



People Saving People

1-888-DASH-2-DOT

Vehicle Owner's Questionnaire

Office of Defects Investigation

VOQ Confirmation

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[Please proceed to the end of this page, after confirming your input, and select the "Submit VOQ to NHTSA" button. NHTSA will not receive a record of your complaint unless this button is selected.]

Owner Information

FirstName

LastName

MI:

Organizat

Address 1

Address 2

City:

State:

Zip:

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OF DEFECTS
INVESTIGATION

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Would you like to receive a mailed signature card authorizing release of your vehicle information to manufacturers? Yes

Vehicle Information

Vehicle Identification Number (VIN): 1FABP38S8HK118167

Vehicle Make: Ford Vehicle Model: Tempo SPT
Vehicle Year: 1987 Current Odometer Reading:
Purchase Date: New or Used: Used

Engine Size:	Antilock Brakes:	No
No. Cylinders:	Driverside Airbag:	No
Fuel Injection: No	Passengerside Airbag:	No
Turbo: No	Side Airbag - Driver:	No
Fuel Type: Gas	Side Airbag - Passenger:	No
Drivetrain: Front	3-Point Belt:	Yes
Cruise Control: No	Motor Belt:	No
Body Style: 4-Door	2-point Belt:	No

Dealer Information

Name: NA
Address: NA
City: NA
State: NA
Zip: NA
Phone: NA

Failed Component/Part Information

Major Assembly	Description	Location Left-Right	Location Front-Rear	Part Type	Num. Failures	Failure Date	Failure Mileage	Failure Speed	Mig. Contacted	NHT Cont.
	Crash	Fire	Driver Airbag Deployed	Driver Sidebag Deployed	Passenger Airbag Deployed	Passenger Sidebag Deployed	Num. Injured	Num. Fatalities	Est. Damage	Police Repo
ELECTRICAL SYSTEM: IGNITION	Vehicle stalls without notice	NA	NA	Original	999	NA	NA	5	No	No
	Yes	No	NA	NA	NA	NA	NA	NA	\$1,500	No

Information on Tire Failure

DOT Number: NA
Manufacturer: NA
Tire Name: NA
Complete Tire Size: NA

Comments: The vehicle stalls without notice during several different scenarios and the braking and steering become difficult. The vehicle was taken to several different repair shops over the last few years, including the local Ford Dealership and although the stalling was evident, no one could clarify why or how to repair the problem. I am reporting this problem on behalf of my elderly mother, who has had this stalling problem since she purchased this used vehicle several years ago and has not been able to find anyone to successfully repair the vehicle. The Tempo is her only means of transportation and she has had to cope with the stalling problems because she can not afford a new vehicle. She recently struck a utility pole and damaged her vehicle when the vehicle stalled while she was making a turn. She desperately needs some assistance in having Ford make her vehicle safe. I have contacted Ford at their 1.800.392.3673 number and spoke with a Representative by the name of Selvin, who basically said that Ford will not voluntarily do anything to assist at this time and he would not provide any additional contact information. Please help!