

POSTED Auto Safety Hotline **OCT 1 2001**
Vehicle Owner's Questionnaire
 NATIONWIDE 1-800-424-9393
 DC METRO AREA (202) 366-0123

U.S. Department of Transportation
 National Highway Traffic Safety Administration

FOR AGENCY USE ONLY
 Date Received: **SEP 18 2001**
 Mod-A: _____
 Up-Ar: _____
 Reference No.: **563124**

OWNER INFORMATION
 Name: _____
 Street: _____
 City: _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner: _____ Date: **8/29/2001**

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) Y3BED48E613023468	Vehicle Make SAAB	Vehicle Model 9-5	Vehicle Year 2001	Current Odometer Reading 5200
Purchase Date 12/28/2000	Dealer's Name KEN GARFF SAAB		Engine Size (CID/CCL) 4	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City MURRAY	State Utah	Zip Code 84102	No. Cylinders 4
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ Driverside Airbag ☐ Motorcyclist ☒ Passengerside Airbag ☐ 2-Point Belt ☐ 3-Point Belt	Cruise Control ☒ Yes ☐ No	Drivetrain ☒ Front ☐ Rear ☐ 4-Wheel
Body Style ☐ Hatch Back ☐ Van ☐ Pick Up Truck ☒ 4-Door ☐ 2-Door				

FAILED COMPONENT(S)/PART(S) INFORMATION

Component O2 (Catalytic Converter)	Part Name(s) Cat has stalled and stopped without warning twice - July 6, 2001 & August 19, 2001	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No. of Failures 2	Date(s) of Failure(s) July 6, 2001 & August 19, 2001	Mileage at Failure(s) 4582 3000(cst)	Manufacturer Contacted? ☒ Yes ☐ No
Vehicle Speed at Failure(s) (25 mph) (20 mph)		NHTSA Previously Contacted? ☐ Yes ☒ No	

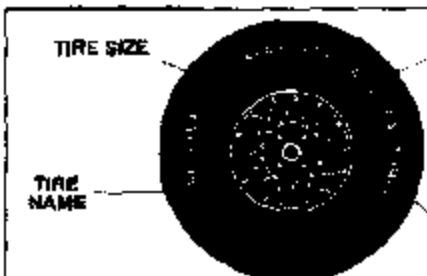
APPLICABLE ACCIDENT INFORMATION
 (Use reverse side for more detailed information)

Accident ☐ Yes ☒ No	Fired ☒ Yes ☐ No	Number Persons Injured —	Number of Fatalities —	Estimated Property Damage \$	Reported to Police ☐ Yes ☒ No
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INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters).
 Note: This information not required for normal operation tires.

DOT										Manufacturer	Tire Name	Size
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TIRE SIZE

TIRE NAME

TIRE MANUFACTURER

U.S. DOT safety standard code
 The number may be on the inner side of the tire and have up to 11 letters and numbers. Usually located near rim flange on side opposite whitewall or on either side of blackwall tire.

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take any appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the Agency's action.

INFORMATION ON TIME FAILURE(S) IF APPLICABLE:

[illegible]

5.7E

NARRATIVE DESCRIPTION (CONTINUED)

See letter to SAAB customer assistance.

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BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN

U.S. Department of Transportation
National Highway Traffic Safety Administration
Auto Safety Hotline, NEF-11 HL
400 7th Street, SW
Washington, DC 20590

**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(5)**

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