

POSTED DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 TO REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

US Department
of Transportation
 National Highway
Traffic Safety
Administration

FOR AGENCY USE ONLY

Date Received

COPIED
RECEIVED
 01 SEP 12 PM 1:00

Reference No.

OWNER INFORMATION (Type or Print)

Name
 Street
 City

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) 1 J 4 F X 5 8 S O V C 7 2 5 2 5 2		Make JEEP		Model Grand Cherokee L Audio		Year 1997
Purchased Date 8/00	Dealer's Name Southern		Engine Size (CID/CC/L) No. Cylinders 6		☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
☐ New ☒ Used	Dealer's City Lufkin		State TX	Zip Code		
Manufacture Date (on driver's door or pillar) 5/97	Transmission Type ☐ Manual ☒ Automatic	Restraint System ☒ Driverside Air Bag ☐ Majorbell ☒ Passengerside Air Bag ☒ 3 Point Belt		Cruise Control ☒ Yes ☐ No	Drivetrain ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Motorcycle ☐ Other
				Body Style ☐ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) Transmission	Location ☐ Left ☐ Front	☐ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement	Handicap Adaptive Equip ☐ Yes ☒ No
------------------------------	---	---	--	---

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size	
No. of Failures	Date(s) of Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
	Mileage at Failure(s)	☐ Yes ☐ No	☐ Yes ☐ No
	Vehicle Speed at Failure(s)		

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities 0	Reported to Manufacturer ☒ Yes ☐ No
--	---	--------------------------------	---------------------------	---

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Date of Accident: 8/30/00

Jeep was placed in park with motor running in order for owner to close a gate behind the jeep. When owner got to the gate, the jeep was moving in reverse. Owner tried to get into jeep to apply brakes, but she dove hit her. She fell backwards onto the rock-filled driveway. The jeep was stopped by 2 trees & the entire rear & window was destroyed. Owner's head required 6 stitches. Jeep was repaired. Costs were paid by the insurance company. Owner had to pay \$1,000 as a deductible & was without

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

a car for one month. Owner reported the accident to the local dealership. They referred her to Daimler / Chrysler. An engineer was sent to investigate the accident prior to the repairs being made. Daimler / Chrysler sent a letter to the owner stating that they were not responsible & that the car should have been placed into ~~park~~ park with the emergency brake engaged. I have requested that they replace the transmission, but they have refused.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATIONAL HIGHWAY TRAFFIC SAFETY ADMIN

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

**QUESTIONNAIRE
(VOC)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline