

POSTED
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US Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

AGENCY USE ONLY
Date Received: **QC'd** 9/20/01
SEP 26 AM 11:07
Reference No. **563285**
OFFICE OF DEFECTS INVESTIGATION
Case File Telephone Number: [Redacted]

OWNER INFORMATION (Type or Print)
[Redacted Name and Address]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 9/19/2001

PRODUCT INFORMATION
Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side): 2GT EK19R6V1560740 Make: GMC Model: Sierra Year: 1997
Purchased Date: June 10, 1997 Dealer's Name: Caring Pontiac GMC Engine Size (CID/CGL): [Blank] Turbo: Diesel: Gas: Fuel Injection:
 New Used Dealer's City: Plano State: TX Zip Code: [Blank]
Manufacture Date (or driver's door or pillar): 6/97 Transmission Type: Manual Automatic Restraint System: Of vehicle Air Bag Motorbelt Passenger Air Bag 2-Point Belt 3-Point Belt Cruise Control: Yes No Drivetrain: Front Rear Wheel Vehicle Type: Car Sport Utility Truck Minivan Motorcycle Other Body Style: 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION
Part Name(s): Battery AC DELCO Battery (Exploded) Location: Left Right Front Rear Failed Part(s): Original Replacement Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE
Tire Brand: [Blank] Tire Name: [Blank] Complete Tire Size: [Blank]
No. of Failures: 1 Date(s) of Failure(s): 7/7/01 Failed Part(s) Available?: Yes No NHTSA Previously Contacted?: Yes No
Mileage at Failure(s): 33,002 Vehicle Speed at Failure(s): 0

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)
Crash: Yes No Fire: Yes No Number of Persons Injured: 0 Number of Fatalities: [Blank] Reported to Manufacturer: Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).
AC Delco battery exploded with battery acid
everywhere. This was a 72 month battery.
We used the battery moderately for 49 months
and 33,000 miles. We had to have the
truck towed in as we did our El Dorado
Cadillac five months earlier with the same
type of AC Delco battery. There is something
defective with the AC Delco batteries.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

on GM connections to the AC Delco batteries. This is very serious (battery acid) I did report my Cadillac explosion to NHTSA. Two GM vehicles in 3 mos having the same problem; should be investigated. I called to AC Delco, and they said it is up to the dealership or General Motors to investigate this. The dealership says AC Delco should investigate. GM said the dealership should investigate. Since no one wants to claim responsibility, I thought maybe the NHTSA could investigate. Thank you!



NECESSARY

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400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

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1-888-327-4236

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