



DOT Auto Safety Hotline

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

 Od_or _____
 rt_dt _____
 oc_rt _____
 up_ltr _____

Reference No.

OWNER INFORMATION (Type or Print)

Name

Street

City

Daytime Telephone Number

 Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

PRODUCT INFORMATION

Vehicle Identification No. (VIN.)
(17 Digits)(Located at bottom of
windshield on driver's side)

Make

Model

Year

4 N 2 X N 1 1 T 1 Y D 8 1 5 3 1 D NISSAN QUEST 2000

Purchased Date

Dealer's Name

Engine Size
(CID/CC/L)
☐ Turbo
☐ Diesel
☒ Gas
☐ Fuel Injection

 3-8-00
☒ New ☐ Used

Dealer's City

State

Zip Code

No. Cylinders

Manufacture Date
(on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

☐ Manual☒ Overhead Air Bag☐ Motorbell☒ Yes☒ Front☐ Car☐ Sport Utility☐ 2-Door☒ Automatic☒ Passenger Air Bag☐ 2-Point Belt☐ No☐ Rear☒ Van☐ Truck☐ Stationwagon☐ 3-Point Belt☐ 4-Wheel☐ Other☐ 3/4tricycle☐ Pick Up Truck☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

Failed Part(s)

Handicap Adaptive Equip

TIRES (GENERAL)

☐ Left
☐ Front

☒ Right
☒ Rear

☒ Original
☐ Replacement

☐ Yes
☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand General Tire Name General Tires Complete Tire Size P215/70 R15

No. of Failures

Date(s) of Failure(s)

7-1-00 & 7-1-01

Failed Part(s)

NHTSA Previously

Sept. 2000

Mileage at Failure(s)

6K & 16,500

Available?

Contacted?

July 2001

Vehicle Speed at Failure(s)

50 & 55 MPH

☐ Yes ☐ No

☐ Yes ☒ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☐ Yes ☒ No☐ Yes ☒ No

0

0

☐ Yes ☒ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

The tires are very paper thin and both times they went flat as we were driving in the hot weather months. They were the rear tires. We took the vehicle to a tire dealer and he showed us how thin & damaged the tires were from the inside - out. When we purchased the car, the salesperson from the dealership stated that we had purchased an auto with great tires. -> Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 44 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

In addition, the tires were under warranty, but when we called the dealership they said we needed to call the Tire Company, because they were not responsible for any tire damage. We called General Tire & they said they were not responsible. My husband called around and found a tire place where they sold General tires. We then realized, after the 2nd flat tire, that we did not have "Safe" tires, and we did not feel secure purchasing General Tires after we became aware of their "thin and dangerous" condition. We bought four Michelin tires totaling a total of \$633.00 for four brand new tires.

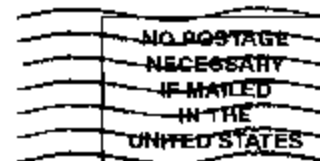
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

QUESTIONNAIRE

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline