



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

POSTED
Vehicle Owner's Questionnaire

DOT Auto Safety Hotline
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received:

RECEIVED
01 SEP -5 PM

cc'd by SC
nt_dt
od_n
up_tr

Reference No.

OWNER INFORMATION (Type or Print)

DEFECTS INV.

562965

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 8/29/2001

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) 1GNDX03E8XD244624		Make CHEVROLET		Model VENTURE		Year 1999	
Purchased Date Feb 2000		Dealer's Name RAG Motors		Engine Size (CID/CC/L) 3.4		☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
☐ New ☒ Used Dealer's City Arkansas City		State KS		Zip Code 67005		No. Cylinders 6	
Manufacture Date (on driver's door or pillar) 3/1999		Transmission Type ☐ Manual ☒ Automatic		Restraint System ☒ Driverside Air Bag ☐ Motorbelt ☒ Passengerside Air Bag ☐ 2-Point Belt ☒ 3-Point Belt		Cruise Control ☒ Yes ☐ No Drivetrain ☒ Front ☐ Rear ☐ 4-Wheel	
				Vehicle Type ☐ Car ☐ Sport Utility ☐ Van ☐ Truck ☒ Minivan ☐ Motorcycle ☐ Other		Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other	

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) TRANSMISSION VALVE AS PART# 10478146	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement	Handicap Adaptive Equip ☐ Yes ☐ No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand NA	Tire Name	Complete Tire Size
No. of Failures NA	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) Available? ☐ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured NA	Number of Fatalities NA	Reported to Manufacturer ☒ Yes ☐ No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

The first time I noticed the transmission was between 30,000-34,000 miles. It showed up most when I make a turn (either Right or Left) and pulled out in to traffic. The transmission would seem to hesitate and then shift real hard causing quite a bit of discomfort in speed (as to moving in traffic). I thought at first I had just put the transmission in or drive train in a bind. It really started becoming more frequent between 38,000-39,000. At about 39,000 I took the car to a Chevrolet Dealership (next page)

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

They put the Valve in a machine & found the Valve As
Part # 10478146 to be defective. The part was ordered
& was installed at 40996 miles. I have a friend at Neasha Mo
that has a Pick-up truck by the same thing happened to him
I wonder if this could be a defective part used in a lot
of transmissions, maybe the entire GM line of cars & trucks
to make matters worse GM would not pay for parts
or labor even though it was reported to the Dealership
(Merrill SNIDER MTR. Manufacturing Co 62156) before 36,000 miles

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20580

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

2033010002



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Complete and return or place in your car manual for future use

**VEHICLE
OWNER'S
QUESTIONNAIRE
(V00)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

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