _____ Tire Name: _____
 Complete Tire Size: _____ DOT No.: _____
 No. of Failures: _____ Date(s) of Failure(s): _____
 Mileage at Failure(s): _____ Vehicle Speed at Failure(s): _____
 Failed Part(s) Available? Yes No
 NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash: Yes No
 Fire: Yes No
 Number of Persons Injured: n/a
 Number of Fatalities: n/a
 Reported to Manufacturer: Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies):

Cavalier.wpd

The window washer spray only goes in a circle of approximately 5 inches or less - not even to the top of the wiper blade - insufficient fluid is placed on large enough area of the window to let the wiper blades clean the road mud etc. of the window. My car and the other 2001 Cavaliers on the dealers lot all work in the same manner. Is this not a design error and safety hazzard?

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.