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VOQ Confirmation

563041

[Please proceed to the end of this page, after confirming your input, and select the "Submit VOQ to NHTSA" button. NHTSA will not receive a record of your complaint unless this button is selected.]

Owner Information

FirstName:

LastName:

MI:

Organization:

Address 1:

Address 2:

City:

State:

Zip:



QC'd

YH

Would you like to receive a mailed signature card authorizing release of your vehicle information to manufacturers? Yes

Vehicle Information

Vehicle Identification Number (VIN): 1GMDX03E91D142938

Vehicle Make: Pontiac	Vehicle Model: Montana
Vehicle Year: 2001	Current Odometer Reading: 13137
Purchase Date: 11/00	New or Used: New

Engine Size: V6	Antilock Brakes: Yes
No. Cylinders: 6	Driverside Airbag: Yes
Fuel Injection: No	Passengerside Airbag: Yes
Turbo: No	Side Airbag - Driver: No
Fuel Type: Gas	Side Airbag - Passenger: No
Drivetrain: Front	3-Point Belt: No
Cruise Control: Yes	Motor Belt: No
Body Style: Minivan	2-point Belt: No

NHTSA Vehicle Owner's Questionnaire Form (cont.)

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Dealer Information

Name: Koons of Manassas

Address: 7105 Sudley Road

City: Manassas

State: VA

Zip: 20109

Phone: (703) 368-9100

Failed Component/Part Information

Major Assembly	Description	Location Left-Right	Location Front-Rear	Part Type	Num. Failures	Failure Date	Failure Mileage	Failure Speed	Mfg Contacted
	Crash	Fire	Driver Airbag Deployed	Driver Sidebag Deployed	Passenger Airbag Deployed	Passenger Sidebag Deployed	Num. Injured	Num. Fatalities	Est. Damage
POWER TRAIN: TRANSMISSION: AUTOMATIC	Van moves backwards while stopped on an incline wh	NA	NA	Original	NA	NA	NA	NA	No
	No	No	NA	NA	NA	NA	NA	NA	NA

Information on Tire Failure

DOT Number: NA

Manufacturer: NA

Tire Name: NA

Complete Tire Size: NA

Comments: Van slides backwards while stopped on an incline, if the foot is off the brake. This happens while driving and the transmission is in "DRIVE". If I stop on an incline and then release the foot brake to resume driving, the van rolls backwards. This could be dangerous because the van can easily hit the car behind. This should not happen in an Automatic Transmission vehicle. We spoke with the service department at the Koons of Manassas. We were told that this is a "normal feature for this type of engine and nothing can be done about this". We are afraid every time we have to stop in an incline during traffic stops. We request you to look into this problem. Thank you