



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

COPIED

FOR AGENCY USE ONLY

Date Received

Reference No.

od rt

up lit

OWNER INFORMATION (Type or Print)

Daytime Telephone Number

562962

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date **9.5.01**

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) JF1CX3534NH100520		Make SUBARU	Model SVX	Year 92
Purchased Date 3-28-92	Dealer's Name SUBARU		Engine Size (CID/CC) 6	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☐ Used	Dealer's City WILKINSON	State PA	Zip Code 15301	No. Cylinders 6
Manufacture Date (on driver's door or pillar) 04-91	Transmission Type ☐ Manual ☒ Automatic	Restraint System ☐ Driverside Air Bag ☐ Motorbelt ☐ Passengerside Air Bag ☐ 2-Point Belt ☐ 3-Point Belt	Cruise Control ☐ Yes ☐ No	Vehicle Type ☒ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other
		Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) TRANSMISSION (4)	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement	Handicap Adaptive Equip ☐ Yes ☐ No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name
Complete Tire Size	DOT No.
No. of Failures	Date(s) of Failure(s)
Mileage at Failure(s)	Failed Part(s) Available?
Vehicle Speed at Failure(s)	NHTSA Previously Contacted?
	☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer ☒ Yes ☐ No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies). **I ACTUALLY PURCHASED THIS VEHICLE WHEN IT WAS 3 YRS OLD. THE TRANSMISSION FAILED WITHIN 60 DAYS. AS A POLICE OFFICER I WAS ABLE TO DO SOME DIGGING AND FOUND THAT THE TRANS. WAS REPLACED BEFORE I BOUGHT THE CAR. SINCE THE PURCHASE THE TRANS. HAD FAILED AND HAD TO BE REPLACED EVERY 18 MONTHS (APPROX) FOR A TOTAL OF 5 TRANSMISSIONS. SUBARU OF AMERICA DID NOT SEEM SURPRISED BY THE FAILURES AND EVEN THOUGH THE MILEAGE WAS HIGH THEY PAID HALF THE BILL EACH TIME. I NOTICED THAT EACH TIME I HAD THE CAR TOWED IN TO HAVE TRANSMISSION WORK THERE WERE OTHER**

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

SVX'S THERE FOR TRANSMISSION WORK AS WELL. BECAUSE IN THE
THE TRANSMISSION FAILURES WERE COSTING ME OVER 2,000 A PIECE
I COULDN'T AFFORD TO GET A NEW CAR. I CONTACTED OTHER SVX
OWNERS AND FOUND TO MY CHAGRIN, THEY ALL HAD TRANS.
FAILURES. NO DEALER WOULD TALK TO ME ABOUT THE
PROBLEM WITH THE SVX TRANSMISSION, BUT THEY EACH
SMILED AND GENUINELY WISHED ME GOOD LUCK AGAINST
SUBARU OF AMERICA. ALTHOUGH MY CAR IS ALMOST 10 YRS
OLD, I'VE HAD TO TAKE OUT A HIGH INTEREST SECURED LOAN ON
IT TO PAY FOR THIS FIFTH TRANSMISSION. AS I DROVE OFF THE
DEALER'S PROPERTY HERE IN FLORIDA (TAMPA AREA WHERE I NOW LIVE,
THEY WERE BRINGING IN A BLACK SVX WITH A TRANSMISSION
PROBLEM. PLEASE HELP ME!! THIS IS NOT FAIR!! ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use

**VEHICLE
OWNER'S
QUESTIONNAIRE
(VQQ)**

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and dial toll free at

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THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(5)

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