



POSTED

**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire**
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

COPIED

OR AGENCY USE ONLY
Date Rec'd _____
OFFICE DEFECTS INVESTIG

US Department of Transportation
National Highway Traffic Safety Administration

Reference No. _____

RECEIVED
01 SEP 10 PM 3:02
563013

OWNER INFORMATION (Type or Print)

Name _____
Street _____
City _____

Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an _____ name or address to the vehicle manufacturer.
Signature of Owner _____ Date 09/06/2001

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) <u>1G1NE52J3X6197451</u>		Make <u>CHEVROLET</u>	Model <u>MALIBU</u>	Year <u>1999</u>
Purchased Date <u>July 1, 1999</u>	Dealer's Name <u>COURISMAN CHEVROLET WHEATON</u>		Engine Size (CID/COAL) <u>6</u>	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection
<input type="checkbox"/> New <input type="checkbox"/> Used	Dealer's City <u>WHEATON</u>	State <u>MARYLAND</u>	Zip Code <u>20902</u>	No. Cylinders <u>6</u>
Manufacture Date (on driver's door or pillar) <u>02/99</u>	Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Restraint System <input checked="" type="checkbox"/> Driverside Air Bag <input type="checkbox"/> Motorbelt <input type="checkbox"/> Passengerside Air Bag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> 3-Point Belt	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drivetrain <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel
		Vehicle Type <input checked="" type="checkbox"/> Car <input type="checkbox"/> Sport Utility <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other	Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other	

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement	Handicap Adaptive Equip <input type="checkbox"/> Yes <input type="checkbox"/> No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand <u>AFFINITY</u>	Tire Name <u>FIRESTONE</u>
Complete Tire Size <u>GORIS</u>	DOT No. <u>027497-1139</u>
No. of Failures <u>SEVERAL TIMES</u>	Date(s) of Failure(s) <u>FEbruary 2000 MARCH 2000</u>
Mileage at Failure(s) <u>1000 MILES</u>	Failed Part(s) Available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Vehicle Speed at Failure(s): <u>35 MILES PER HOUR</u>	NHTSA Previously Contacted? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).
 (1) STEPPING THE BRAKE @ SPEED OF 35 MPH → THE STEERING WHEEL SHAKE & VIBRATE. REPORTED TO THE DEALER, SAID THERE IS PROBLEM WITH THE ROTOR.
 (2) STEERING WHEEL FEEL LIKE IT IS HARD TO MOVE — THE CAR IS EQUIPPED WITH POWER STEERING — IT SEEMS THAT THERE IS A FLUID LEAK THAT WOULD CAUSE TO LEAK INSIDE THE ENGINE.

*NOTE: WE THOUGHT IT WAS BECAUSE ANTI-LOCK BRAKE SYSTEM THAT CAN CAUSE VIBRATION

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THIS BRAKE SYSTEM MAKE ME NERVOUS WHEN I DROVE THIS CAR AS IF I ALMOST HIT THE CAR IN FRONT OF ME, THE STEERING WHEEL SHAKE & VIBRATE @ 35 MPH WHEN THE BRAKE IS APPLIED. EVEN MORE DANGEROUS TO TURN IF AT A SPEED OF 15 MPH ON THE ROAD INTERSECTION.

WITH THE ~~STEERING~~ POWER STEERING FLUID LEAKING COULD ALSO CAUSE THE ENGINE TO MALFUNCTION WHEN DRIVING THIS HIGHWAY INTERSTATE, OR EVEN CAUSE THIS TO OVERHEAT.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



Mr. & Mrs. Johnny Sy
13528 Turkey Branch Pkwy
Rockville, MD 20853



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

2083070091



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

**QUESTIONNAIRE
(VOC)**

DOT AUTO SAFETY HOTLINE

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COMPLETE THIS FORM
OR

DASH 2 DOT

end dial toll free at:

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