



DOT Auto Safety Hotline Vehicle Owner's Questionnaire TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received _____

Od_or _____
ri_dt _____
od_r _____
up_tr _____

Reference No. _____

563687

DEFECTS IN _____

(Unlisted!)

OWNER INFORMATION (Type or Print)

Name _____
Street _____
City _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of _____ your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 10/2/01

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side) 1J4GW68NXCG744806 Make Jeep Model Grand Cherokee Limited Year 1999

Purchased Date 9/00 Dealer's Name Jim Schmolich Jeep Dealer's City Bend State Or Zip Code 97707 Engine Size (CID/CCA) _____ Turbo Diesel Gas Fuel Injection No. Cylinders V-8

Manufacture Date (or driver's door or pillar) 11/99 Transmission Type Manual Automatic Restraint System Driver's Side Air Bag Motor Belt Passenger Side Air Bag 2-Point Belt 3-Point Belt Cruise Control: Yes No Drivetrain Front Rear 4-Wheel Vehicle Type Car Sport Utility Van Truck Minivan Motorcycle Other Body Style 2-Door 4-Door Station Wagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) Differential/Drive Train Location Left Right Rear Failed Part(s) Original Replacement Handicap Adaptive Equip Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand _____ Tire Name _____ Complete Tire Size _____

No. of Failures _____ Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s): _____ Failed Part(s) Available? Yes No NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash Yes No Fire Yes No Number of Persons Injured _____ Number of Fatalities _____ Reported to Manufacturer Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies). Front bearing ~~problem~~ vehicle would lurch forward while stopped @ signal even w/ foot on brake. Dealership called it "double stopping". A part in drivetrain was thought to be the problem. Then "slamming into gear" started. Problems seem to be unsolvable by jeep! The "double stopping" could cause vehicle to lurch into a vehicle in front.

Continues on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.